

### 1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	21
Urban Health Wellness Centre	4
Taluk Headquarters Hospital	3
Primary Health Centre	2
Urban Primary Health Centre	2
District Hospital	1
Taluk Hospital	1
<b>Total</b>	<b>34</b>

## 2. Highlights



**Idukki continues to hold the 1st position in the state performance matrix.**

**UHID percentage remained stable at 73% in February and March 2026.**

**Consultation module is operational in 21 institutions (91.30%) out of 23 live institutions.**

**Reception module usage reached 91.30%, with 21 out of 23 institutions recording  $\geq 500$  visits.**



**The percentage of OP consultations slightly decreased from 97.6% in February to 97.1% in March 2026.**

## 3. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, March 2026, along with the previous two months, is provided in the table below.

District	January	February	March
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	3	3	3
PALAKKAD	5	5	4
THRISSUR	4	4	4
MALAPPURAM	4	5	5
KOLLAM	6	7	6
KOTTAYAM	7	8	6
KASARAGOD	5	6	7
KOZHIKODE	6	7	7
PATHANAMTHITTA	7	9	7
KANNUR	7	9	8
THIRUVANANTHAPURAM	6	9	9
ERNAKULAM	8	10	10

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

## 4. eHealth - Institution Level Ranking (except Medical Colleges)

Hospital	Rank
FAMILY HEALTH CENTRE BISON VALLEY	1
FAMILY HEALTH CENTRE KUDAYATHUR	1
FAMILY HEALTH CENTRE ARAKULAM	2
FAMILY HEALTH CENTRE KARIMKUNNAM	2
FAMILY HEALTH CENTRE KODIKULAM	2
FAMILY HEALTH CENTRE ALAKODE	3
FAMILY HEALTH CENTRE ELAMDESOM	3
FAMILY HEALTH CENTRE KARUNAPURAM	3
FAMILY HEALTH CENTRE KONNATHADY	3
FAMILY HEALTH CENTRE KUMARAMANGALAM	3
FAMILY HEALTH CENTRE KARIMANNOOR	4
FAMILY HEALTH CENTRE MARIYAPURAM	4
FAMILY HEALTH CENTRE MUTTOM	4
FAMILY HEALTH CENTRE RAJAKUMARY	4
PRIMARY HEALTH CENTRE MANKULAM	4
FAMILY HEALTH CENTRE KANCHIYAR	5
FAMILY HEALTH CENTRE PERUVANTHANAM	5
FAMILY HEALTH CENTRE UDUMBANCHOLA	5
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	5
FAMILY HEALTH CENTRE KUMILY	6
FAMILY HEALTH CENTRE VATTAVADA	7
FAMILY HEALTH CENTRE KAMAKSHY	8
PRIMARY HEALTH CENTRE CHINNAKANAL	9

Hospital	Rank
PRIMARY HEALTH CENTRE CHINNAKANAL	9
FAMILY HEALTH CENTRE KAMAKSHY	8
FAMILY HEALTH CENTRE VATTAVADA	7
FAMILY HEALTH CENTRE KUMILY	6
FAMILY HEALTH CENTRE KANCHIYAR	5
FAMILY HEALTH CENTRE PERUVANTHANAM	5
FAMILY HEALTH CENTRE UDUMBANCHOLA	5
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	5
FAMILY HEALTH CENTRE KARIMANNOOR	4
FAMILY HEALTH CENTRE MARIYAPURAM	4
FAMILY HEALTH CENTRE MUTTOM	4
FAMILY HEALTH CENTRE RAJAKUMARY	4
PRIMARY HEALTH CENTRE MANKULAM	4
FAMILY HEALTH CENTRE ALAKODE	3
FAMILY HEALTH CENTRE ELAMDESOM	3
FAMILY HEALTH CENTRE KARUNAPURAM	3
FAMILY HEALTH CENTRE KONNATHADY	3
FAMILY HEALTH CENTRE KUMARAMANGALAM	3
FAMILY HEALTH CENTRE ARAKULAM	2
FAMILY HEALTH CENTRE KARIMKUNNAM	2
FAMILY HEALTH CENTRE KODIKULAM	2
FAMILY HEALTH CENTRE BISON VALLEY	1
FAMILY HEALTH CENTRE KUDAYATHUR	1

