

### 1. eHealth Kerala - Vital Statistics

| Hospital Type                       | Live Institutions |
|-------------------------------------|-------------------|
| Family Health Centre                | 31                |
| Urban Health Wellness Centre        | 17                |
| Community Health Centre             | 6                 |
| Taluk Headquarters Hospital         | 5                 |
| Urban Primary Health Centre         | 5                 |
| Taluk Hospital                      | 4                 |
| Block Family Health Centre          | 2                 |
| District Hospital                   | 1                 |
| Specialty Hospital - Women Children | 1                 |
| <b>Total</b>                        | <b>72</b>         |

### 2. Highlights



**Reception module coverage is 97.37%**, with **37 out of 38 institutions** recording  $\geq 500$  visits.

**Consultation module is operational in 34 of 38 institutions (89%).**

**Pharmacy module is active in 34 institutions (89%),** indicating strong digital prescription adoption.

**UHID-linked visits** improved slightly **from ~52% in January to ~53% in February.**



**District ranking declined from 6th in January to 7th in February** in the state performance matrix.

**Doctor consultation** recording **decreased** slightly from **67% in January to 66% in February.**

**Doctor-generated pharmacy prescriptions declined** from **55% in January to 53% in February.**

## 3. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, February 2026, along with the previous two months, is provided in the table below.

| District           | December | January | February |
|--------------------|----------|---------|----------|
| IDUKKI             | 1        | 1       | 1        |
| WAYANAD            | 2        | 2       | 2        |
| ALAPPUZHA          | 3        | 3       | 3        |
| THRISSUR           | 4        | 4       | 4        |
| MALAPPURAM         | 5        | 4       | 5        |
| PALAKKAD           | 5        | 5       | 5        |
| KASARAGOD          | 6        | 5       | 6        |
| KOLLAM             | 6        | 6       | 7        |
| KOZHIKODE          | 6        | 6       | 7        |
| KOTTAYAM           | 7        | 7       | 8        |
| KANNUR             | 7        | 7       | 9        |
| PATHANAMTHITTA     | 7        | 7       | 9        |
| THIRUVANANTHAPURAM | 6        | 6       | 9        |
| ERNAKULAM          | 8        | 8       | 10       |

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

## 4. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital   | Rank |
|--|------|
| FAMILY HEALTH CENTRE UMMANNOOR                   | 1    |
| FAMILY HEALTH CENTRE EZHUKONE                    | 2    |
| FAMILY HEALTH CENTRE ITTIVA                      | 2    |
| FAMILY HEALTH CENTRE MELILA                      | 2    |
| FAMILY HEALTH CENTRE SREENARAYANAPURAM           | 2    |
| FAMILY HEALTH CENTRE WEST KALLADA                | 3    |
| FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM     | 3    |
| FAMILY HEALTH CENTRE VILAKKUDY                   | 4    |
| FAMILY HEALTH CENTRE KARAVALAR                   | 5    |
| FAMILY HEALTH CENTRE KULASEKHARAPURAM            | 5    |
| FAMILY HEALTH CENTRE VALLIKKAVU                  | 5    |
| COMMUNITY HEALTH CENTRE NEDUMANCAVU              | 6    |
| FAMILY HEALTH CENTRE MANCODE CHITHARA            | 6    |
| URBAN PRIMARY HEALTH CENTRE ULIAKOVIL            | 6    |
| COMMUNITY HEALTH CENTRE KALAKKODU                | 7    |
| FAMILY HEALTH CENTRE VELIYAM                     | 7    |
| FAMILY HEALTH CENTRE AZHEEKAL                    | 8    |
| FAMILY HEALTH CENTRE POOYAPPALLY                 | 8    |
| FAMILY HEALTH CENTRE THAZHAVA                    | 8    |
| FAMILY HEALTH CENTRE NEDUVATHOOR                 | 9    |
| FAMILY HEALTH CENTRE PIRAVANTHOOR                | 9    |
| FAMILY HEALTH CENTRE THALAVOOR                   | 9    |
| C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD | 10   |
| FAMILY HEALTH CENTRE ELAMPALLOOR                 | 10   |
| FAMILY HEALTH CENTRE PERINAD                     | 10   |
| FAMILY HEALTH CENTRE SAKTHIKULANGARA             | 10   |
| FAMILY HEALTH CENTRE ALAPPAD                     | 11   |
| FAMILY HEALTH CENTRE THEKKUMBHAGAM               | 12   |
| FAMILY HEALTH CENTRE KALLADA EAST                | 13   |
| FAMILY HEALTH CENTRE CHATHANNOOR                 | 14   |
| FAMILY HEALTH CENTRE THENMALA                    | 14   |
| FAMILY HEALTH CENTRE CHAVARA                     | 15   |
| FAMILY HEALTH CENTRE MADATHARA                   | 16   |
| COMMUNITY HEALTH CENTRE SOORANAD NORTH           | 17   |
| TALUK HEADQUARTERS HOSPITAL PUNALUR              | 18   |
| URBAN PRIMARY HEALTH CENTRE MUNDAKKAL            | 18   |
| COMMUNITY HEALTH CENTRE OACHIRA                  | 19   |
| FAMILY HEALTH CENTRE PERUMON                     | 20   |

