

eHealth Kerala

State Digital Health Mission

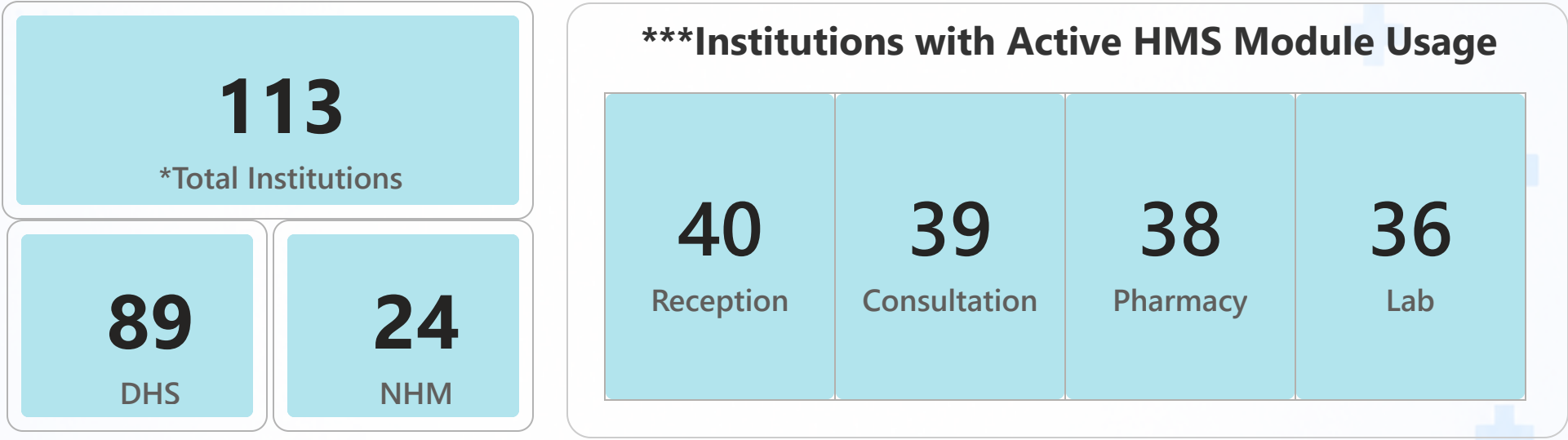
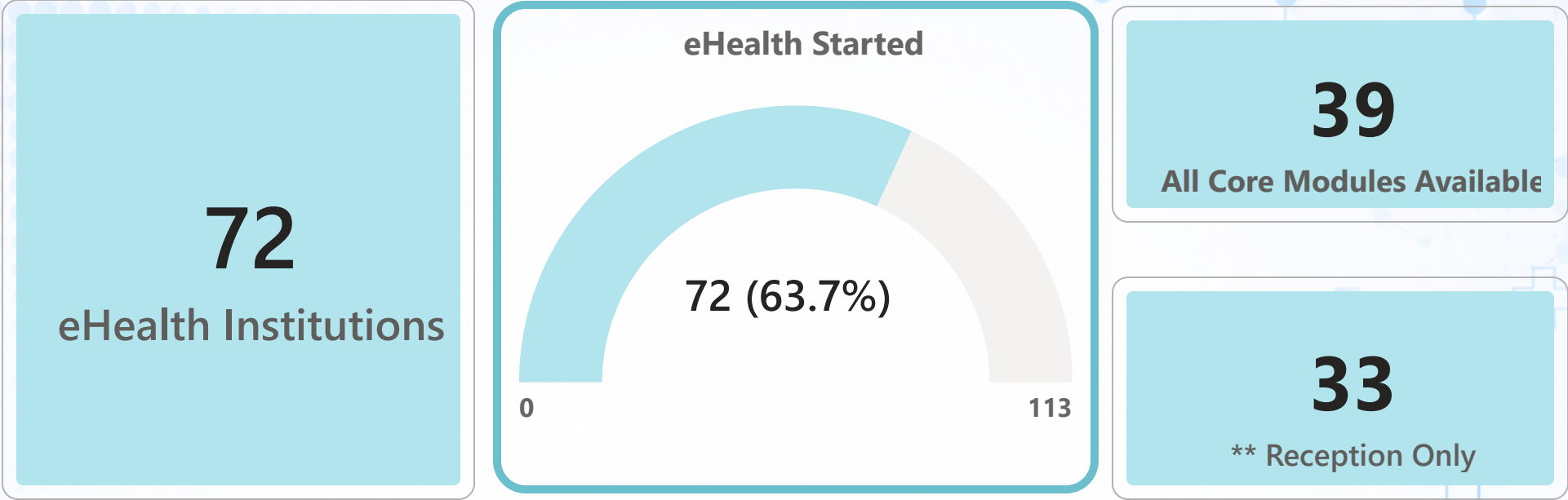
State Digital Health Mission Performance and Utilization Factsheet

Executive Performance Dashboard,
Utilization Analytics & District Benchmarking

KOLLAM

June 2026





* Only institutions under DHS and NHM are considered.

**Reception-only institutions are excluded from KPI and ranking calculations.

***Reception, Consultation, and Pharmacy modules are considered functional if monthly transaction count exceeds 500. Laboratory module is considered functional if monthly lab orders exceeds 100.