## 4.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

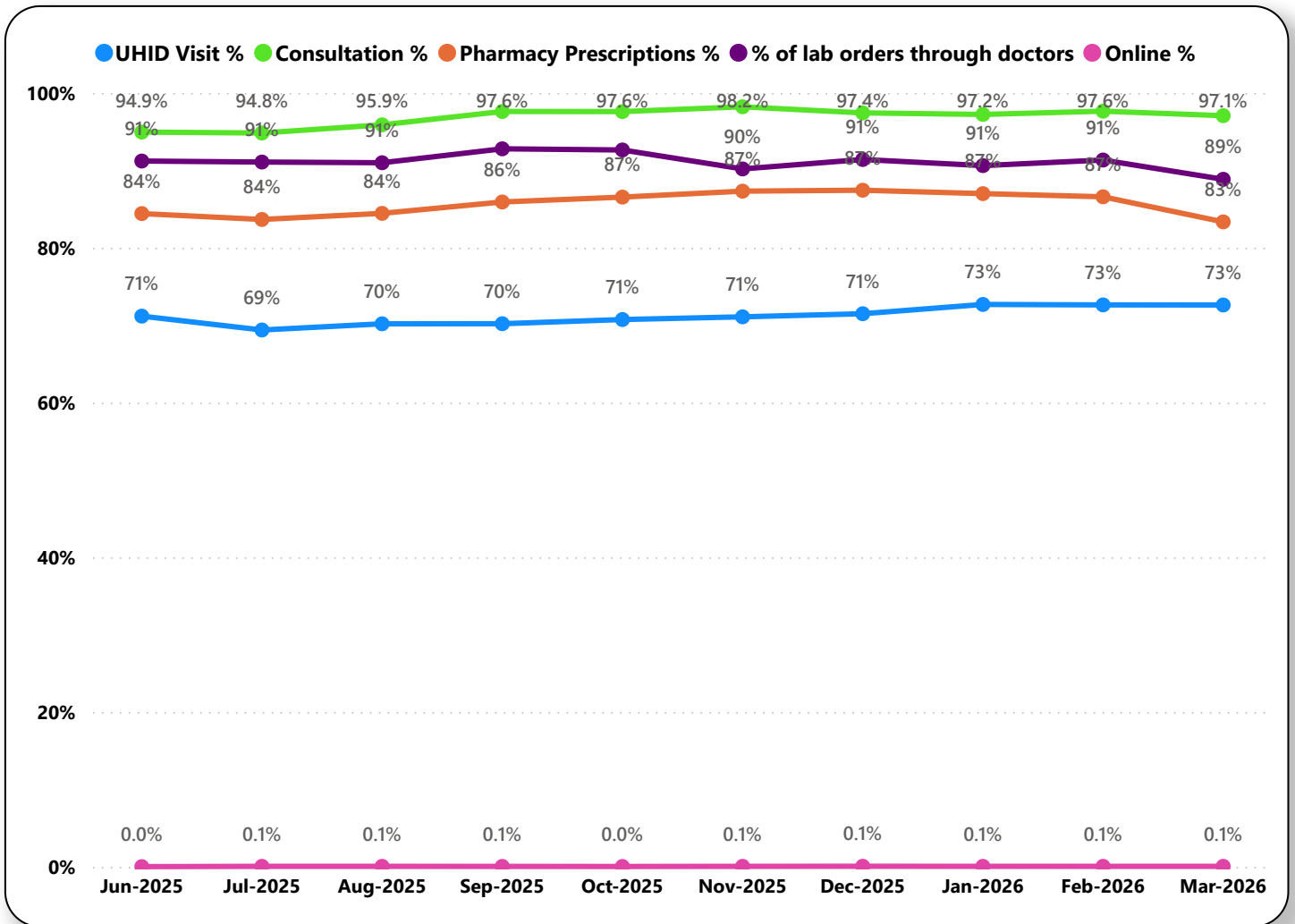
District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	105	102	97.14%
THRISSUR	74	71	95.95%
ERNAKULAM	73	70	95.89%
MALAPPURAM	70	69	98.57%
KOZHIKODE	69	69	100.00%
PALAKKAD	52	49	94.23%
KANNUR	51	47	92.16%
ALAPPUZHA	44	44	100.00%
KOTTAYAM	43	40	93.02%
KOLLAM	38	37	97.37%
KASARAGOD	26	25	96.15%
WAYANAD	25	25	100.00%
IDUKKI	23	21	91.30%
PATHANAMTHITTA	23	23	100.00%

