

1. eHealth Kerala - Vital Statistics

| Hospital Type | Live Institutions |
|---|-------------------|
| Family Health Centre | 55 |
| Urban Health Wellness Centre | 22 |
| Community Health Centre | 18 |
| Urban Primary Health Centre | 18 |
| Primary Health Centre | 11 |
| Block Family Health Centre | 5 |
| Taluk Headquarters Hospital | 4 |
| Taluk Hospital | 3 |
| District Hospital | 2 |
| General Hospital | 2 |
| Government Dispensary | 2 |
| Specialty Hospital | 2 |
| District TB Centre | 1 |
| Empanelled Diagnostic Centre | 1 |
| Public Health Laboratory | 1 |
| Specialty Hospital - Child Development | 1 |
| Specialty Hospital - Pulmonary Medicine | 1 |
| Specialty Hospital - Women Children | 1 |
| Urban Community Health Centre | 1 |
| Total | 151 |

2. Highlights



Reception module usage reached 97.14%, with 102 out of 105 institutions recording ≥ 500 visits.

Consultation module is operational in 96 institutions (91%) out of 105 live institutions.

Doctor consultation recording increased slightly from 49.1% in February to 49.6%.

UHID-linked visits slightly increased from 45% in February to 46% March .

13,445 online appointments were booked in February, among the highest counts across districts.

Online appointment share slightly increased from 1.7% to 1.8% of OP visits



District ranking remained stable at 9th in February and March in the state performance matrix.

Doctor-generated pharmacy prescriptions percentage remained stable at 29% in February and March 2026.

3. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, March 2026, along with the previous two months, is provided in the table below.

| District | January | February | March |
|--------------------|---------|----------|-------|
| IDUKKI | 1 | 1 | 1 |
| WAYANAD | 2 | 2 | 2 |
| ALAPPUZHA | 3 | 3 | 3 |
| PALAKKAD | 5 | 5 | 4 |
| THRISSUR | 4 | 4 | 4 |
| MALAPPURAM | 4 | 5 | 5 |
| KOLLAM | 6 | 7 | 6 |
| KOTTAYAM | 7 | 8 | 6 |
| KASARAGOD | 5 | 6 | 7 |
| KOZHIKODE | 6 | 7 | 7 |
| PATHANAMTHITTA | 7 | 9 | 7 |
| KANNUR | 7 | 9 | 8 |
| THIRUVANANTHAPURAM | 6 | 9 | 9 |
| ERNAKULAM | 8 | 10 | 10 |

- Best performing
- Average performing
- Low performing

NB: Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

4. eHealth - Institution Level Ranking (except Medical Colleges)

| Hospital | Rank |
|---|------|
| FAMILY HEALTH CENTRE VEERANAKAVU | 1 |
| FAMILY HEALTH CENTRE AMBOORI | 2 |
| URBAN PRIMARY HEALTH CENTRE CHALAI | 2 |
| URBAN PRIMARY HEALTH CENTRE MAMBAZHAKKARA | 2 |
| FAMILY HEALTH CENTRE KALLIKKAD NEW | 3 |
| FAMILY HEALTH CENTRE MADAVOOR | 3 |
| FAMILY HEALTH CENTRE PERUMPAZHUTHOOR | 3 |
| FAMILY HEALTH CENTRE POOZHANAD | 3 |
| FAMILY HEALTH CENTRE CHEMBOOR | 4 |
| FAMILY HEALTH CENTRE KOLLAYIL | 4 |
| FAMILY HEALTH CENTRE PANA VOOR | 4 |
| FAMILY HEALTH CENTRE UZHAMALAKKAL | 4 |
| URBAN PRIMARY HEALTH CENTRE VATTIYOORKAVU | 4 |
| FAMILY HEALTH CENTRE PARANIYAM | 5 |
| FAMILY HEALTH CENTRE AMACHAL NEW | 6 |
| FAMILY HEALTH CENTRE ANAKUDY | 6 |
| FAMILY HEALTH CENTRE BALARAMAPURAM | 6 |
| FAMILY HEALTH CENTRE VILAVOOR K KAL | 6 |
| PRIMARY HEALTH CENTRE AZHOOR | 6 |
| URBAN PRIMARY HEALTH CENTRE THRIKKANNAPURAM | 6 |
| FAMILY HEALTH CENTRE KARAKULAM | 7 |
| FAMILY HEALTH CENTRE KOTTUKAL | 7 |
| FAMILY HEALTH CENTRE KUTTICHAL | 7 |
| FAMILY HEALTH CENTRE PULIMATH | 7 |
| PRIMARY HEALTH CENTRE VELLAYANI | 7 |
| FAMILY HEALTH CENTRE KADAKAMPALLY | 8 |
| FAMILY HEALTH CENTRE THOLICODE | 8 |
| FAMILY HEALTH CENTRE VAMANAPURAM | 8 |
| FAMILY HEALTH CENTRE VEMBAYAM | 8 |
| COMMUNITY HEALTH CENTRE VELLARADA | 9 |