Hospital Type	Total Institutions	eHealth Started	All Modules Available	Reception Only
District Hospital	1	1		1
TH/THQH	9	9	1	8
BFHC/CHC	14	9	7	2
PHC/FHC	60	30	29	1
UPHC/UCHC	5	5	2	3
UHWC	19	17		17
Speciality Hospital	2	1		1
Public Health Laboratory	1	0		
Others	2	0		
District Total	113	72	39	33

Primary Level Institutions			
▲ Rank	Districts	Overall Score	
1	WAYANAD		65.13
2	IDUKKI		63.63
3	PATHANAMTHITTA		61.58
4	ALAPPUZHA		59.29
5	KOLLAM		56.38
6	KOTTAYAM		54.91
7	PALAKKAD		54.75
8	THRISSUR		54.66
9	ERNAKULAM		51.66
10	KANNUR		50.59
11	MALAPPURAM		49.44
12	KOZHIKODE		49.12
13	KASARAGOD		49.07
14	THIRUVANANTHAPURAM		42.67

Secondary Level Institutions			
▲ Rank	Districts	Overall Score	
1	WAYANAD		47.65
2	KASARAGOD		25.33
3	THRISSUR		25.23
4	KOTTAYAM		23.17
5	PALAKKAD		20.82
6	KOZHIKODE		20.17
7	ALAPPUZHA		19.65
8	KOLLAM		15.91
9	THIRUVANANTHAPURAM		15.05
10	ERNAKULAM		14.33
11	KANNUR		12.51
12	MALAPPURAM		10.12
13	PATHANAMTHITTA		6.49

- Primary care institutions
 - PHC/FHC, BFHC/CHC, UHWC , UHC/UPHC /UCHC
- Secondary care institutions
 - DH , GH , TH ,THQH
- Rank Calculation Formulas:
 - UHID Visits% = UHID Visits / Total Visits
 - Consultation % = Doctor Consultations / OP Visits
 - Pharmacy % = Pharmacy Prescriptions / OP Visits
 - Lab Order by Doctors % = Lab Order by Doctor / Total Lab Orders
 - Online Appointment % = Online Appointments / OP Visits
 - Scan&Book % = Scan&Book Count / OP Visits
 - Primary Score = 0.25(UHID) + 0.25(Consultation) + 0.25(Pharmacy) + 0.15(Online) + 0.10(Scan&Book)
 - Secondary Score= 0.25(UHID) + 0.25(Consultation) + 0.20(Pharmacy) + 0.10(Lab) + 0.10(Online) + 0.10(Scan&Book)
- Note: Districts without fully operational eligible institutions (i.e., institutions functioning only with Reception Module or VPN-based limited services) are excluded from KPI calculation and ranking analysis.

Core Operational KPIs

Primary Vs Secondary Care Institutions



KPI	Primary Institutions		Secondary Institutions	
UHID Visits		61.66%		31.45%
Consultation		87.83%		26.27%
Pharmacy Prescription		76.01%		4.07%
Lab Order by Doctors		66.96%		2.20%
Online Appointments		0.06%		4.42%
Scan N Book		0.00%		0.02%

