

1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	23
Urban Health Wellness Centre	8
Taluk Headquarters Hospital	4
General Hospital	2
Urban Primary Health Centre	2
Block Family Health Centre	1
District Hospital	1
Total	41

2. Highlights



District ranking improved from **9th in February** to **7th in March** in the state performance matrix.

Reception module usage continue to be **100%**, with all 23 live institutions recording ≥ 500 visits.

UHID-linked visits improved from **54% in February** to **56% in March**.

Consultation module is operational in 21 of 23 institutions (**91%**).

Pharmacy module is operational in 21 institutions (**91%**), indicating strong digital prescription adoption.



Online appointment share remains **low** at $\sim 0.9\%$ of OP visits.

3. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, March 2026, along with the previous two months, is provided in the table below.

District	January	February	March
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	3	3	3
PALAKKAD	5	5	4
THRISSUR	4	4	4
MALAPPURAM	4	5	5
KOLLAM	6	7	6
KOTTAYAM	7	8	6
KASARAGOD	5	6	7
KOZHIKODE	6	7	7
PATHANAMTHITTA	7	9	7
KANNUR	7	9	8
THIRUVANANTHAPURAM	6	9	9
ERNAKULAM	8	10	10

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

4. eHealth - Institution Level Ranking (except Medical Colleges)

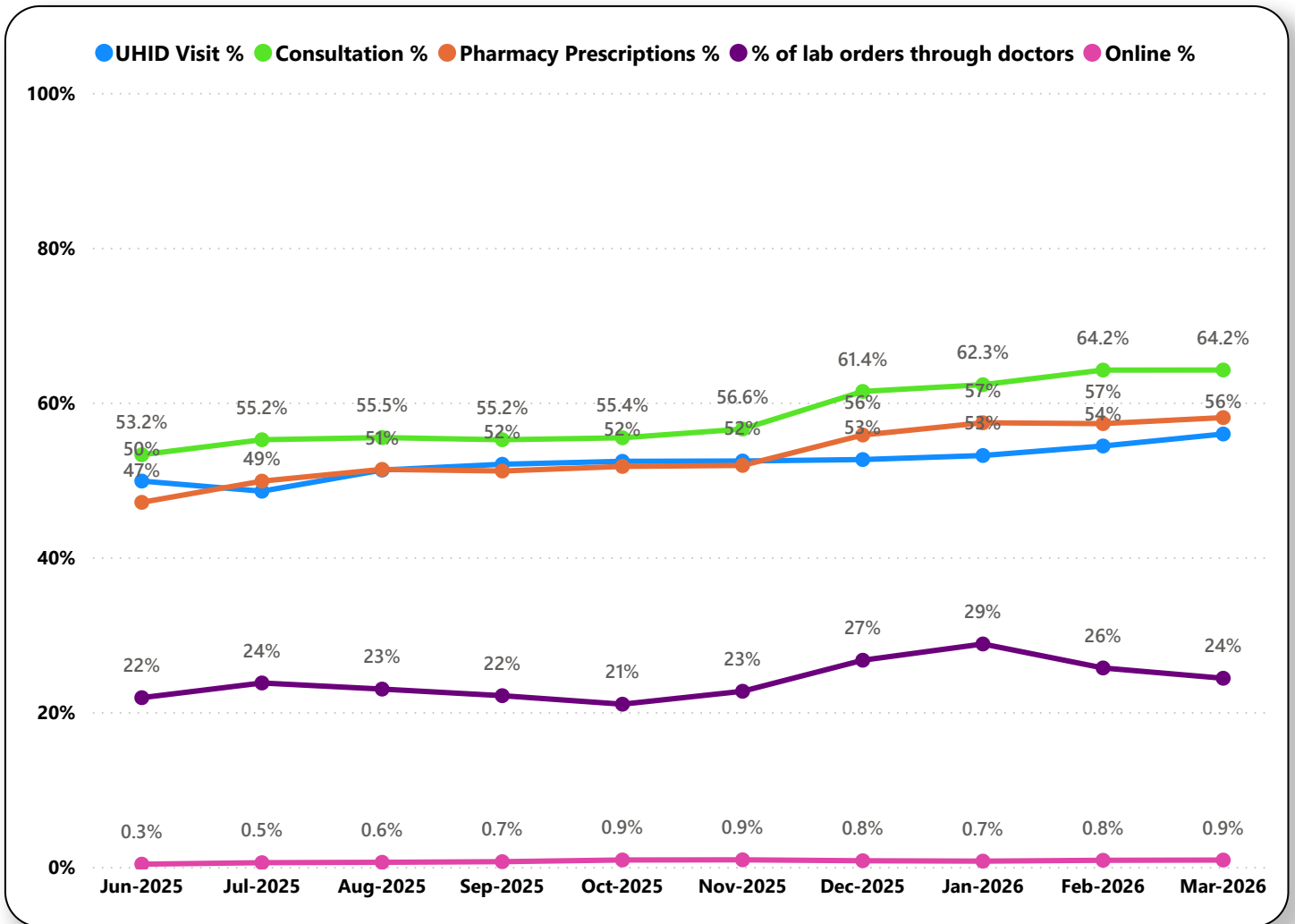
Hospital	Rank
FAMILY HEALTH CENTRE KOTTANGAL	1
FAMILY HEALTH CENTRE NARANAMMOOZHY	1
FAMILY HEALTH CENTRE KULANADA	2
URBAN FAMILY HEALTH CENTRE THIRUVALLA	3
FAMILY HEALTH CENTRE CHANDANAPPALLY	4
FAMILY HEALTH CENTRE EZHAMKULAM	4
FAMILY HEALTH CENTRE KOIPURAM	4
FAMILY HEALTH CENTRE MEZHUVELI	4
FAMILY HEALTH CENTRE OTHERA	4
FAMILY HEALTH CENTRE SEETHATHODE	4
FAMILY HEALTH CENTRE VADASSERIKKARA	5
FAMILY HEALTH CENTRE PALLICKAL	6
FAMILY HEALTH CENTRE THANNITHODE	6
FAMILY HEALTH CENTRE PANDALAM	7
Family Health Centre Nedumpuram	8
FAMILY HEALTH CENTRE NIRANAM	8
FAMILY HEALTH CENTRE VALLANA	8
FAMILY HEALTH CENTRE ANICADU	9
FAMILY HEALTH CENTRE CHENNEERKARA	9
FAMILY HEALTH CENTRE CHITTAR	10
FAMILY HEALTH CENTRE VECHOOCHIRA	10
FAMILY HEALTH CENTRE KADAMMANITTA	11
GENERAL HOSPITAL PATHANAMTHITTA	12

