

### 1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	30
Urban Health Wellness Centre	15
Community Health Centre	6
Taluk Headquarters Hospital	5
Urban Primary Health Centre	5
Taluk Hospital	4
Block Family Health Centre	2
District Hospital	1
Medical College Hospital	1
Specialty Hospital - Women Children	1
<b>Total</b>	<b>70</b>

## 2. Highlights



1. The percentage of UHID Visits increased by 1%, rising from 51% to 52%.
2. The percentage of lab order placed by doctors remained unchanged compared to the previous month.
3. The district ranked 5th position in the district-wise percentage of online appointments taken up for OP visits, with nearly 1.11%.
4. Kollam (KLM) district ranks 6th overall in eHealth service delivery among all DHS and NHM institutions.



1. The OP consultation percentage dropped, with the rate declining from 67.6% to 67.3%.
2. The Pharmacy prescription by doctors% dropped, with the rate declining from 56% to 55%.
3. CHC Sooranad North records the lowest UHID percentage, consultation % and Pharmacy prescriptions% among institutions.
4. THQH Punalur has the lowest Lab Order by Doctors %.

## 2. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, January 2026, along with the previous two months, is provided in the table below.

District	November	December	January
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	3	3	3
MALAPPURAM	4	5	4
THRISSUR	4	4	4
KASARAGOD	8	6	5
PALAKKAD	5	5	5
KOLLAM	6	6	6
KOZHIKODE	6	6	6
THIRUVANANTHAPURAM	7	6	6
KANNUR	9	7	7
KOTTAYAM	8	7	7
PATHANAMTHITTA	8	7	7
ERNAKULAM	10	8	8

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

## 3. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE WEST KALLADA	1
FAMILY HEALTH CENTRE EZHUKONE	1
FAMILY HEALTH CENTRE MELILA	1
FAMILY HEALTH CENTRE SREENARAYANAPURAM	1
FAMILY HEALTH CENTRE ITTIVA	2
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	3
FAMILY HEALTH CENTRE UMMANNOOR	3
FAMILY HEALTH CENTRE KALLADA EAST	4
FAMILY HEALTH CENTRE VILAKKUDY	4
URBAN PRIMARY HEALTH CENTRE ULIAKOVIL	4
COMMUNITY HEALTH CENTRE NEDUMANCAVU	5
FAMILY HEALTH CENTRE KARAVALAR	5
FAMILY HEALTH CENTRE MANCODE CHITHARA	5
FAMILY HEALTH CENTRE VELIYAM	5
FAMILY HEALTH CENTRE KULASEKHARAPURAM	6
FAMILY HEALTH CENTRE POOYAPPALLY	6
COMMUNITY HEALTH CENTRE KALAKKODU	7
FAMILY HEALTH CENTRE ALAPPAD	7
FAMILY HEALTH CENTRE THALAVOOR	7
FAMILY HEALTH CENTRE THAZHAVA	7
FAMILY HEALTH CENTRE THEKKUMBHAGAM	7
FAMILY HEALTH CENTRE VALLIKKAVU	7
FAMILY HEALTH CENTRE AZHEKKAL	8
FAMILY HEALTH CENTRE NEDUVATHOOR	8
FAMILY HEALTH CENTRE ELAMPALLOOR	9
FAMILY HEALTH CENTRE PERINAD	9
FAMILY HEALTH CENTRE SAKTHIKULANGARA	9
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	10
FAMILY HEALTH CENTRE PIRAVANTHOOR	10
FAMILY HEALTH CENTRE THENMALA	11
FAMILY HEALTH CENTRE CHATHANNOOR	12
FAMILY HEALTH CENTRE MADATHARA	12
COMMUNITY HEALTH CENTRE SOORANAD NORTH	13
FAMILY HEALTH CENTRE CHAVARA	14
TALUK HEADQUARTERS HOSPITAL PUNALUR	15
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL	16