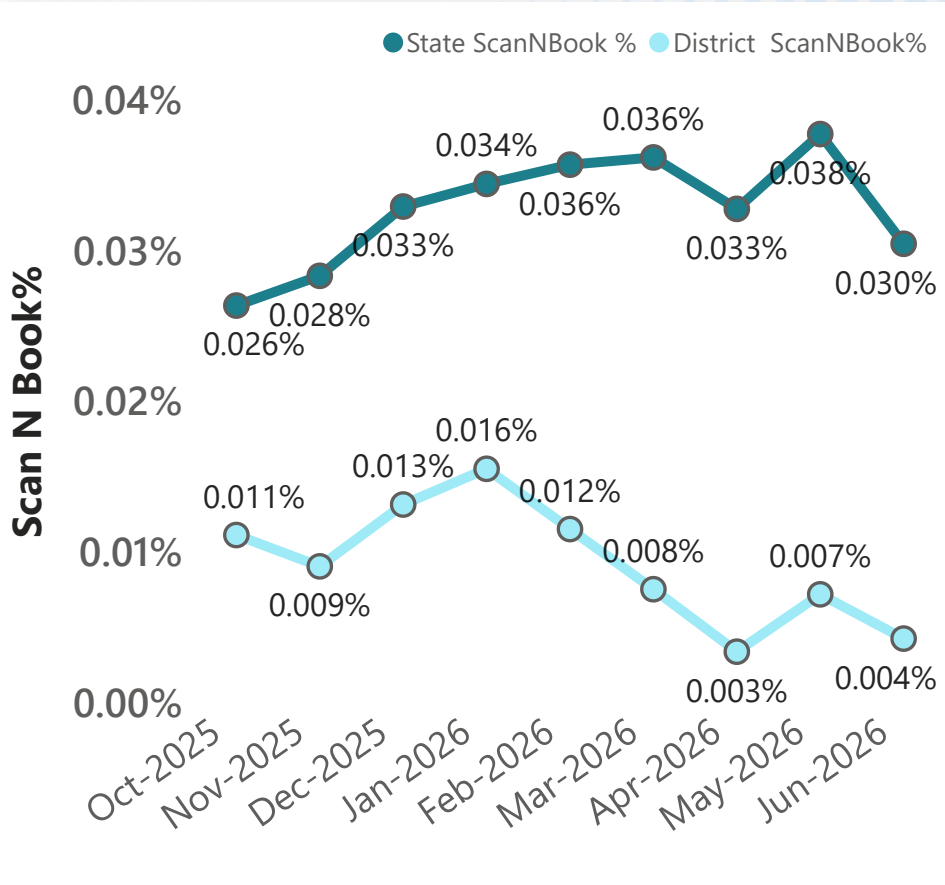
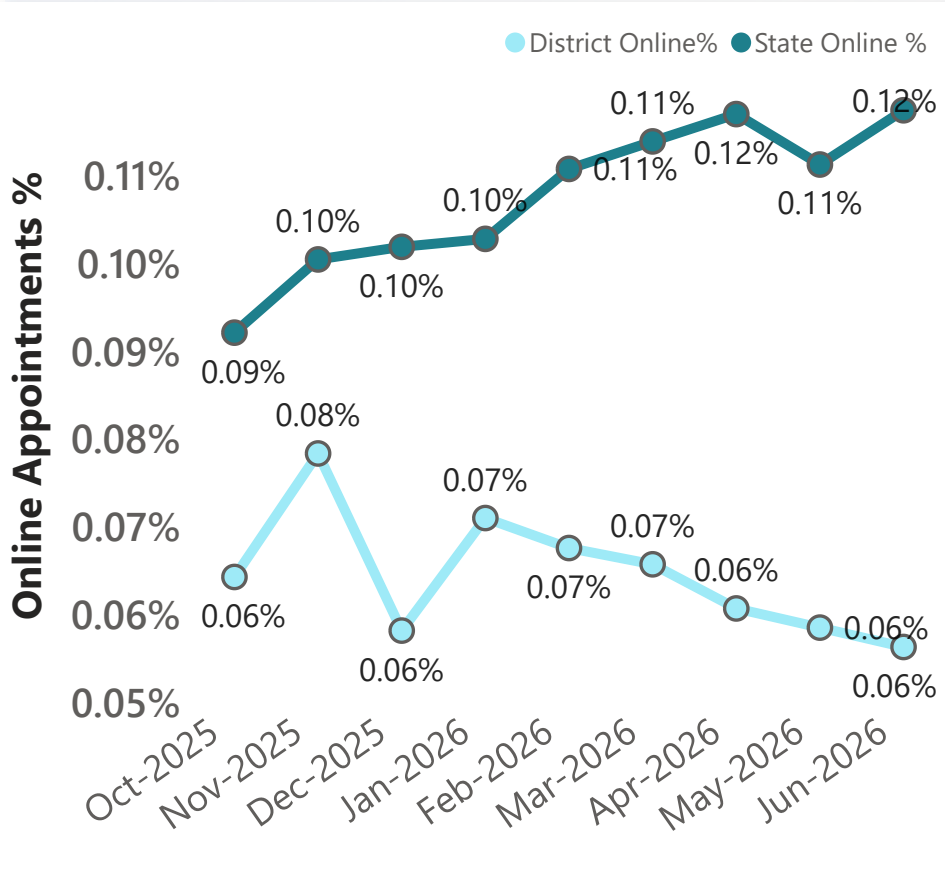
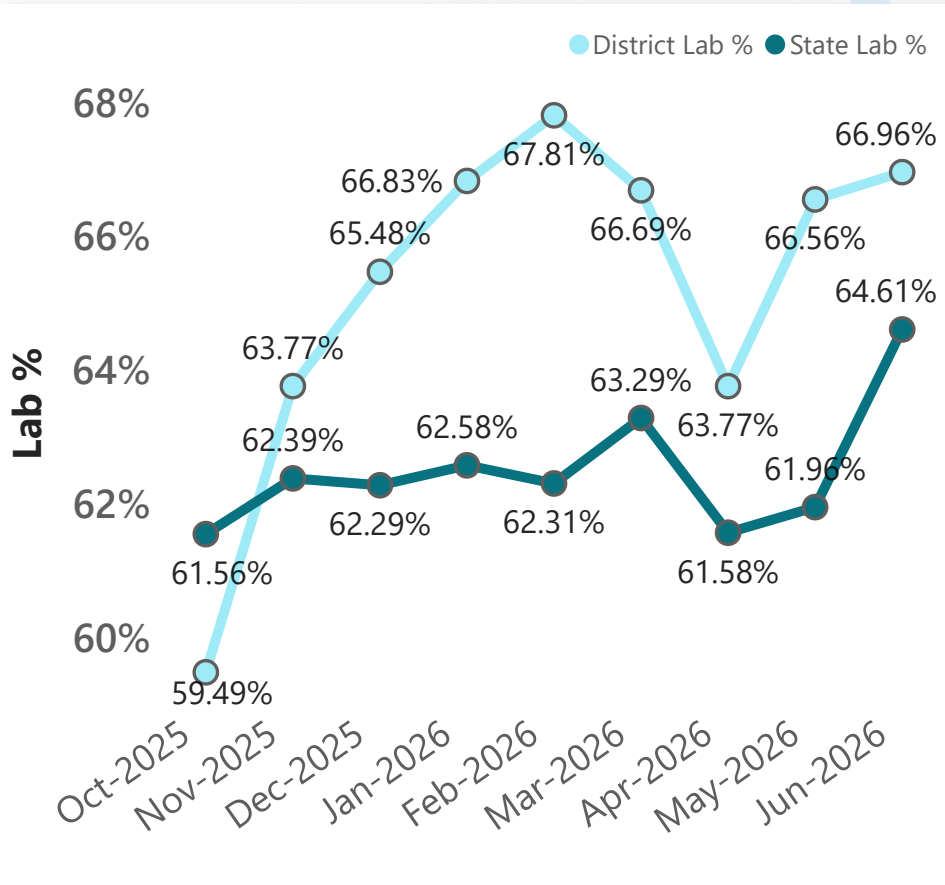
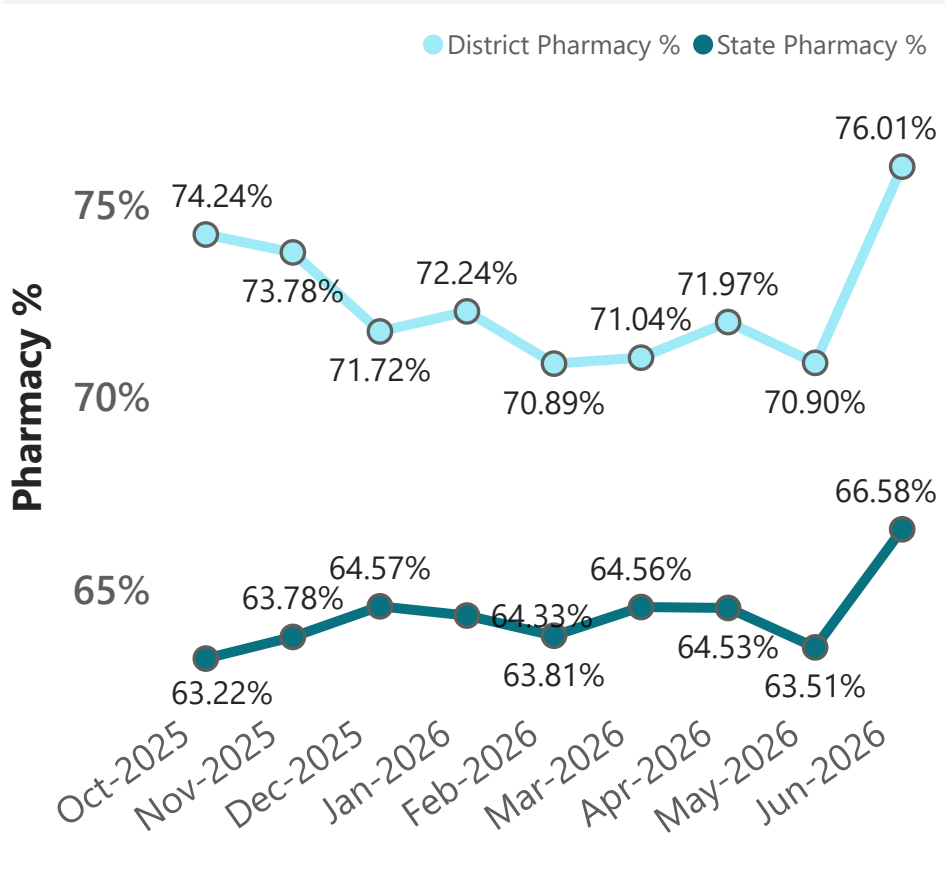
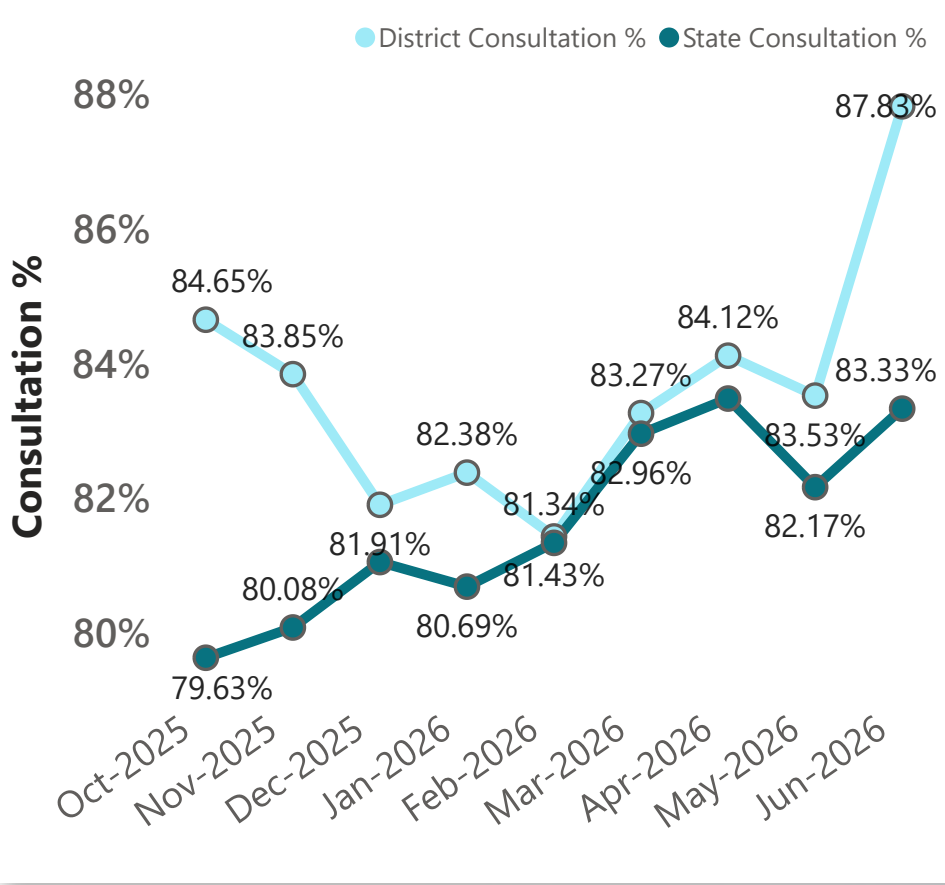
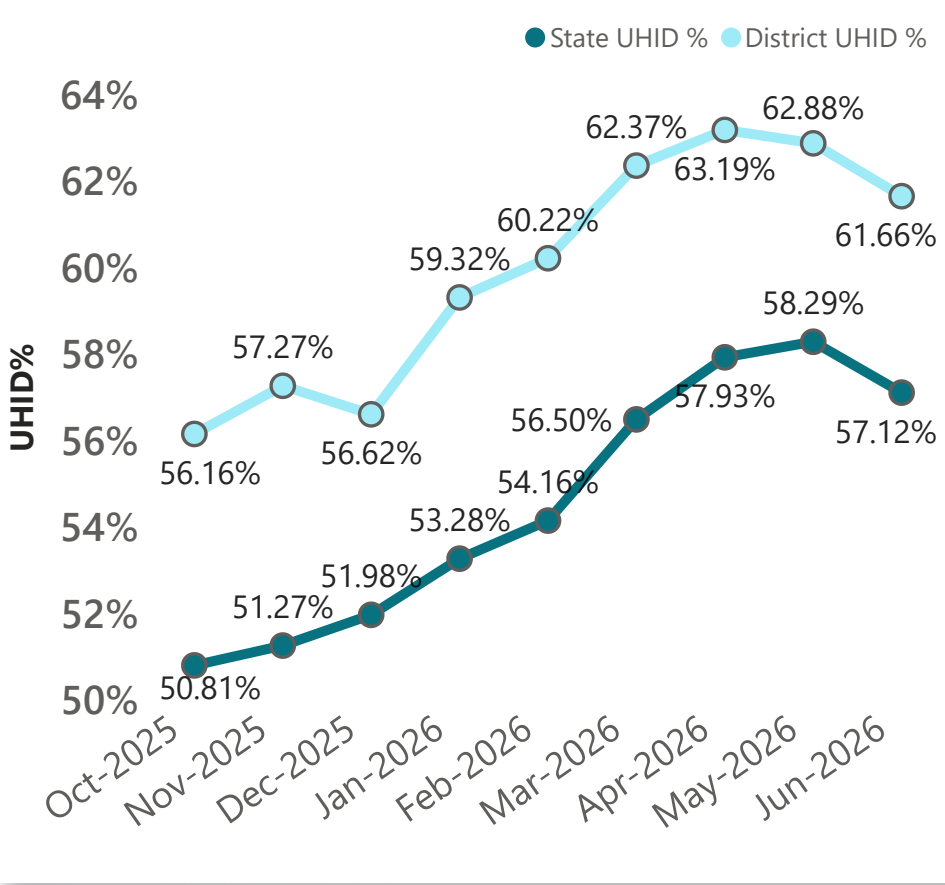
Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
CHC KALAKKODU	5576	64%	-0.92	98%	-0.66	81%	1.57
CHC OACHIRA	8815	46%	8.10	62%	26.08	57%	26.36
CHC SOORANAD NORTH	6568	45%	-4.29	64%	30.79	56%	30.67
FHC ALAPPAD	2902	58%	-1.34	92%	2.71	80%	3.92
FHC AZHEEKAL	3763	51%	-1.04	97%	1.79	66%	3.12
FHC CHATHANNOOR	7622	59%	-1.34	59%	-7.05	34%	-13.81
FHC CHAVARA	4036	55%	-6.85	81%	-13.60	66%	-13.04
FHC ELAMPALLOOR	4611	48%	-3.18	87%	2.76	83%	3.31
FHC EZHUKONE	3214	86%	-2.00	100%	1.54	93%	6.10
FHC EZHUKONE PAVITHRESWARAM	1959	83%	-2.14	100%	1.89	87%	10.70