| Hospital | Rank |
|--|------|
| INTEGRATED FAMILY HEALTH CENTRE PANGAPPARA | 32 |
| DISTRICT HOSPITAL NEDUMANGAD | 31 |
| FAMILY HEALTH CENTRE VELI | 31 |
| MENTAL HEALTH CENTRE PEROORKADA | 31 |
| TALUK HEADQUARTERS HOSPITAL ATTINGAL | 31 |
| TALUK HEADQUARTERS HOSPITAL CHIRAYINKEEZH | 31 |
| TALUK HOSPITAL FORT THIRUVANANTHAPURAM | 31 |
| COMMUNITY HEALTH CENTRE PUTHENTHOPE | 30 |
| SECRETARIAT HEALTH CENTRE THIRUVANANTHAPURAM | 30 |
| COMMUNITY HEALTH CENTRE POOVAR | 29 |
| COMMUNITY HEALTH CENTRE PULLUVILA | 29 |
| COMMUNITY HEALTH CENTRE VILAPPIL | 29 |
| GENERAL HOSPITAL THIRUVANANTHAPURAM | 29 |
| COMMUNITY HEALTH CENTRE KALLARA | 28 |
| COMMUNITY HEALTH CENTRE KANYAKULANGARA | 28 |
| DISTRICT MODEL HOSPITAL PEROORKADA | 28 |
| TALUK HOSPITAL NEMOM | 28 |
| CHEST DISEASES HOSPITAL PULAYANARKOTTAH | 27 |
| GENERAL HOSPITAL NEYATTINKARA | 27 |
| TALUK HEADQUARTERS HOSPITAL VARKALA | 27 |
| WOMEN AND CHILDREN HOSPITAL THYCAUD | 26 |
| MLA HOSTEL HEALTH CLINIC THIRUVANANTHAPURAM | 25 |
| TALUK HOSPITAL VITHURA | 25 |
| COMMUNITY HEALTH CENTRE ARYANAD | 24 |
| COMMUNITY HEALTH CENTRE PALODE | 24 |
| FAMILY HEALTH CENTRE POONTHURA | 24 |
| URBAN HEALTH CENTRE MANNANTHALA | 24 |
| FAMILY HEALTH CENTRE KATTAKADA | 23 |
| FAMILY HEALTH CENTRE KEEZHATTINGAL | 23 |