Institutions where the reception module is either not started or not using

### Hospital Name

FAMILY HEALTH CENTRE KAMAKSHY  
FAMILY HEALTH CENTRE VATTAVADA

## 4.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

## 4.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE KARIMANNOOR	88.54%	99.95%	89.78%	76.94%
FAMILY HEALTH CENTRE KODIKULAM	88.16%	99.84%	88.04%	100.00%
FAMILY HEALTH CENTRE KUDAYATHUR	87.85%	99.92%	90.80%	94.89%
FAMILY HEALTH CENTRE ARAKULAM	87.76%	99.95%	88.42%	93.01%
FAMILY HEALTH CENTRE BISON VALLEY	86.23%	99.22%	96.24%	100.00%
FAMILY HEALTH CENTRE KARUNAPURAM	85.93%	96.57%	81.76%	86.60%
FAMILY HEALTH CENTRE ALAKODE	85.25%	99.81%	87.59%	81.57%
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	83.14%	83.68%	69.96%	100.00%
FAMILY HEALTH CENTRE MUTTOM	80.52%	94.96%	74.18%	87.62%
FAMILY HEALTH CENTRE ELAMDESOM	77.91%	99.13%	86.00%	96.86%
FAMILY HEALTH CENTRE PERUVANTHANAM	76.08%	82.85%	73.64%	100.00%
FAMILY HEALTH CENTRE KUMARAMANGALAM	75.39%	99.85%	85.19%	94.59%
FAMILY HEALTH CENTRE KARIMKUNNAM	74.98%	97.73%	92.08%	97.97%
FAMILY HEALTH CENTRE KONNATHADY	69.14%	96.82%	91.16%	94.17%
FAMILY HEALTH CENTRE MARIYAPURAM	68.17%	94.88%	88.26%	97.36%
PRIMARY HEALTH CENTRE MANKULAM	65.98%	99.89%	88.79%	100.00%
FAMILY HEALTH CENTRE RAJAKUMARY	65.10%	99.33%	87.47%	90.87%
FAMILY HEALTH CENTRE KANCHIYAR	63.07%	99.51%	84.25%	83.08%
FAMILY HEALTH CENTRE UDUMBANCHOLA	60.88%	100.00%	88.80%	85.99%
FAMILY HEALTH CENTRE KUMILY	51.68%	99.79%	83.91%	80.18%
PRIMARY HEALTH CENTRE CHINNAKANAL	7.32%	72.52%	0.06%	0.00%