Hospital	Rank
FAMILY HEALTH CENTRE PERUMON	18
COMMUNITY HEALTH CENTRE OACHIRA	17
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL	16
TALUK HEADQUARTERS HOSPITAL PUNALUR	15
FAMILY HEALTH CENTRE CHAVARA	14
COMMUNITY HEALTH CENTRE SOORANAD NORTH	13
FAMILY HEALTH CENTRE CHATHANNOOR	12
FAMILY HEALTH CENTRE MADATHARA	12
FAMILY HEALTH CENTRE THENMALA	11
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	10
FAMILY HEALTH CENTRE PIRAVANTHOOR	10
FAMILY HEALTH CENTRE ELAMPALLOOR	9
FAMILY HEALTH CENTRE PERINAD	9
FAMILY HEALTH CENTRE SAKTHIKULANGARA	9
FAMILY HEALTH CENTRE AZHEKKAL	8
FAMILY HEALTH CENTRE NEDUVATHOOR	8
COMMUNITY HEALTH CENTRE KALAKKODU	7
FAMILY HEALTH CENTRE ALAPPAD	7
FAMILY HEALTH CENTRE THALAVOOR	7
FAMILY HEALTH CENTRE THAZHAVA	7
FAMILY HEALTH CENTRE THEKKUMBHAGAM	7
FAMILY HEALTH CENTRE VALLIKKAVU	7
FAMILY HEALTH CENTRE KULASEKHARAPURAM	6
FAMILY HEALTH CENTRE POOYAPPALLY	6
COMMUNITY HEALTH CENTRE NEDUMANCAVU	5
FAMILY HEALTH CENTRE KARAVALAR	5
FAMILY HEALTH CENTRE MANCODE CHITHARA	5
FAMILY HEALTH CENTRE VELIYAM	5
FAMILY HEALTH CENTRE KALLADA EAST	4
FAMILY HEALTH CENTRE VILAKKUDY	4
URBAN PRIMARY HEALTH CENTRE ULIAKOVIL	4
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	3
FAMILY HEALTH CENTRE UMMANNOOR	3
FAMILY HEALTH CENTRE ITTIVA	2
FAMILY HEALTH CENTRE WEST KALLADA	1
FAMILY HEALTH CENTRE EZHUKONE	1

## 3.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	118	99	83.90%
ERNAKULAM	90	70	77.78%
MALAPPURAM	87	69	79.31%
THRISSUR	81	69	85.19%
KOZHIKODE	80	68	85.00%
PALAKKAD	61	50	81.97%
KANNUR	60	45	75.00%
ALAPPUZHA	55	44	80.00%
KOLLAM	52	36	69.23%
KOTTAYAM	45	39	86.67%
KASARAGOD	35	25	71.43%
WAYANAD	33	25	75.76%
PATHANAMTHITTA	32	23	71.88%
IDUKKI	27	21	77.78%

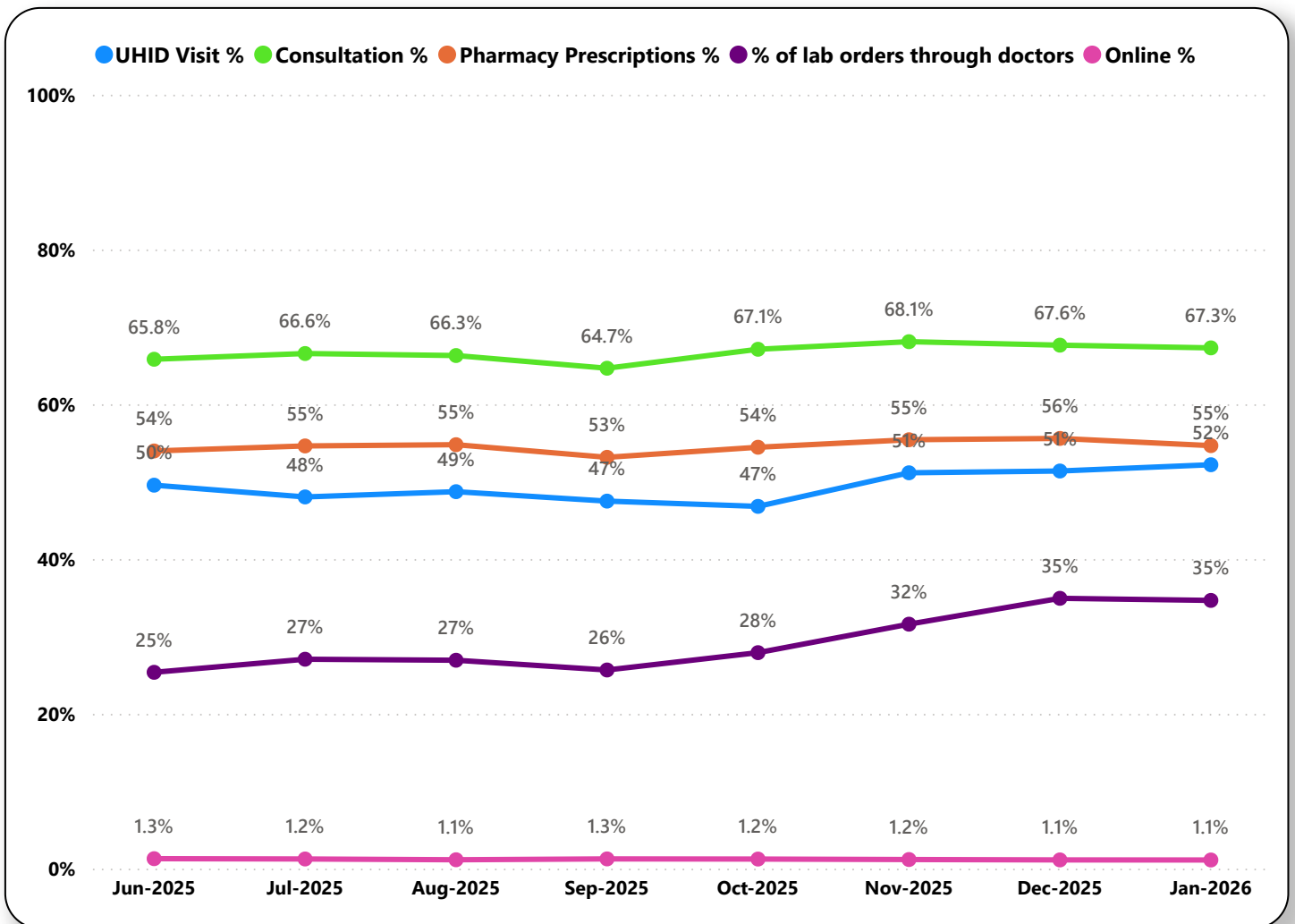
Institutions where the reception module is either not started or not using