4.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

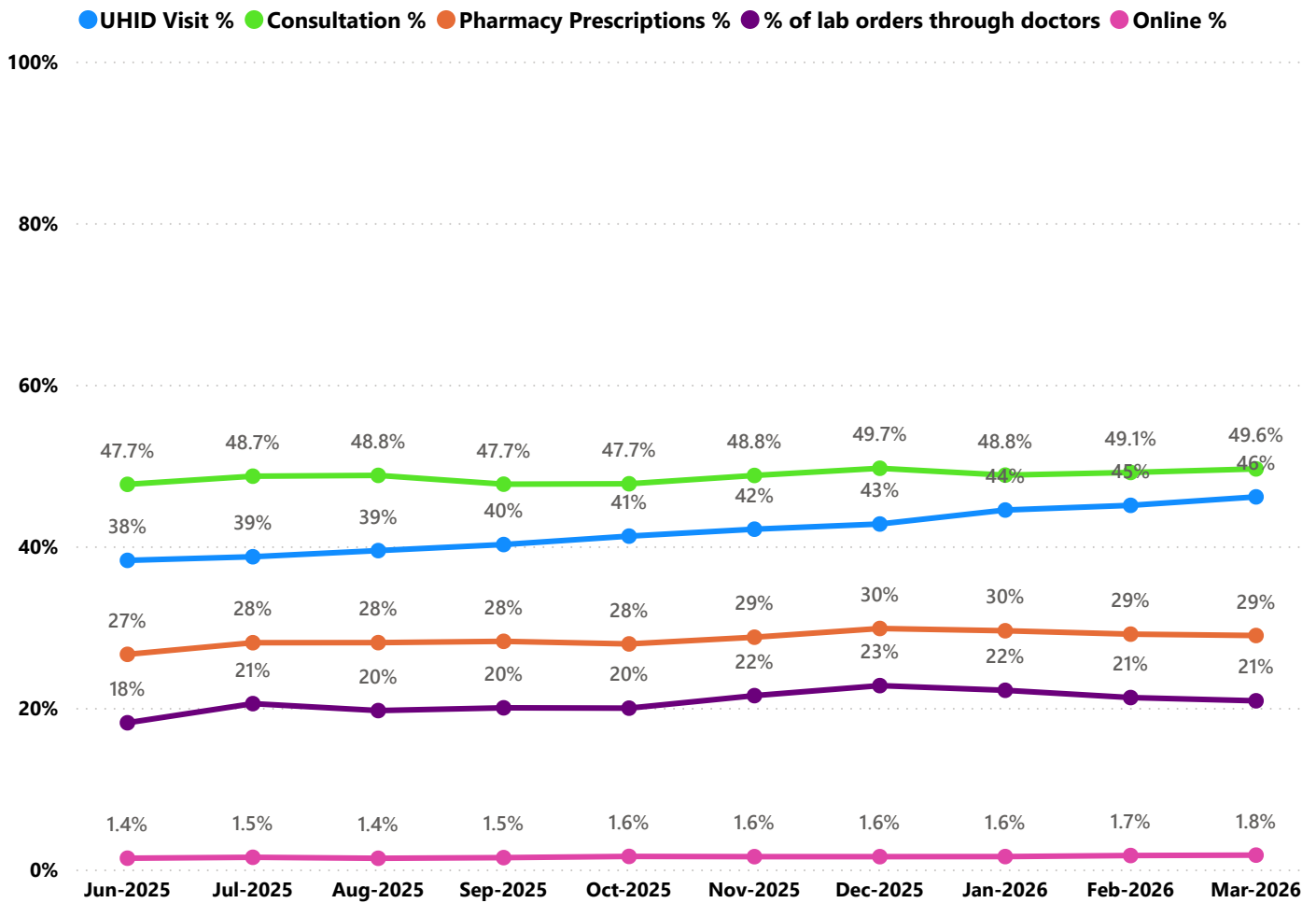
| District | Institution Count | Institutions with Reception | % of institutions with Reception |
|--------------------|-------------------|-----------------------------|----------------------------------|
| THIRUVANANTHAPURAM | 105 | 102 | 97.14% |
| THRISSUR | 74 | 71 | 95.95% |
| ERNAKULAM | 73 | 70 | 95.89% |
| MALAPPURAM | 70 | 69 | 98.57% |
| KOZHIKODE | 69 | 69 | 100.00% |
| PALAKKAD | 52 | 49 | 94.23% |
| KANNUR | 51 | 47 | 92.16% |
| ALAPPUZHA | 44 | 44 | 100.00% |
| KOTTAYAM | 43 | 40 | 93.02% |
| KOLLAM | 38 | 37 | 97.37% |
| KASARAGOD | 26 | 25 | 96.15% |
| WAYANAD | 25 | 25 | 100.00% |
| IDUKKI | 23 | 21 | 91.30% |
| PATHANAMTHITTA | 23 | 23 | 100.00% |

Institutions where the reception module is either not started or not using

Hospital Name

INTEGRATED FAMILY HEALTH CENTRE PANGAPPARA
 MLA HOSTEL HEALTH CLINIC THIRUVANANTHAPURAM
 URBAN HEALTH CENTRE MANNANTHALA

4.2 e-Health Performance Trend



- UHID Visit % is calculated as $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