FHC ITTIVA	4409	84%	-1.87	99%	0.61	93%	2.55
FHC KALLADA EAST	3702	54%	-5.24	99%	1.51	87%	5.31
FHC KARAVALLUR	2929	49%	-5.33	93%	7.97	88%	8.89
FHC KULASEKHARAPURAM	3326	76%	3.02	96%	-0.01	83%	5.91
FHC MADATHARA	6391	44%	-2.28	73%	3.77	45%	1.03
FHC MANCODE CHITHARA	5141	77%	-1.52	98%	0.46	81%	-0.19
FHC MAYYANAD	8866	49%	-1.96	83%	4.62	77%	4.40
FHC MELILA	2776	73%	-4.93	99%	0.24	92%	1.42
FHC NEDUVATHOOR	3303	46%	-2.86	100%	0.14	92%	4.43
FHC PERINAD	3931	64%	-3.76	98%	1.77	83%	5.80
FHC PERUMON	4393	64%	-2.25	100%	0.07	92%	-0.21
FHC PIRAVANTHOOR	2651	53%	5.01	97%	1.12	93%	2.82
FHC POOYAPPALLY	4302	69%	-0.82	87%	6.47	85%	7.90
FHC SAKTHIKULANGARA	3075	58%	-0.36	97%	1.28	87%	0.69
FHC SREENARAYANAPURAM	3883	75%	-3.02	95%	0.43	83%	4.49

