

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	55
Urban Health Wellness Centre	16
Urban Primary Health Centre	14
Taluk Hospital	6
Community Health Centre	5
Taluk Headquarters Hospital	5
Block Family Health Centre	4
General Hospital	2
Primary Health Centre	2
District Hospital	1
District TB Centre	1
Public Health Laboratory	1
Specialty Hospital	1
Specialty Hospital - Women Children	1
Urban Community Health Centre	1
Total	115

2. Highlights



Reception module usage reached 95.89%, with 70 out of 73 institutions recording ≥ 500 visits.

UHID percentage increased from 39% (Feb) to 41% (Mar).

The percentage of online appointments taken for OP visits, increased from .9% to 1%.

The percentage of pharmacy prescriptions remained constant in February and March 2026.



The district ranked last (10th position) in the State Performance Matrix in both February and March 2026.

The percentage of OP Consultation slightly decreased during the month of March .

W&C Mattancherry has least UHID%.

General Hospital Ernakulam has least Consultation%.

3. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, March 2026, along with the previous two months, is provided in the table below.

District	January	February	March
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	3	3	3
PALAKKAD	5	5	4
THRISSUR	4	4	4
MALAPPURAM	4	5	5
KOLLAM	6	7	6
KOTTAYAM	7	8	6
KASARAGOD	5	6	7
KOZHIKODE	6	7	7
PATHANAMTHITTA	7	9	7
KANNUR	7	9	8
THIRUVANANTHAPURAM	6	9	9
ERNAKULAM	8	10	10

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

4. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE EROOR	1
FAMILY HEALTH CENTRE CHOWARA	2
FAMILY HEALTH CENTRE MULAVUKAD	3
FAMILY HEALTH CENTRE CHERUVATTOOR	4
FAMILY HEALTH CENTRE ELANJI	4
FAMILY HEALTH CENTRE MANEED	4
FAMILY HEALTH CENTRE PARAKADAVU	4
FAMILY HEALTH CENTRE THURAVOOR	4
FAMILY HEALTH CENTRE MUNAMBAM	5
FAMILY HEALTH CENTRE PALAKUZHA	5
FAMILY HEALTH CENTRE PINDIMANA	5
FHC KADAVOOR	5
COMMUNITY HEALTH CENTRE RAMAMANGALAM	6
FAMILY HEALTH CENTRE KAKKANAD	6
FAMILY HEALTH CENTRE MAZHUVANNOOR	7
FAMILY HEALTH CENTRE OKKAL	7
FAMILY HEALTH CENTRE PAIPRA	7
URBAN PRIMARY HEALTH CENTRE THAMMANAM	7
FAMILY HEALTH CENTER ELOOR	8
FAMILY HEALTH CENTRE EDATHALA	8
FAMILY HEALTH CENTRE KUNNUKARA	8
FAMILY HEALTH CENTRE THIRUVANIYOOR	8
URBAN PRIMARY HEALTH CENTRE MANGATTUMUKKU	8
FAMILY HEALTH CENTRE AYYAMPUZHA	9
FAMILY HEALTH CENTRE BINANIPURAM	9
FAMILY HEALTH CENTRE RAYAMANGALAM	9
FAMILY HEALTH CENTRE THIRUMARADY	9
FAMILY HEALTH CENTRE MANJAPRA	10
FAMILY HEALTH CENTRE ALANGAD	11
URBAN PRIMARY HEALTH CENTRE KADAVANTHRA	12
FAMILY HEALTH CENTRE MALAYATTOR	13