## 4.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

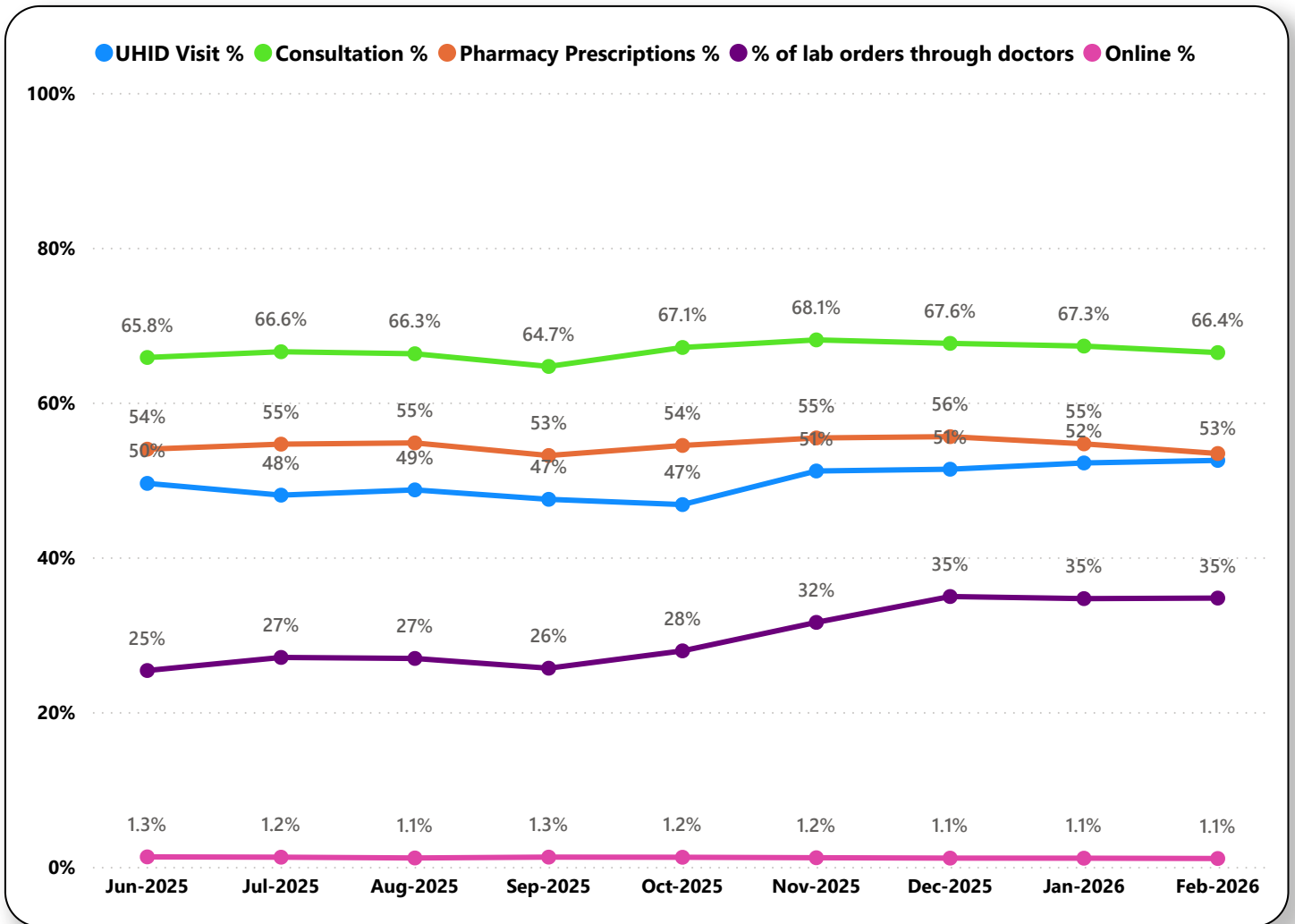
| District           | Institution Count | Institutions with Reception | % of institutions with Reception |
|--------------------|-------------------|-----------------------------|----------------------------------|
| THIRUVANANTHAPURAM | 104               | 102                         | 98.08%                           |
| THRISSUR           | 73                | 69                          | 94.52%                           |
| ERNAKULAM          | 72                | 69                          | 95.83%                           |
| MALAPPURAM         | 70                | 69                          | 98.57%                           |
| KOZHIKODE          | 69                | 69                          | 100.00%                          |
| PALAKKAD           | 52                | 50                          | 96.15%                           |
| KANNUR             | 48                | 44                          | 91.67%                           |
| ALAPPUZHA          | 44                | 43                          | 97.73%                           |
| KOTTAYAM           | 42                | 39                          | 92.86%                           |
| KOLLAM             | 38                | 37                          | 97.37%                           |
| KASARAGOD          | 26                | 25                          | 96.15%                           |
| WAYANAD            | 25                | 25                          | 100.00%                          |
| PATHANAMTHITTA     | 23                | 23                          | 100.00%                          |
| IDUKKI             | 22                | 20                          | 90.91%                           |

Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTRE PERUMON

## 4.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

## 4.3 e-Health Performance Indicators

| Hospital   | UHID Visit % | Consultation % | Pharmacy orders by doctors % | % of Lab Orders given by Doctors |
|--|--------------|----------------|------------------------------|----------------------------------|
| FAMILY HEALTH CENTRE UMMANNOOR                   | 92.72%       | 94.86%         | 91.29%                       | 94.37%                           |
| FAMILY HEALTH CENTRE WEST KALLADA                | 89.26%       | 94.11%         | 85.44%                       | 85.00%                           |
| URBAN PRIMARY HEALTH CENTRE ULIAKOVIL            | 87.24%       | 83.75%         | 73.19%                       | 70.45%                           |
| FAMILY HEALTH CENTRE EZHUKONE                    | 84.29%       | 99.92%         | 90.88%                       | 89.22%                           |
| FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM     | 83.93%       | 98.60%         | 87.69%                       | 84.90%                           |
| FAMILY HEALTH CENTRE THENMALA                    | 79.97%       | 72.39%         | 66.90%                       | 11.90%                           |
| FAMILY HEALTH CENTRE ITTIVA                      | 77.84%       | 99.81%         | 92.00%                       | 97.90%                           |
| FAMILY HEALTH CENTRE SREENARAYANAPURAM           | 77.57%       | 98.64%         | 90.72%                       | 91.97%                           |
| FAMILY HEALTH CENTRE MELILA                      | 77.05%       | 98.85%         | 92.73%                       | 100.00%                          |
| FAMILY HEALTH CENTRE MANCODE CHITHARA            | 76.58%       | 97.31%         | 83.26%                       | 66.19%                           |
| FAMILY HEALTH CENTRE VELIYAM                     | 76.34%       | 97.12%         | 82.21%                       | 56.70%                           |
| FAMILY HEALTH CENTRE KULASEKHARAPURAM            | 72.78%       | 96.73%         | 83.87%                       | 73.60%                           |
| FAMILY HEALTH CENTRE VALLIKKAVU                  | 72.51%       | 89.59%         | 80.17%                       | 82.07%                           |
| FAMILY HEALTH CENTRE VILAKKUDY                   | 71.76%       | 91.62%         | 83.15%                       | 89.66%                           |
| FAMILY HEALTH CENTRE POOYAPPALLY                 | 69.28%       | 84.70%         | 80.86%                       | 67.48%                           |
| FAMILY HEALTH CENTRE THALAVOOR                   | 63.41%       | 87.85%         | 83.73%                       | 54.36%                           |
| FAMILY HEALTH CENTRE PERINAD                     | 59.98%       | 97.73%         | 81.86%                       | 48.88%                           |
| FAMILY HEALTH CENTRE ALAPPAD                     | 58.84%       | 90.00%         | 79.80%                       | 48.61%                           |
| FAMILY HEALTH CENTRE THEKKUMBHAGAM               | 58.79%       | 71.31%         | 62.15%                       | 55.02%                           |
| FAMILY HEALTH CENTRE CHATHANNOOR                 | 58.73%       | 55.50%         | 29.60%                       | 95.29%                           |
| FAMILY HEALTH CENTRE SAKTHIKULANGARA             | 56.92%       | 98.39%         | 89.18%                       | 48.53%                           |
| FAMILY HEALTH CENTRE CHAVARA                     | 56.90%       | 76.61%         | 51.24%                       | 11.20%                           |
| FAMILY HEALTH CENTRE KALLADA EAST                | 55.22%       | 99.58%         | 88.55%                       | 0.00%                            |
