

### 1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	20
Urban Health Wellness Centre	4
Taluk Headquarters Hospital	3
District Hospital	1
Medical College Hospital	1
Primary Health Centre	1
Taluk Hospital	1
Urban Primary Health Centre	1
<b>Total</b>	<b>32</b>

## 2. Highlights



1. Idukki (IDK) district remained top in the overall eHealth service delivery among all DHS and NHM institutions.
2. The percentage of UHID Visits increased from 71% to 73%.
3. Pharmacy Prescription % remained unchanged compared to the previous month.
4. The percentage of Lab Ordered placed by doctors remained unchanged compared to the previous month.



1. OP consultation% reduced from 97.4% to 97.2%
2. FHC Kumily records the lowest UHID percentage and Lab Orders by Doctors among institutions.
3. FHC Konnathady has the least Consultation% and Pharmacy prescription%.
4. The district ranked 13th in the district-wise percentage of online appointments taken up for OP visits, with nearly 0.06%.

## 2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, January 2026, along with the previous two months, is provided in the table below.

District	November	December	January
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	3	3	3
MALAPPURAM	4	5	4
THRISSUR	4	4	4
KASARAGOD	8	6	5
PALAKKAD	5	5	5
KOLLAM	6	6	6
KOZHIKODE	6	6	6
THIRUVANANTHAPURAM	7	6	6
KANNUR	9	7	7
KOTTAYAM	8	7	7
PATHANAMTHITTA	8	7	7
ERNAKULAM	10	8	8

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE BISON VALLEY	1
FAMILY HEALTH CENTRE KUDAYATHUR	1
FAMILY HEALTH CENTRE ALAKODE	2
FAMILY HEALTH CENTRE KARIMANNOOR	2
FAMILY HEALTH CENTRE KODIKULAM	2
FAMILY HEALTH CENTRE ARAKULAM	3
FAMILY HEALTH CENTRE ELAMDESOM	3
FAMILY HEALTH CENTRE KARIMKUNNAM	3
FAMILY HEALTH CENTRE KARUNAPURAM	3
FAMILY HEALTH CENTRE KUMARAMANGALAM	3
FAMILY HEALTH CENTRE MARIYAPURAM	4
FAMILY HEALTH CENTRE PERUVANTHANAM	4
FAMILY HEALTH CENTRE RAJAKUMARY	4
PRIMARY HEALTH CENTRE MANKULAM	4
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	4
FAMILY HEALTH CENTRE KAMAKSHY	5
FAMILY HEALTH CENTRE KANCHIYAR	5
FAMILY HEALTH CENTRE KUMILY	5
FAMILY HEALTH CENTRE MUTTOM	5
FAMILY HEALTH CENTRE UDUMBANCHOLA	5
FAMILY HEALTH CENTRE KONNATHADY	6
FAMILY HEALTH CENTRE VATTAVADA	7