Hospital	Rank
FAMILY HEALTH CENTRE CHELLANAM	33
FAMILY HEALTH CENTRE KOONAMMAVU	32
URBAN PRIMARY HEALTH CENTRE Tripunithura	32
FAMILY HEALTH CENTRE GOTHURUTH	31
FAMILY HEALTH CENTRE KUTTAMPUZHA	31
WOMEN AND CHILDREN HOSPITAL MATTANCHERRY	31
FAMILY HEALTH CENTRE CHERANELLOORE	30
FAMILY HEALTH CENTRE EDAPPALLY	30
FAMILY HEALTH CENTRE THIRUVANKULAM	30
REGIONAL PUBLIC HEALTH LABORATORY ERNAKULAM	30
GENERAL HOSPITAL ERNAKULAM	29
COMMUNITY HEALTH CENTRE CHENGAMANAD	28
FAMILY HEALTH CENTRE NAYARAMBALM	28
TALUK HEADQUARTERS HOSPITAL THIRIPUNITHURA	28
DISTRICT HOSPITAL ALUVA	27
FHC PANANGAD	27
COMMUNITY HEALTH CENTRE POOTHOTTA	26
FAMILY HEALTH CENTRE EDAVANAKKAD	26
TALUK HOSPITAL PALLURUTHY	26
TALUK HEADQUARTERS HOSPITAL KOTHAMANGALAM	25
TALUK HEADQUARTERS HOSPITAL FORT KOCHI	24
FAMILY HEALTH CENTRE NERIYAMANGALAM	23
FAMILY HEALTH CENTRE KEEZHMAAD	22
FAMILY HEALTH CENTRE KUMARAPURAM	21
FAMILY HEALTH CENTRE PUNNEKKAD	20
FAMILY HEALTH CENTRE AYYAMPILLY	19
FAMILY HEALTH CENTRE NETTOOR	18
FAMILY HEALTH CENTRE CHITTATTUKARA	17
FAMILY HEALTH CENTRE KOTTAPPADY	17
FAMILY HEALTH CENTRE MUDAKUZHA	17

4.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

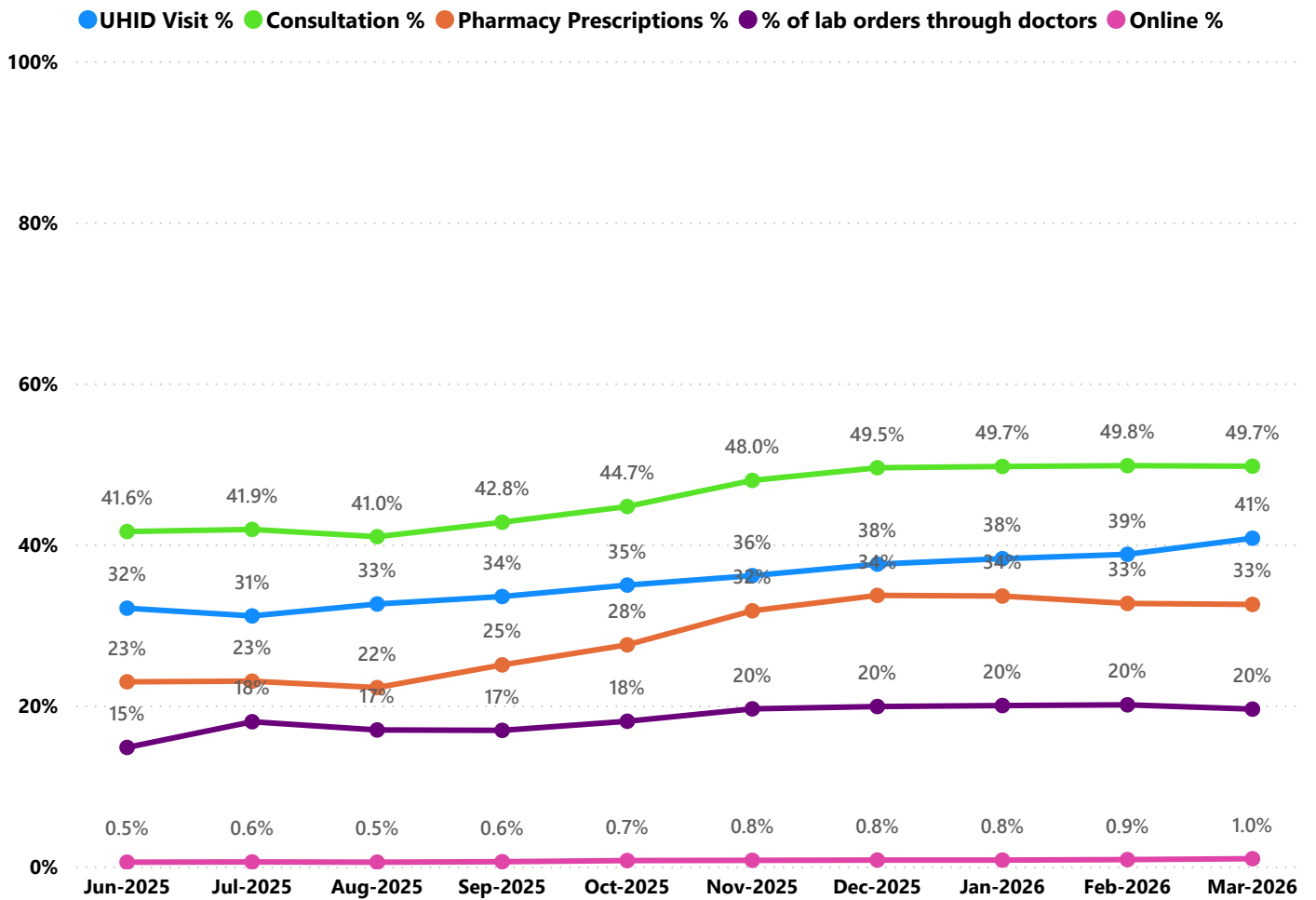
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	105	102	97.14%
THRISSUR	74	71	95.95%
ERNAKULAM	73	70	95.89%
MALAPPURAM	70	69	98.57%
KOZHIKODE	69	69	100.00%
PALAKKAD	52	49	94.23%
KANNUR	51	47	92.16%
ALAPPUZHA	44	44	100.00%
KOTTAYAM	43	40	93.02%
KOLLAM	38	37	97.37%
KASARAGOD	26	25	96.15%
WAYANAD	25	25	100.00%
IDUKKI	23	21	91.30%
PATHANAMTHITTA	23	23	100.00%