4.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	105	102	97.14%
THRISSUR	74	71	95.95%
ERNAKULAM	73	70	95.89%
MALAPPURAM	70	69	98.57%
KOZHIKODE	69	69	100.00%
PALAKKAD	52	49	94.23%
KANNUR	51	47	92.16%
ALAPPUZHA	44	44	100.00%
KOTTAYAM	43	40	93.02%
KOLLAM	38	37	97.37%
KASARAGOD	26	25	96.15%
WAYANAD	25	25	100.00%
IDUKKI	23	21	91.30%
PATHANAMTHITTA	23	23	100.00%

4.2 e-Health Performance Trend



- UHID Visit % is calculated as $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

4.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
FAMILY HEALTH CENTRE ANICADU	90.93%	70.58%	66.02%	45.12%
FAMILY HEALTH CENTRE KOTTANGAL	88.75%	99.45%	90.42%	91.22%
FAMILY HEALTH CENTRE NARANAMMOOZHY	88.41%	99.58%	92.74%	100.00%
FAMILY HEALTH CENTRE VADASSERIKKARA	87.88%	97.80%	90.76%	49.72%
Family Health Centre Nedumpuram	83.18%	99.52%	85.06%	27.27%
FAMILY HEALTH CENTRE THANNITHODE	83.13%	95.51%	85.36%	43.81%
FAMILY HEALTH CENTRE MEZHUVELI	82.89%	99.79%	89.24%	68.83%
FAMILY HEALTH CENTRE KULANADA	79.07%	99.65%	90.90%	97.02%
FAMILY HEALTH CENTRE PALLICKAL	75.48%	99.85%	93.05%	45.40%
FAMILY HEALTH CENTRE EZHAMKULAM	70.06%	99.96%	92.78%	62.74%
FAMILY HEALTH CENTRE CHITTAR	68.28%	98.63%	87.16%	17.32%
FAMILY HEALTH CENTRE KOIPURAM	67.02%	99.94%	89.75%	88.89%
FAMILY HEALTH CENTRE CHENNEERKARA	66.10%	94.35%	86.41%	34.87%
FAMILY HEALTH CENTRE OTHERA	65.21%	98.36%	89.26%	85.71%
FAMILY HEALTH CENTRE NIRANAM	64.81%	88.13%	77.05%	60.93%
FAMILY HEALTH CENTRE VECHOOCHIRA	64.19%	90.02%	82.04%	19.40%
FAMILY HEALTH CENTRE CHANDANAPPALLY	63.38%	99.97%	92.16%	71.43%
URBAN FAMILY HEALTH CENTRE THIRUVALLA	61.84%	96.60%	85.14%	95.74%
FAMILY HEALTH CENTRE KADAMMANITTA	58.07%	0.00%	0.00%	0.00%
FAMILY HEALTH CENTRE SEETHATHODE	56.53%	95.97%	81.50%	91.93%
FAMILY HEALTH CENTRE PANDALAM	55.80%	99.38%	88.78%	63.80%
FAMILY HEALTH CENTRE VALLANA	44.67%	98.96%	88.27%	63.64%
GENERAL HOSPITAL PATHANAMTHITTA	25.43%	0.00%	0.00%	0.00%

6. Status of Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	105	102 (97%)	96 (91%)	83 (79%)	88 (84%)
THRISSUR	74	71 (96%)	69 (93%)	67 (91%)	66 (89%)
ERNAKULAM	73	70 (96%)	61 (84%)	57 (78%)	56 (77%)
MALAPPURAM	70	69 (99%)	66 (94%)	60 (86%)	56 (80%)
KOZHIKODE	69	69 (100%)	61 (88%)	56 (81%)	57 (83%)
PALAKKAD	52	49 (94%)	48 (92%)	43 (83%)	45 (87%)
KANNUR	51	47 (92%)	42 (82%)	39 (76%)	40 (78%)
ALAPPUZHA	44	44 (100%)	43 (98%)	41 (93%)	37 (84%)
KOTTAYAM	43	40 (93%)	38 (88%)	37 (86%)	34 (79%)
KOLLAM	38	37 (97%)	35 (92%)	35 (92%)	34 (89%)
KASARAGOD	26	25 (96%)	21 (81%)	20 (77%)	19 (73%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	24 (96%)
IDUKKI	23	21 (91%)	21 (91%)	20 (87%)	20 (87%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	19 (83%)
Total	716	692 (97%)	647 (90%)	604 (84%)	595 (83%)

Note : The operational status of modules shall be determined based on the following minimum activity thresholds:

- **Reception:** Minimum **500 patient visits recorded**
- **OP Module:** Minimum **500 consultations completed**
- **Pharmacy:** Minimum **100 doctor-generated pharmacy orders**
- **Laboratory:** Minimum **100 doctor-generated laboratory orders**

7. Status of Modules Used in Hospitals

District	Live Institutions	Reception Started	Consultation Started	Pharmacy Started	Billing Started	Lab Started
THIRUVANANTHAPURAM	105	102	96	87	80	81
THRISSUR	74	71	69	68	61	64
ERNAKULAM	73	70	61	59	49	46
MALAPPURAM	70	69	66	62	38	54
KOZHIKODE	69	69	61	56	61	52
PALAKKAD	52	49	48	45	42	43
KANNUR	51	47	42	40	32	33
ALAPPUZHA	44	44	43	43	36	32
KOTTAYAM	43	40	38	38	31	29
KOLLAM	38	37	35	35	35	34
KASARAGOD	26	25	21	22	17	17
WAYANAD	25	25	25	25	24	24
IDUKKI	23	21	21	22	14	18
PATHANAMTHITTA	23	23	21	21	18	17
Total	716	692	647	623	538	544

8. Online Appointment Booking in Hospitals (except Medical Colleges)