## 3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

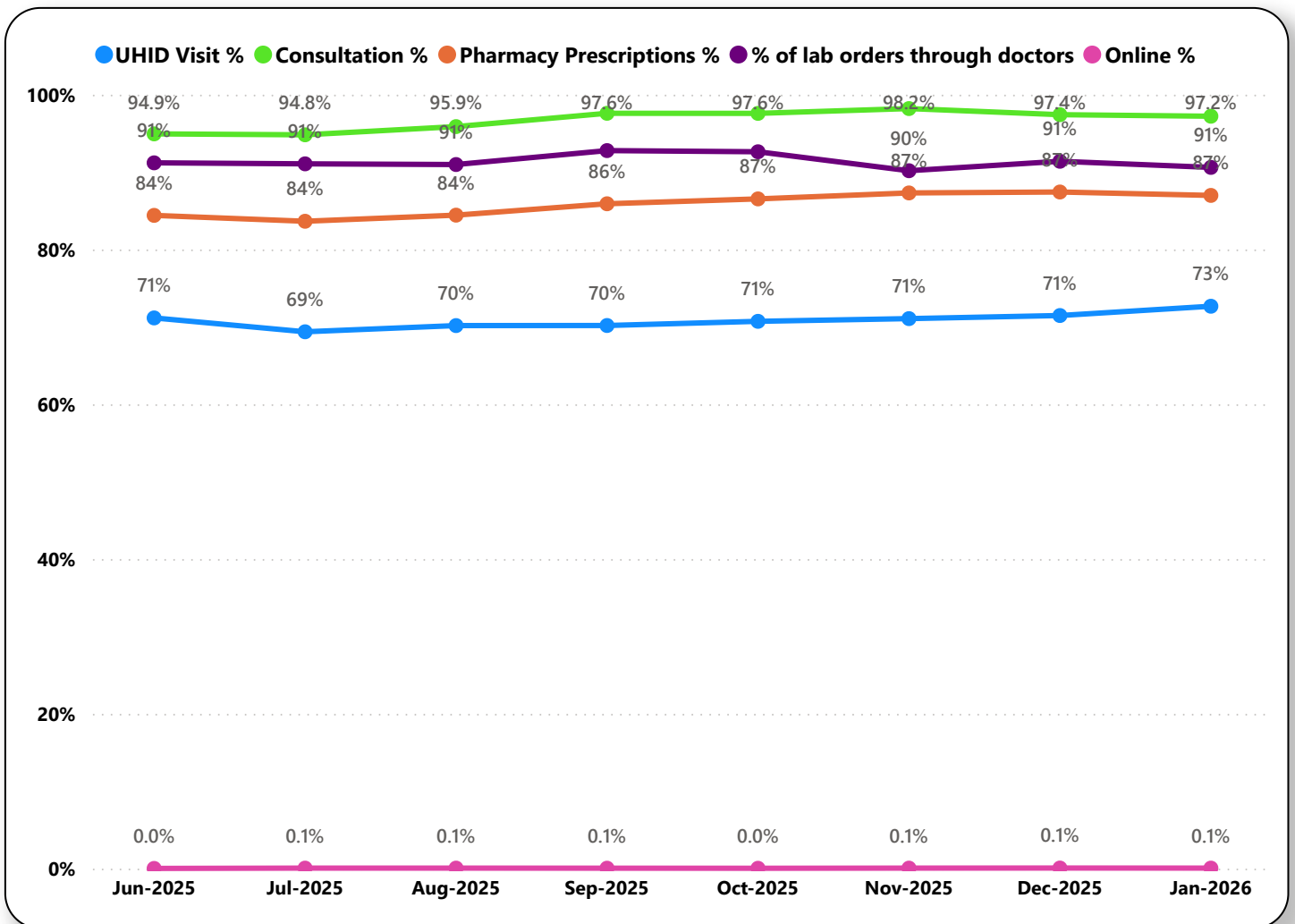
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	118	99	83.90%
ERNAKULAM	90	70	77.78%
MALAPPURAM	87	69	79.31%
THRISSUR	81	69	85.19%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	50	81.97%
KANNUR	60	45	75.00%
ALAPPUZHA	55	44	80.00%
KOLLAM	52	36	69.23%
KOTTAYAM	45	39	86.67%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	21	77.78%

Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTRE VATTAVADA

## 3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

## 3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KARIMANNOOR	89.58%	99.14%	92.03%	84.17%
FAMILY HEALTH CENTRE KUDAYATHUR	87.64%	99.83%	91.42%	98.19%
FAMILY HEALTH CENTRE KODIKULAM	86.59%	99.45%	89.96%	100.00%
FAMILY HEALTH CENTRE KARUNAPURAM	86.05%	98.12%	82.81%	88.68%
FAMILY HEALTH CENTRE ARAKULAM	85.94%	99.95%	89.19%	86.54%
FAMILY HEALTH CENTRE BISON VALLEY	82.89%	98.32%	100.00%	100.00%
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	82.40%	86.53%	74.68%	90.53%
FAMILY HEALTH CENTRE ALAKODE	81.63%	100.00%	88.54%	90.27%
FAMILY HEALTH CENTRE MUTTOM	78.06%	94.39%	79.48%	84.62%
FAMILY HEALTH CENTRE PERUVANTHANAM	77.15%	88.96%	82.45%	100.00%
FAMILY HEALTH CENTRE ELAMDESOM	74.60%	99.87%	85.07%	98.83%
FAMILY HEALTH CENTRE KUMARAMANGALAM	72.18%	99.94%	87.81%	99.02%
FAMILY HEALTH CENTRE MARIYAPURAM	69.00%	94.40%	88.79%	95.04%
PRIMARY HEALTH CENTRE MANKULAM	68.60%	99.79%	83.00%	100.00%
FAMILY HEALTH CENTRE KONNATHADY	67.82%	83.36%	67.56%	96.57%
FAMILY HEALTH CENTRE KARIMKUNNAM	67.53%	98.92%	93.24%	100.00%
FAMILY HEALTH CENTRE KANCHIYAR	61.44%	99.86%	85.39%	89.34%
FAMILY HEALTH CENTRE RAJAKUMARY	61.30%	99.39%	89.51%	93.83%
FAMILY HEALTH CENTRE UDUMBANCHOLA	56.98%	95.00%	92.20%	88.89%
FAMILY HEALTH CENTRE KAMAKSHY	51.69%	94.72%	85.16%	98.39%
FAMILY HEALTH CENTRE KUMILY	50.27%	98.82%	90.35%	81.63%

## Non- eHealth Institutions started

District	Live Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	16
MALAPPURAM	38	35	14
ERNAKULAM	37	36	4
KOLLAM	31	28	11
ALAPPUZHA	27	27	9
THRISSUR	27	24	6
KOTTAYAM	24	24	4
PALAKKAD	23	23	4
KANNUR	21	13	5
KOZHIKODE	18	17	2
PATHANAMTHITTA	18	17	6
WAYANAD	16	16	6
KASARAGOD	13	13	4
IDUKKI	10	10	4
<b>Total</b>	<b>347</b>	<b>327</b>	<b>95</b>

## 4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	90 (88%)	80 (78%)	84 (82%)
ERNAKULAM	73	70 (96%)	62 (85%)	57 (78%)	54 (74%)
THRISSUR	73	69 (95%)	67 (92%)	66 (90%)	65 (89%)
MALAPPURAM	70	69 (99%)	66 (94%)	60 (86%)	59 (84%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	58 (85%)
PALAKKAD	52	50 (96%)	47 (90%)	43 (83%)	43 (83%)
KANNUR	48	45 (94%)	41 (85%)	38 (79%)	35 (73%)
ALAPPUZHA	44	44 (100%)	43 (98%)	41 (93%)	38 (86%)
KOTTAYAM	42	39 (93%)	38 (90%)	34 (81%)	30 (71%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KASARAGOD	26	25 (96%)	22 (85%)	20 (77%)	19 (73%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	24 (96%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	21 (91%)
IDUKKI	22	21 (95%)	21 (95%)	21 (95%)	20 (91%)
<b>Total</b>	<b>706</b>	<b>683 (97%)</b>	<b>636 (90%)</b>	<b>594 (84%)</b>	<b>582 (82%)</b>

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.

## 4. Status of Modules Usage in Hospitals

District	Live Institutions	Reception Started	Consultation Started	Pharmacy Started	Billing Started	Lab Started
THIRUVANANTHAPURAM	102	99	90	88	81	79
ERNAKULAM	73	70	62	57	39	48
THRISSUR	73	69	67	66	58	64
MALAPPURAM	70	69	66	60	39	52
KOZHIKODE	68	68	59	54	60	51
PALAKKAD	52	50	47	43	35	41
KANNUR	48	45	41	38	31	29
ALAPPUZHA	44	44	43	43	22	35
KOTTAYAM	42	39	38	37	26	25
KOLLAM	38	36	34	34	29	32
KASARAGOD	26	25	22	21	15	18
WAYANAD	25	25	25	25	21	24
PATHANAMTHITTA	23	23	21	21	21	20
IDUKKI	22	21	21	22	16	19
<b>Total</b>	<b>706</b>	<b>683</b>	<b>636</b>	<b>609</b>	<b>493</b>	<b>537</b>

**6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)**