Institutions where the reception module is either not started or not using

Hospital Name

FAMILY HEALTH CENTRE CHELLANAM
FAMILY HEALTH CENTRE KOONAMMAVU
URBAN PRIMARY HEALTH CENTRE Tripunithura

4.2 e-Health Performance Trend



- UHID Visit % is calculated as $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

4.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE MUNAMBAM	92.95%	91.50%	83.44%	40.82%
FAMILY HEALTH CENTRE CHERUVATTOOR	90.76%	99.97%	92.53%	46.10%
FAMILY HEALTH CENTRE PARAKADAVU	87.95%	90.58%	84.75%	60.22%
FAMILY HEALTH CENTRE KUNNUKARA	85.30%	92.60%	83.36%	28.78%
FAMILY HEALTH CENTRE CHOWARA	84.99%	99.82%	71.62%	91.47%
FAMILY HEALTH CENTRE THURAVOOR	83.68%	90.85%	84.72%	68.92%
FAMILY HEALTH CENTRE EROOR	82.65%	100.00%	94.66%	98.93%
FAMILY HEALTH CENTRE PALAKUZHA	79.07%	99.45%	87.07%	60.06%
FAMILY HEALTH CENTRE PINDIMANA	78.26%	98.40%	72.31%	77.80%
FHC KADAVOOR	73.99%	94.35%	90.83%	59.61%
FAMILY HEALTH CENTRE MULAVUKAD	73.55%	99.47%	89.69%	82.10%
FAMILY HEALTH CENTRE MANJAPRA	72.99%	86.91%	71.87%	38.81%
FAMILY HEALTH CENTRE THIRUMARADY	72.76%	95.93%	10.64%	100.00%
FAMILY HEALTH CENTRE ELANJI	71.22%	97.43%	82.41%	75.13%
FAMILY HEALTH CENTRE THIRUVANIYOOR	69.26%	84.19%	75.63%	63.54%
FAMILY HEALTH CENTRE CHITTATTUKARA	64.38%	60.97%	46.88%	22.48%
FAMILY HEALTH CENTRE AVOLY	63.65%	99.42%	47.54%	19.48%
COMMUNITY HEALTH CENTRE RAMAMANGALAM	63.11%	98.03%	64.65%	80.56%
URBAN PRIMARY HEALTH CENTRE KADAVANTHRA	63.05%	88.58%	70.70%	28.20%
URBAN PRIMARY HEALTH CENTRE MOOLAMKUZHY	62.69%	84.16%	50.64%	23.60%
FAMILY HEALTH CENTRE MANEED	60.23%	94.44%	82.97%	81.84%
URBAN PRIMARY HEALTH CENTRE THAMMANAM	59.68%	88.98%	64.86%	97.60%
FAMILY HEALTH CENTRE UDAYAMPEROOR	58.40%	94.20%	59.46%	18.31%
FAMILY HEALTH CENTER ELOOR	57.53%	99.62%	64.07%	71.22%
FAMILY HEALTH CENTRE EDAVANAKKAD	53.90%	26.31%	5.23%	0.00%
FAMILY HEALTH CENTRE AYYAMPILLY	53.21%	87.52%	33.77%	6.36%
FAMILY HEALTH CENTRE PUNNEKKAD	51.40%	78.20%	25.66%	12.25%
FAMILY HEALTH CENTRE MUDAKUZHA	50.76%	59.12%	47.58%	46.38%
FAMILY HEALTH CENTRE NERIYAMANGALAM	48.53%	73.05%	17.83%	6.39%
FAMILY HEALTH CENTRE VALAKOM	48.46%	93.97%	68.04%	31.36%
FAMILY HEALTH CENTRE KEEZHMAID	48.42%	83.32%	14.94%	0.36%
TALUK HEADQUARTERS HOSPITAL KOTHAMANGALAM	47.30%	54.74%	8.29%	9.06%
FAMILY HEALTH CENTRE POTHANICAD	46.49%	90.12%	60.85%	31.56%
FAMILY HEALTH CENTRE RAYAMANGALAM	45.66%	84.25%	53.23%	94.85%
FAMILY HEALTH CENTRE MALAYATTOR	45.62%	69.77%	49.17%	85.00%
FAMILY HEALTH CENTRE EDATHALA	45.45%	99.41%	78.04%	73.48%
FAMILY HEALTH CENTRE AYYAMPUZHA	45.33%	96.80%	87.99%	58.37%
URBAN PRIMARY HEALTH CENTRE EDAKOCHI	42.65%	82.24%	31.84%	47.27%
FAMILY HEALTH CENTRE NAYARAMBALM	42.64%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE KAKKANAD	40.44%	99.19%	83.31%	83.05%
FAMILY HEALTH CENTRE OKKAL	40.01%	98.96%	62.17%	100.00%
FAMILY HEALTH CENTRE MAZHUVANNOOR	38.15%	93.06%	85.40%	87.84%
FAMILY HEALTH CENTRE KUMARAPURAM	37.25%	52.35%	40.06%	26.14%
FAMILY HEALTH CENTRE KOTTAPPADY	36.08%	86.92%	69.50%	12.08%