Note: Change % shows the absolute difference between the current month percentage and the previous month percentage.

Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
FHC THALAVOOR	3090	65%	-4.48	90%	0.64	84%	4.52
FHC THAZHAVA	7105	51%	-2.74	98%	0.82	86%	1.65
FHC THEKKUMBHAGAM	7359	57%	-4.14	91%	1.04	77%	1.40
FHC THENMALA	3873	74%	-1.21	81%	6.85	77%	6.76
FHC UMMANNOOR	3337	90%	-1.48	93%	14.86	89%	14.77
FHC VALLIKKAVU	2997	78%	-0.96	93%	0.48	82%	2.22
FHC VELIYAM	2287	76%	-0.18	97%	-2.71	86%	0.83
FHC VILAKKUDY	5556	75%	1.00	94%	6.02	89%	6.92
FHC WEST KALLADA	2654	91%	-1.19	99%	1.88	88%	4.46
NEDUMANCAVU CHC	8667	57%	0.69	99%	0.48	81%	0.29
THQH PUNALUR	60240	31%	-0.29	26%	1.54	4%	0.16
UHC ARUMPUNNA	937	21%	9.91	0%	0.00	0%	0.00
UPHC MUNDAKKAL	2684	60%	2.82	72%	33.65	56%	28.66
UPHC ULIAKOVIL	3175	88%	0.52	93%	2.45	78%	1.87