### Hospital Name

COMMUNITY HEALTH CENTRE OACHIRA

FAMILY HEALTH CENTRE PERUMON

## 3.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

## 3.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE UMMANNOOR	91.65%	93.32%	89.56%	64.42%
FAMILY HEALTH CENTRE WEST KALLADA	89.63%	93.26%	85.64%	93.92%
URBAN PRIMARY HEALTH CENTRE ULIYAKOVIL	88.55%	93.18%	80.12%	65.83%
FAMILY HEALTH CENTRE EZHUKONE PAVITHRESWARAM	84.29%	96.60%	84.83%	72.20%
FAMILY HEALTH CENTRE EZHUKONE	82.11%	99.71%	92.07%	86.84%
FAMILY HEALTH CENTRE SREENARAYANAPURAM	79.25%	99.46%	93.66%	94.74%
FAMILY HEALTH CENTRE THENMALA	76.29%	75.95%	72.34%	17.09%
FAMILY HEALTH CENTRE MANCODE CHITHARA	75.50%	99.54%	87.25%	65.74%
FAMILY HEALTH CENTRE VELIYAM	75.37%	99.87%	90.54%	56.62%
FAMILY HEALTH CENTRE MELILA	74.05%	99.71%	96.51%	100.00%
FAMILY HEALTH CENTRE ITTIVA	71.66%	99.72%	85.78%	98.18%
FAMILY HEALTH CENTRE KULASEKHARAPURAM	70.73%	83.55%	82.00%	66.71%
FAMILY HEALTH CENTRE VILAKKUDY	69.70%	93.96%	88.61%	88.83%
FAMILY HEALTH CENTRE POOYAPPALLY	69.07%	84.30%	82.20%	71.43%
FAMILY HEALTH CENTRE VALLIKKAVU	65.61%	88.68%	80.26%	61.73%
FAMILY HEALTH CENTRE THALAVOOR	62.16%	87.41%	79.23%	75.09%
FAMILY HEALTH CENTRE THEKKUMBHAGAM	60.84%	90.23%	78.56%	68.49%
FAMILY HEALTH CENTRE SAKTHIKULANGARA	59.39%	99.25%	88.54%	46.84%
FAMILY HEALTH CENTRE CHATHANNOOR	57.93%	35.12%	21.21%	93.33%
FAMILY HEALTH CENTRE ALAPPAD	57.61%	92.57%	79.78%	70.98%
FAMILY HEALTH CENTRE KALLADA EAST	57.01%	98.98%	89.46%	100.00%
FAMILY HEALTH CENTRE PERINAD	56.92%	99.66%	83.62%	42.82%
FAMILY HEALTH CENTRE KARAVALLUR	56.43%	88.56%	87.22%	95.71%
FAMILY HEALTH CENTRE CHAVARA	53.15%	24.59%	17.64%	5.26%
FAMILY HEALTH CENTRE AZHEEKAL	52.61%	96.44%	66.79%	78.74%
C KESAVAN MEMORIAL FAMILY HEALTH CENTRE MAYYANAD	51.14%	76.17%	71.13%	55.33%
FAMILY HEALTH CENTRE THAZHAVA	50.64%	97.98%	88.77%	64.21%
FAMILY HEALTH CENTRE ELAMPALLOOR	49.45%	86.41%	84.05%	66.67%
URBAN PRIMARY HEALTH CENTRE MUNDAKKAL	49.25%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE PIRAVANTHOOR	46.22%	96.12%	89.93%	31.08%
COMMUNITY HEALTH CENTRE NEDUMANCAVU	45.14%	98.17%	80.03%	96.06%
COMMUNITY HEALTH CENTRE KALAKKODU	44.72%	97.91%	80.90%	78.02%
FAMILY HEALTH CENTRE MADATHARA	43.75%	86.68%	52.05%	24.01%
FAMILY HEALTH CENTRE NEDUVATHOOR	39.71%	97.92%	92.54%	60.74%
TALUK HEADQUARTERS HOSPITAL PUNALUR	32.68%	23.47%	3.64%	1.81%
COMMUNITY HEALTH CENTRE SOORANAD NORTH	32.58%	0.03%	0.07%	83.33%