4.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy ordered by doctors %	% of Lab Orders given by Doctors
WOMEN AND CHILDREN HOSPITAL MATTANCHERRY	10.11%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE KUTTAMPUZHA	13.50%	0.00%	0.00%	0.00%
TALUK HEADQUARTERS HOSPITAL FORT KOCHI	16.33%	20.32%	13.51%	74.59%
DISTRICT HOSPITAL ALUVA	16.44%	17.57%	5.72%	50.00%
FAMILY HEALTH CENTRE KARUMALLOR	17.44%	95.43%	73.86%	37.41%
FAMILY HEALTH CENTRE GOTHURUTH	17.84%	0.00%	0.00%	0.00%
TALUK HOSPITAL PALLURUTHY	19.00%	30.91%	23.11%	18.52%
COMMUNITY HEALTH CENTRE CHENGAMANAD	20.36%	5.70%	5.38%	23.88%
FAMILY HEALTH CENTRE EDAPPALLY	21.00%	0.01%	0.01%	0.00%
FAMILY HEALTH CENTRE ALANGAD	21.26%	82.97%	69.41%	85.71%
FAMILY HEALTH CENTRE NETTOOR	22.55%	61.10%	7.90%	100.00%
REGIONAL PUBLIC HEALTH LABORATORY ERNAKULAM	25.15%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE THIRUVANKULAM	25.69%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE CHERANELLOORE	26.34%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE KODANADU	27.84%	85.61%	10.54%	100.00%
FAMILY HEALTH CENTRE PAIPRA	28.86%	98.24%	89.39%	96.64%
FAMILY HEALTH CENTRE MANJALLOOR	29.37%	92.87%	60.26%	36.36%
FAMILY HEALTH CENTRE VAZHAKULAM	29.60%	87.23%	78.58%	45.58%
TALUK HEADQUARTERS HOSPITAL THRIPIUNITHURA	30.52%	14.16%	6.12%	0.66%
FAMILY HEALTH CENTRE BINANIPURAM	31.58%	99.85%	89.66%	64.44%
COMMUNITY HEALTH CENTRE POOTHOTTA	31.72%	21.46%	19.58%	19.40%
URBAN PRIMARY HEALTH CENTRE MANGATTUMUKKU	33.66%	93.83%	67.00%	100.00%
FHC PANANGAD	34.78%	22.10%	17.21%	0.00%
URBAN PRIMARY HEALTH CENTRE KALAMASSERY	34.95%	80.51%	75.81%	20.00%
URBAN PRIMARY HEALTH CENTRE THRIKKAKARA	35.26%	84.77%	60.13%	23.22%
GENERAL HOSPITAL ERNAKULAM	36.02%	5.37%	0.00%	0.00%
FAMILY HEALTH CENTRE KOTTAPPADY	36.08%	86.92%	69.50%	12.08%
FAMILY HEALTH CENTRE KUMARAPURAM	37.25%	52.35%	40.06%	26.14%
FAMILY HEALTH CENTRE MAZHUVANNOOR	38.15%	93.06%	85.40%	87.84%
FAMILY HEALTH CENTRE OKKAL	40.01%	98.96%	62.17%	100.00%
FAMILY HEALTH CENTRE KAKKANAD	40.44%	99.19%	83.31%	83.05%
FAMILY HEALTH CENTRE NAYARAMBALM	42.64%	0.00%	0.00%	0.00%
URBAN PRIMARY HEALTH CENTRE EDAKOCHI	42.65%	82.24%	31.84%	47.27%
FAMILY HEALTH CENTRE AYYAMPUZHA	45.33%	96.80%	87.99%	58.37%
FAMILY HEALTH CENTRE EDATHALA	45.45%	99.41%	78.04%	73.48%
FAMILY HEALTH CENTRE MALAYATTOR	45.62%	69.77%	49.17%	85.00%
FAMILY HEALTH CENTRE RAYAMANGALAM	45.66%	84.25%	53.23%	94.85%
FAMILY HEALTH CENTRE POTHANICAD	46.49%	90.12%	60.85%	31.56%
TALUK HEADQUARTERS HOSPITAL KOTHAMANGALAM	47.30%	54.74%	8.29%	9.06%
FAMILY HEALTH CENTRE KEEZHMAAD	48.42%	83.32%	14.94%	0.36%
FAMILY HEALTH CENTRE VALAKOM	48.46%	93.97%	68.04%	31.36%