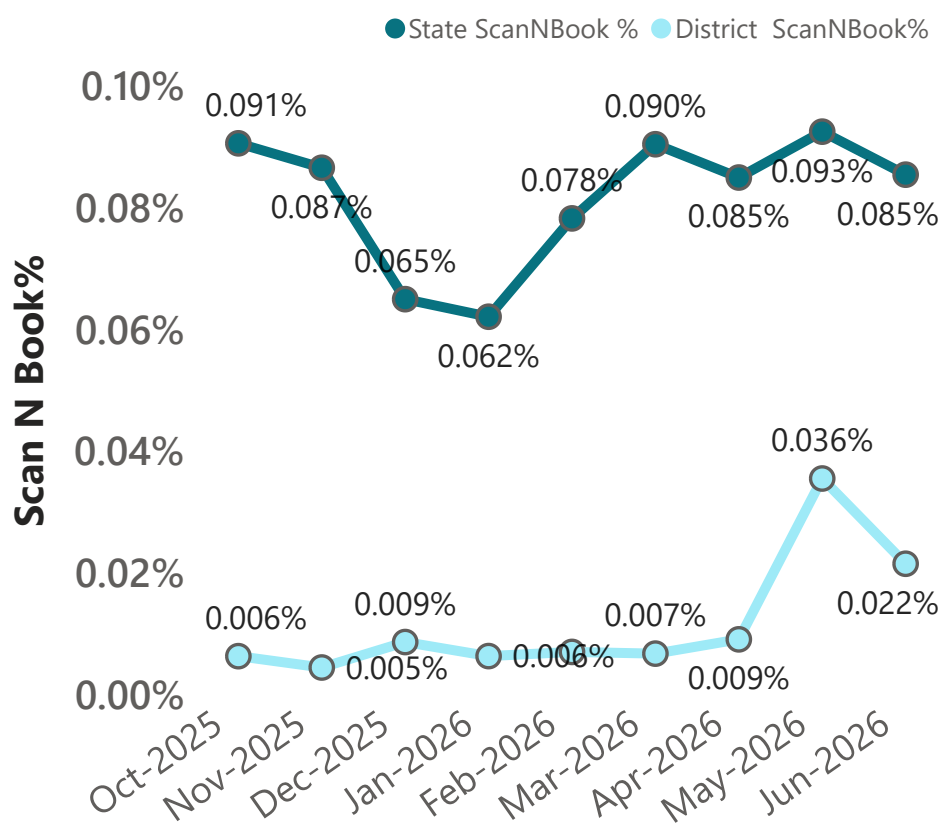
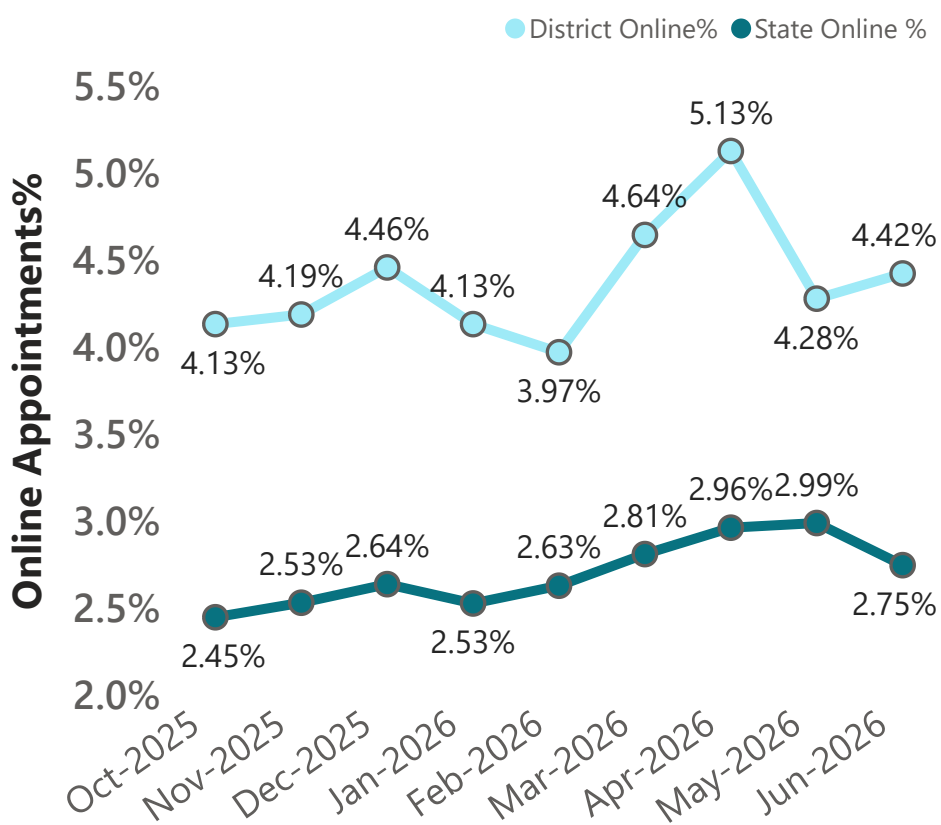
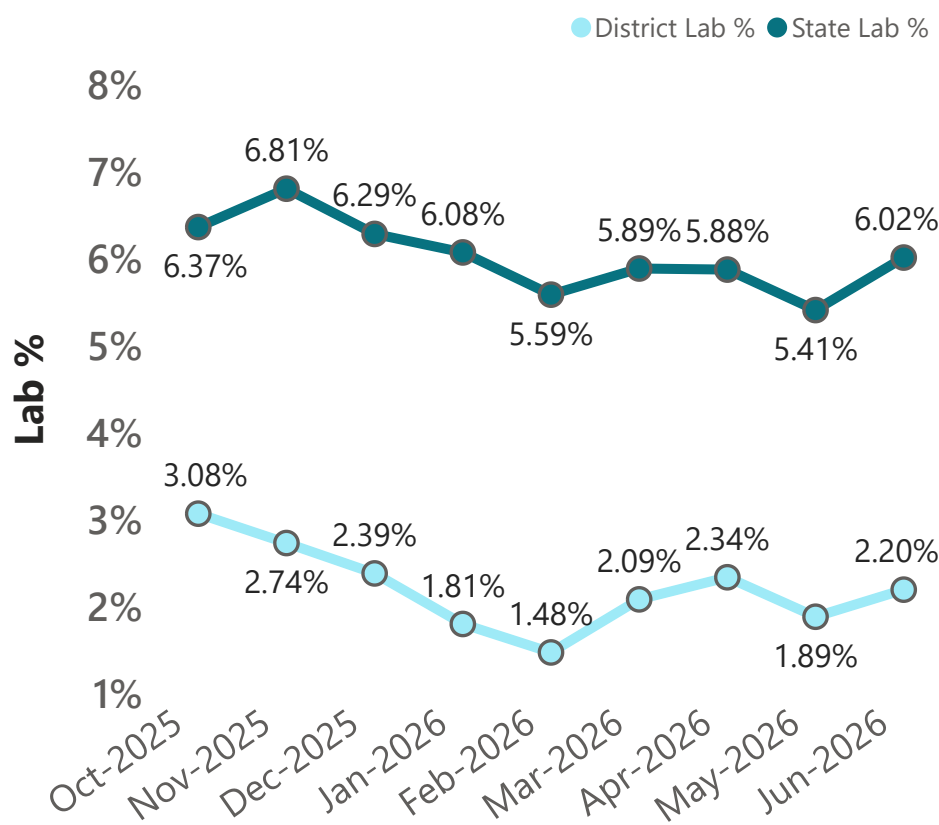
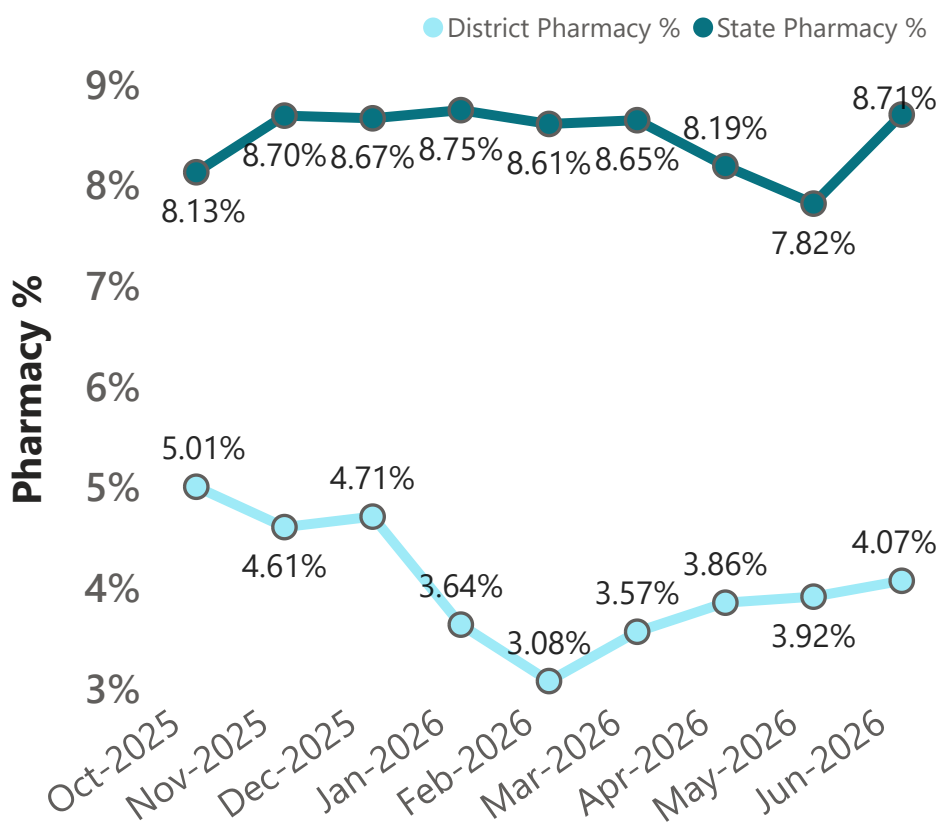