| FAMILY HEALTH CENTRE KARAVALLUR                  | 54.43%       | 92.30%         | 87.69%                       | 91.99%                           |
| URBAN PRIMARY HEALTH CENTRE MUNDAKKAL            | 54.39%       | 0.00%          | 0.00%                        | 0.00%                            |
| FAMILY HEALTH CENTRE THAZHAVA                    | 52.63%       | 93.58%         | 85.91%                       | 65.15%                           |
| FAMILY HEALTH CENTRE AZHEEKAL                    | 52.34%       | 97.53%         | 69.64%                       | 83.33%                           |
| C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD | 51.93%       | 86.17%         | 80.09%                       | 58.92%                           |
| COMMUNITY HEALTH CENTRE NEDUMANCAVU              | 51.25%       | 99.34%         | 77.72%                       | 95.41%                           |
| FAMILY HEALTH CENTRE ELAMPALLOOR                 | 49.73%       | 89.95%         | 86.26%                       | 67.16%                           |
| FAMILY HEALTH CENTRE PIRAVANTHOOR                | 49.50%       | 97.92%         | 93.18%                       | 51.16%                           |
| COMMUNITY HEALTH CENTRE KALAKKODU                | 46.29%       | 98.20%         | 81.18%                       | 80.92%                           |
| FAMILY HEALTH CENTRE MADATHARA                   | 45.35%       | 67.06%         | 49.08%                       | 19.23%                           |
| FAMILY HEALTH CENTRE NEDUVATHOOR                 | 41.55%       | 99.71%         | 91.63%                       | 53.68%                           |
| COMMUNITY HEALTH CENTRE SOORANAD NORTH           | 35.48%       | 7.15%          | 4.66%                        | 36.89%                           |
| TALUK HEADQUARTERS HOSPITAL PUNALUR              | 31.80%       | 23.28%         | 3.08%                        | 1.48%                            |
| COMMUNITY HEALTH CENTRE OACHIRA                  | 30.84%       | 0.00%          | 0.00%                        | 0.00%                            |

## 5. Non- eHealth Institutions started

| District           | Live Institutions | Reception Started | Advance Appointment Started |
|--------------------|-------------------|-------------------|-----------------------------|
| THIRUVANANTHAPURAM | 42                | 42                | 17                          |
| ERNAKULAM          | 38                | 37                | 5                           |
| MALAPPURAM         | 38                | 36                | 15                          |
| KOLLAM             | 34                | 31                | 11                          |
| ALAPPUZHA          | 27                | 26                | 6                           |
| THRISSUR           | 27                | 24                | 6                           |
| KOTTAYAM           | 24                | 23                | 4                           |
| PALAKKAD           | 23                | 22                | 3                           |
| KANNUR             | 22                | 14                | 4                           |
| KOZHIKODE          | 18                | 17                | 2                           |
| PATHANAMTHITTA     | 18                | 17                | 6                           |
| WAYANAD            | 16                | 16                | 9                           |
| KASARAGOD          | 13                | 13                | 4                           |
| IDUKKI             | 10                | 9                 | 3                           |
| <b>Total</b>       | <b>350</b>        | <b>327</b>        | <b>95</b>                   |