6. Status of Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	105	102 (97%)	96 (91%)	83 (79%)	88 (84%)
THRISSUR	74	71 (96%)	69 (93%)	67 (91%)	66 (89%)
ERNAKULAM	73	70 (96%)	61 (84%)	57 (78%)	56 (77%)
MALAPPURAM	70	69 (99%)	66 (94%)	60 (86%)	56 (80%)
KOZHIKODE	69	69 (100%)	61 (88%)	56 (81%)	57 (83%)
PALAKKAD	52	49 (94%)	48 (92%)	43 (83%)	45 (87%)
KANNUR	51	47 (92%)	42 (82%)	39 (76%)	40 (78%)
ALAPPUZHA	44	44 (100%)	43 (98%)	41 (93%)	37 (84%)
KOTTAYAM	43	40 (93%)	38 (88%)	37 (86%)	34 (79%)
KOLLAM	38	37 (97%)	35 (92%)	35 (92%)	34 (89%)
KASARAGOD	26	25 (96%)	21 (81%)	20 (77%)	19 (73%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	24 (96%)
IDUKKI	23	21 (91%)	21 (91%)	20 (87%)	20 (87%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	19 (83%)
Total	716	692 (97%)	647 (90%)	604 (84%)	595 (83%)

Note : The operational status of modules shall be determined based on the following minimum activity thresholds:

- **Reception:** Minimum **500 patient visits recorded**
- **OP Module:** Minimum **500 consultations completed**
- **Pharmacy:** Minimum **100 doctor-generated pharmacy orders**
- **Laboratory:** Minimum **100 doctor-generated laboratory orders**

7. Status of Modules Used in Hospitals

District	Live Institutions	Reception Started	Consultation Started	Pharmacy Started	Billing Started	Lab Started
THIRUVANANTHAPURAM	105	102	96	87	80	81
THRISSUR	74	71	69	68	61	64
ERNAKULAM	73	70	61	59	49	46
MALAPPURAM	70	69	66	62	38	54
KOZHIKODE	69	69	61	56	61	52
PALAKKAD	52	49	48	45	42	43
KANNUR	51	47	42	40	32	33
ALAPPUZHA	44	44	43	43	36	32
KOTTAYAM	43	40	38	38	31	29
KOLLAM	38	37	35	35	35	34
KASARAGOD	26	25	21	22	17	17
WAYANAD	25	25	25	25	24	24
IDUKKI	23	21	21	22	14	18
PATHANAMTHITTA	23	23	21	21	18	17
Total	716	692	647	623	538	544

8. Online Appointment Booking in Hospitals (except Medical Colleges)