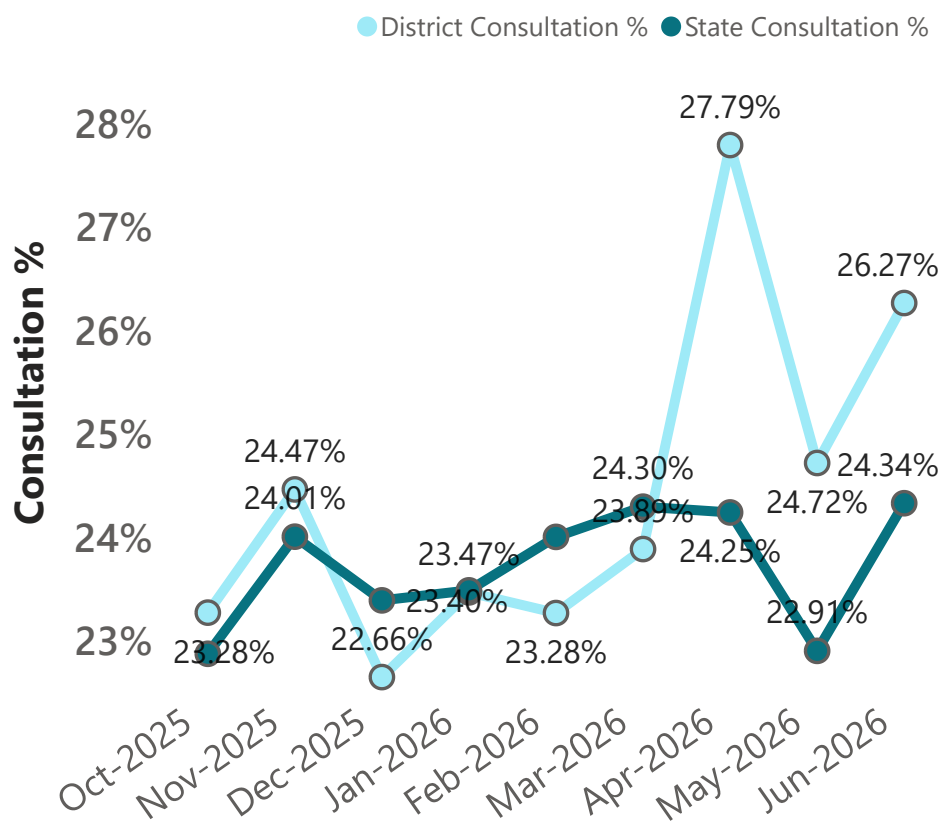
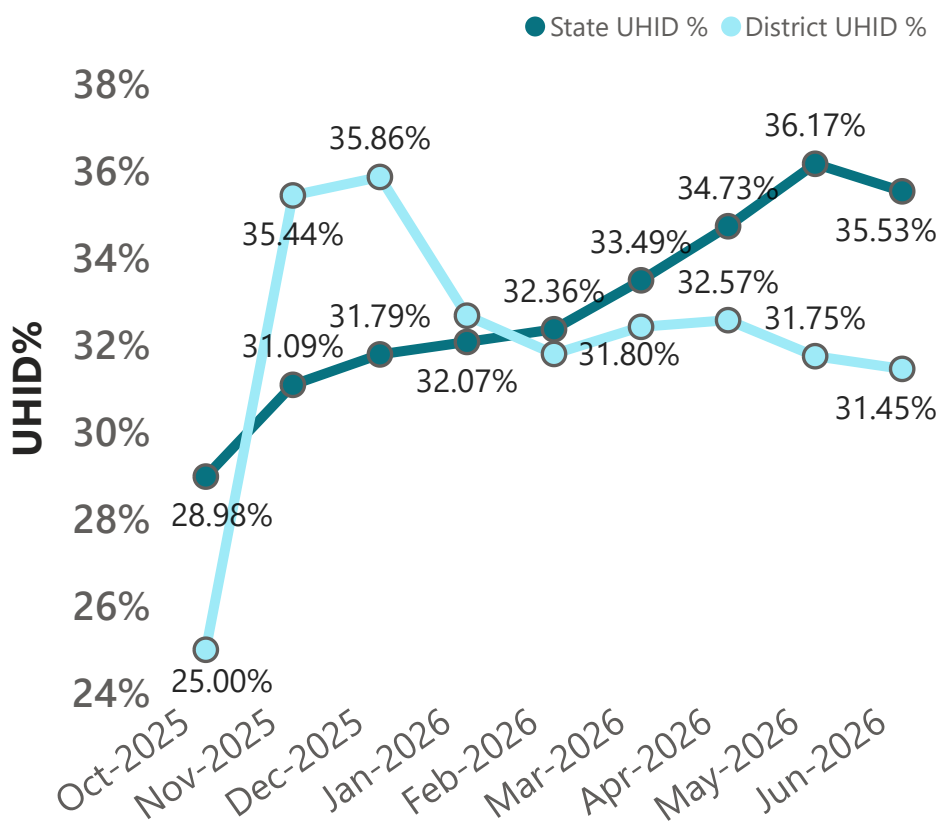
Trends of Core KPIs in Primary Care Institutions