## 4.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy ordered by doctors %	% of Lab Orders given by Doctors
PRIMARY HEALTH CENTRE CHINNAKANAL	7.32%	72.52%	0.06%	0.00%
FAMILY HEALTH CENTRE KUMILY	51.68%	99.79%	83.91%	80.18%
FAMILY HEALTH CENTRE UDUMBANCHOLA	60.88%	100.00%	88.80%	85.99%
FAMILY HEALTH CENTRE KANCHIYAR	63.07%	99.51%	84.25%	83.08%
FAMILY HEALTH CENTRE RAJAKUMARY	65.10%	99.33%	87.47%	90.87%
PRIMARY HEALTH CENTRE MANKULAM	65.98%	99.89%	88.79%	100.00%
FAMILY HEALTH CENTRE MARIYAPURAM	68.17%	94.88%	88.26%	97.36%
FAMILY HEALTH CENTRE KONNATHADY	69.14%	96.82%	91.16%	94.17%
FAMILY HEALTH CENTRE KARIMKUNNAM	74.98%	97.73%	92.08%	97.97%
FAMILY HEALTH CENTRE KUMARAMANGALAM	75.39%	99.85%	85.19%	94.59%
FAMILY HEALTH CENTRE PERUVANTHANAM	76.08%	82.85%	73.64%	100.00%
FAMILY HEALTH CENTRE ELAMDESOM	77.91%	99.13%	86.00%	96.86%
FAMILY HEALTH CENTRE MUTTOM	80.52%	94.96%	74.18%	87.62%
URBAN PRIMARY HEALTH CENTRE PARAKKADAVU	83.14%	83.68%	69.96%	100.00%
FAMILY HEALTH CENTRE ALAKODE	85.25%	99.81%	87.59%	81.57%
FAMILY HEALTH CENTRE KARUNAPURAM	85.93%	96.57%	81.76%	86.60%
FAMILY HEALTH CENTRE BISON VALLEY	86.23%	99.22%	96.24%	100.00%
FAMILY HEALTH CENTRE ARAKULAM	87.76%	99.95%	88.42%	93.01%
FAMILY HEALTH CENTRE KUDAYATHUR	87.85%	99.92%	90.80%	94.89%
FAMILY HEALTH CENTRE KODIKULAM	88.16%	99.84%	88.04%	100.00%
FAMILY HEALTH CENTRE KARIMANNOOR	88.54%	99.95%	89.78%	76.94%

## 6. Status of Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	105	102 (97%)	96 (91%)	83 (79%)	88 (84%)
THRISSUR	74	71 (96%)	69 (93%)	67 (91%)	66 (89%)
ERNAKULAM	73	70 (96%)	61 (84%)	57 (78%)	56 (77%)
MALAPPURAM	70	69 (99%)	66 (94%)	60 (86%)	56 (80%)
KOZHIKODE	69	69 (100%)	61 (88%)	56 (81%)	57 (83%)
PALAKKAD	52	49 (94%)	48 (92%)	43 (83%)	45 (87%)
KANNUR	51	47 (92%)	42 (82%)	39 (76%)	40 (78%)
ALAPPUZHA	44	44 (100%)	43 (98%)	41 (93%)	37 (84%)
KOTTAYAM	43	40 (93%)	38 (88%)	37 (86%)	34 (79%)
KOLLAM	38	37 (97%)	35 (92%)	35 (92%)	34 (89%)
KASARAGOD	26	25 (96%)	21 (81%)	20 (77%)	19 (73%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	24 (96%)
IDUKKI	23	21 (91%)	21 (91%)	20 (87%)	20 (87%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	19 (83%)
<b>Total</b>	<b>716</b>	<b>692 (97%)</b>	<b>647 (90%)</b>	<b>604 (84%)</b>	<b>595 (83%)</b>

**Note :** The operational status of modules shall be determined based on the following minimum activity thresholds:

- **Reception:** Minimum **500 patient visits recorded**
- **OP Module:** Minimum **500 consultations completed**
- **Pharmacy:** Minimum **100 doctor-generated pharmacy orders**
- **Laboratory:** Minimum **100 doctor-generated laboratory orders**

## 7. Status of Modules Used in Hospitals

District	Live Institutions	Reception Started	Consultation Started	Pharmacy Started	Billing Started	Lab Started
THIRUVANANTHAPURAM	105	102	96	87	80	81
THRISSUR	74	71	69	68	61	64
ERNAKULAM	73	70	61	59	49	46
MALAPPURAM	70	69	66	62	38	54
KOZHIKODE	69	69	61	56	61	52
PALAKKAD	52	49	48	45	42	43
KANNUR	51	47	42	40	32	33
ALAPPUZHA	44	44	43	43	36	32
KOTTAYAM	43	40	38	38	31	29
KOLLAM	38	37	35	35	35	34
KASARAGOD	26	25	21	22	17	17
WAYANAD	25	25	25	25	24	24
IDUKKI	23	21	21	22	14	18
PATHANAMTHITTA	23	23	21	21	18	17
<b>Total</b>	<b>716</b>	<b>692</b>	<b>647</b>	<b>623</b>	<b>538</b>	<b>544</b>

## 8. Online Appointment Booking in Hospitals (except Medical Colleges)