## 6. Status of Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District           | Live Institutions | Reception        | Consultation     | Pharmacy ordered by doctors | Lab ordered by doctors |
|--------------------|-------------------|------------------|------------------|-----------------------------|------------------------|
| THIRUVANANTHAPURAM | 104               | 102 (98%)        | 90 (87%)         | 80 (77%)                    | 87 (84%)               |
| THRISSUR           | 73                | 69 (95%)         | 66 (90%)         | 65 (89%)                    | 66 (90%)               |
| ERNAKULAM          | 72                | 69 (96%)         | 62 (86%)         | 56 (78%)                    | 53 (74%)               |
| MALAPPURAM         | 70                | 69 (99%)         | 66 (94%)         | 58 (83%)                    | 53 (76%)               |
| KOZHIKODE          | 69                | 69 (100%)        | 59 (86%)         | 55 (80%)                    | 59 (86%)               |
| PALAKKAD           | 52                | 50 (96%)         | 48 (92%)         | 44 (85%)                    | 43 (83%)               |
| KANNUR             | 48                | 44 (92%)         | 40 (83%)         | 37 (77%)                    | 33 (69%)               |
| ALAPPUZHA          | 44                | 43 (98%)         | 41 (93%)         | 40 (91%)                    | 39 (89%)               |
| KOTTAYAM           | 42                | 39 (93%)         | 37 (88%)         | 36 (86%)                    | 31 (74%)               |
| KOLLAM             | 38                | 37 (97%)         | 34 (89%)         | 34 (89%)                    | 32 (84%)               |
| KASARAGOD          | 26                | 25 (96%)         | 21 (81%)         | 21 (81%)                    | 17 (65%)               |
| WAYANAD            | 25                | 25 (100%)        | 25 (100%)        | 25 (100%)                   | 24 (96%)               |
| PATHANAMTHITTA     | 23                | 23 (100%)        | 21 (91%)         | 21 (91%)                    | 20 (87%)               |
| IDUKKI             | 22                | 20 (91%)         | 20 (91%)         | 20 (91%)                    | 20 (91%)               |
| <b>Total</b>       | <b>708</b>        | <b>684 (97%)</b> | <b>630 (89%)</b> | <b>592 (84%)</b>            | <b>577 (81%)</b>       |

**Note :** The operational status of modules shall be determined based on the following minimum activity thresholds:

- **Reception:** Minimum **500 patient visits recorded**
- **OP Module:** Minimum **500 consultations completed**
- **Pharmacy:** Minimum **100 doctor-generated pharmacy orders**
- **Laboratory:** Minimum **100 doctor-generated laboratory orders**

## 7. Status of Modules Used in Hospitals

| District           | Live Institutions | Reception Started | Consultation Started | Pharmacy Started | Billing Started | Lab Started |
|--------------------|-------------------|-------------------|----------------------|------------------|-----------------|-------------|
| THIRUVANANTHAPURAM | 104               | 102               | 90                   | 88               | 80              | 80          |
| THRISSUR           | 73                | 69                | 66                   | 65               | 60              | 64          |
| ERNAKULAM          | 72                | 69                | 62                   | 57               | 48              | 47          |
| MALAPPURAM         | 70                | 69                | 66                   | 60               | 37              | 50          |
| KOZHIKODE          | 69                | 69                | 59                   | 55               | 56              | 50          |
| PALAKKAD           | 52                | 50                | 48                   | 44               | 41              | 41          |
| KANNUR             | 48                | 44                | 40                   | 39               | 30              | 31          |
| ALAPPUZHA          | 44                | 43                | 41                   | 42               | 34              | 35          |
| KOTTAYAM           | 43                | 39                | 37                   | 37               | 29              | 27          |
| KOLLAM             | 38                | 37                | 34                   | 35               | 33              | 32          |
| KASARAGOD          | 26                | 25                | 21                   | 22               | 18              | 17          |
| WAYANAD            | 25                | 25                | 25                   | 25               | 22              | 24          |
| PATHANAMTHITTA     | 23                | 23                | 21                   | 21               | 19              | 19          |
| IDUKKI             | 21                | 20                | 20                   | 20               | 14              | 17          |
| <b>Total</b>       | <b>708</b>        | <b>684</b>        | <b>630</b>           | <b>610</b>       | <b>521</b>      | <b>534</b>  |

**8. Online Appointment Booking in Hospitals (except Medical Colleges)**