District vs State



Trends of Core KPIs in Secondary Institutions

District vs State



Top Institutions-Primary Care

Institutions	UHID%
FHC WEST KALLADA	91%
FHC UMMANNOOR	90%
UPHC ULIAKOVIL	88%
FHC EZHUKONE	86%
FHC ITTIVA	84%
FHC EZHUKONE PAVITHRESWARAM	83%
FHC VALLIKKAVU	78%
FHC MANCODE CHITHARA	77%
FHC KULASEKHARAPURAM	76%
FHC VELIYAM	76%

Institutions	Consultation%
FHC PERUMON	100%
FHC EZHUKONE	100%
FHC EZHUKONE PAVITHRESWARAM	100%
FHC NEDUVATHOOR	100%
FHC MELILA	99%
FHC ITTIVA	99%
FHC KALLADA EAST	99%
FHC WEST KALLADA	99%
NEDUMANCAVU CHC	99%
FHC THAZHAVA	98%

Institutions	Pharmacy%
FHC PIRAVANTHOOR	93%
FHC EZHUKONE	93%
FHC ITTIVA	93%
FHC NEDUVATHOOR	92%
FHC PERUMON	92%
FHC MELILA	92%
FHC UMMANNOOR	89%
FHC VILAKKUDY	89%
FHC WEST KALLADA	88%
FHC KARAVALLUR	88%

Note : Institutions with at least 500 total visits during the reporting period are included .

Institutions	UHID %
THQH PUNALUR	31%

Institutions	Pharmacy %
THQH PUNALUR	4%

Institutions	Consultation %
THQH PUNALUR	26%

Institutions	Online %
THQH PUNALUR	4.423%

Note : Institutions with at least 500 total visits during the reporting period are included .



Public Health Survey Statistics



HOUSES

6,48,293
Houses Enrolled

327,931 (51%)
Survey Completed

MEMBERS

20,80,920
Members Enrolled

789,337 (38%)
Survey Completed

2,72,015

Families Grouped

Health Block	Houses Completed
HEALTH BLOCK PATHANAPURAM	46,164 (97%)
HEALTH BLOCK KULATHUPUZHA	15,810 (86%)
HEALTH BLOCK THEKKUMBHAGAM	10,904 (66%)
HEALTH BLOCK VELINALLOOR	18,790 (60%)
HEALTH BLOCK KULAKKADA	29,427 (57%)
HEALTH BLOCK SOORANAD NORTH	21,430 (52%)
HEALTH BLOCK NILAMEL	16,702 (52%)
HEALTH BLOCK THRIKKADAVOOR	20,116 (49%)
HEALTH BLOCK NEDUMANCAVU	22,359 (49%)
HEALTH BLOCK KALAKKODU	29,202 (45%)
HEALTH BLOCK ANCHAL	24,052 (44%)
HEALTH BLOCK KUNDARA	12,915 (39%)
HEALTH BLOCK OACHIRA	10,416 (39%)
HEALTH BLOCK PALATHARA	24,551 (37%)
HEALTH BLOCK MYNAGAPALLY	18,425 (36%)
HEALTH BLOCK CHAVARA	6,668 (24%)

Health Block	Members Completed
HEALTH BLOCK PATHANAPURAM	98,021 (68%)
HEALTH BLOCK THEKKUMBHAGAM	29,346 (58%)
HEALTH BLOCK VELINALLOOR	52,432 (52%)
HEALTH BLOCK KULAKKADA	78,230 (49%)
HEALTH BLOCK SOORANAD NORTH	56,529 (43%)
HEALTH BLOCK KULATHUPUZHA	23,111 (42%)
HEALTH BLOCK THRIKKADAVOOR	50,875 (40%)
HEALTH BLOCK NILAMEL	39,215 (40%)
HEALTH BLOCK NEDUMANCAVU	55,382 (38%)
HEALTH BLOCK ANCHAL	62,883 (36%)
HEALTH BLOCK KALAKKODU	74,516 (36%)
HEALTH BLOCK OACHIRA	30,863 (33%)
HEALTH BLOCK MYNAGAPALLY	48,990 (28%)
HEALTH BLOCK KUNDARA	28,013 (27%)
HEALTH BLOCK CHAVARA	17,655 (20%)
HEALTH BLOCK PALATHARA	43,276 (19%)