## Non- eHealth Institutions started

District	Live Institutions	Reception Started	Advance Appointment Started
THIRUVANANTHAPURAM	44	44	16
MALAPPURAM	38	35	14
ERNAKULAM	37	36	4
KOLLAM	31	28	11
ALAPPUZHA	27	27	9
THRISSUR	27	24	6
KOTTAYAM	24	24	4
PALAKKAD	23	23	4
KANNUR	21	13	5
KOZHIKODE	18	17	2
PATHANAMTHITTA	18	17	6
WAYANAD	16	16	6
KASARAGOD	13	13	4
IDUKKI	10	10	4
<b>Total</b>	<b>347</b>	<b>327</b>	<b>95</b>

## 4. Status of Modules Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	102	99 (97%)	90 (88%)	80 (78%)	84 (82%)
ERNAKULAM	73	70 (96%)	62 (85%)	57 (78%)	54 (74%)
THRISSUR	73	69 (95%)	67 (92%)	66 (90%)	65 (89%)
MALAPPURAM	70	69 (99%)	66 (94%)	60 (86%)	59 (84%)
KOZHIKODE	68	68 (100%)	59 (87%)	54 (79%)	58 (85%)
PALAKKAD	52	50 (96%)	47 (90%)	43 (83%)	43 (83%)
KANNUR	48	45 (94%)	41 (85%)	38 (79%)	35 (73%)
ALAPPUZHA	44	44 (100%)	43 (98%)	41 (93%)	38 (86%)
KOTTAYAM	42	39 (93%)	38 (90%)	34 (81%)	30 (71%)
KOLLAM	38	36 (95%)	34 (89%)	34 (89%)	32 (84%)
KASARAGOD	26	25 (96%)	22 (85%)	20 (77%)	19 (73%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	24 (96%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	21 (91%)
IDUKKI	22	21 (95%)	21 (95%)	21 (95%)	20 (91%)
<b>Total</b>	<b>706</b>	<b>683 (97%)</b>	<b>636 (90%)</b>	<b>594 (84%)</b>	<b>582 (82%)</b>

The reception has started with at least 500 total visits, the OP module has started with at least 500 consultations, pharmacy orders by doctors are at least 100, and lab orders by doctors are at least 100.

## 4. Status of Modules Usage in Hospitals

District	Live Institutions	Reception Started	Consultation Started	Pharmacy Started	Billing Started	Lab Started
THIRUVANANTHAPURAM	102	99	90	88	81	79
ERNAKULAM	73	70	62	57	39	48
THRISSUR	73	69	67	66	58	64
MALAPPURAM	70	69	66	60	39	52
KOZHIKODE	68	68	59	54	60	51
PALAKKAD	52	50	47	43	35	41
KANNUR	48	45	41	38	31	29
ALAPPUZHA	44	44	43	43	22	35
KOTTAYAM	42	39	38	37	26	25
KOLLAM	38	36	34	34	29	32
KASARAGOD	26	25	22	21	15	18
WAYANAD	25	25	25	25	21	24
PATHANAMTHITTA	23	23	21	21	21	20
IDUKKI	22	21	21	22	16	19
<b>Total</b>	<b>706</b>	<b>683</b>	<b>636</b>	<b>609</b>	<b>493</b>	<b>537</b>

**6. 1 Online Appointment Booking in Hospitals (except Medical Colleges)**