4.3 e-Health Performance Indicators

| Hospital | UHID Visit % | Consultation % | Pharmacy orders by doctors % | % of Lab Orders given by Doctors |
|---|--------------|----------------|------------------------------|----------------------------------|
| FAMILY HEALTH CENTRE ANAKUDY | 97.16% | 95.86% | 89.89% | 30.19% |
| FAMILY HEALTH CENTRE PULLAMPARA | 89.28% | 22.47% | 19.42% | 21.63% |
| FAMILY HEALTH CENTRE PERUMPAZHUTHOOR | 86.54% | 91.98% | 70.73% | 88.44% |
| FAMILY HEALTH CENTRE PULIMATH | 85.04% | 90.75% | 85.84% | 39.52% |
| FAMILY HEALTH CENTRE KOLLAYIL | 84.31% | 99.68% | 88.30% | 65.19% |
| URBAN PRIMARY HEALTH CENTRE MAMBAZHAKKARA | 80.11% | 92.85% | 73.69% | 97.79% |
| FAMILY HEALTH CENTRE VEMBAYAM | 79.45% | 99.78% | 91.31% | 20.64% |
| FAMILY HEALTH CENTRE PARASUVAIKKAL PARASALA | 78.25% | 99.82% | 94.70% | 0.00% |
| FAMILY HEALTH CENTRE VEERANAKAVU | 75.15% | 99.81% | 90.57% | 92.38% |
| FAMILY HEALTH CENTRE KOTTUKAL | 73.34% | 99.84% | 85.29% | 45.05% |
| FAMILY HEALTH CENTRE EDAVA | 72.53% | 91.50% | 86.49% | 27.37% |
| FAMILY HEALTH CENTRE THONIPARA | 72.18% | 95.37% | 82.91% | 27.25% |
| FAMILY HEALTH CENTRE PERINGAMMALA | 72.17% | 68.33% | 5.13% | 10.81% |
| FAMILY HEALTH CENTRE VILAVOORKKAL | 72.02% | 99.77% | 81.99% | 51.72% |
| URBAN PRIMARY HEALTH CENTRE CHALAI | 71.34% | 99.74% | 82.88% | 100.00% |
| FAMILY HEALTH CENTRE AMBOORI | 70.52% | 94.40% | 86.10% | 95.66% |
| FAMILY HEALTH CENTRE UZHAMALAKKAL | 69.91% | 86.83% | 83.10% | 98.91% |
| FAMILY HEALTH CENTRE KALLIKKAD NEW | 69.74% | 94.13% | 85.15% | 92.34% |
| FAMILY HEALTH CENTRE MARANALLOOR | 69.65% | 94.79% | 81.93% | 29.96% |
| FAMILY HEALTH CENTRE PANA VOOR | 67.70% | 93.87% | 86.63% | 85.08% |
| FAMILY HEALTH CENTRE MADAVOOR | 66.73% | 98.68% | 85.37% | 100.00% |
| PRIMARY HEALTH CENTRE AZHOOR | 66.53% | 78.67% | 72.09% | 100.00% |
| FAMILY HEALTH CENTRE CHERUNNIYOOR | 66.43% | 55.83% | 46.30% | 100.00% |
| FAMILY HEALTH CENTRE POOZHANAD | 66.21% | 99.36% | 87.80% | 94.46% |
| URBAN PRIMARY HEALTH CENTRE THRIKKANNAPURAM | 66.15% | 96.02% | 54.40% | 90.05% |
| FAMILY HEALTH CENTRE THOLICODE | 65.54% | 89.39% | 77.50% | 61.66% |
| FAMILY HEALTH CENTRE CHEMMARUTHY | 65.35% | 76.82% | 39.47% | 10.99% |
| FAMILY HEALTH CENTRE MALAYADI | 65.12% | 86.57% | 71.82% | 58.49% |
| FAMILY HEALTH CENTRE BALARAMAPURAM | 65.03% | 97.57% | 60.82% | 81.96% |
| FAMILY HEALTH CENTRE KARAVARAM | 64.73% | 98.60% | 77.62% | 33.30% |
| FAMILY HEALTH CENTRE CHEMBOOR | 64.33% | 99.68% | 83.43% | 88.95% |
| FAMILY HEALTH CENTRE AMACHAL NEW | 63.93% | 99.04% | 62.56% | 86.04% |
| URBAN PRIMARY HEALTH CENTRE VATTIYOORKAVU | 63.78% | 83.40% | 80.68% | 100.00% |
| COMMUNITY HEALTH CENTRE ARYANAD | 61.81% | 32.22% | 6.31% | 17.32% |
| URBAN PRIMARY HEALTH CENTRE POOVATHOOR | 61.80% | 71.39% | 62.10% | 68.83% |
| FAMILY HEALTH CENTRE ARUVIKKARA | 61.62% | 96.72% | 59.86% | 58.83% |
| COMMUNITY HEALTH CENTRE PALLICKAL | 60.85% | 95.60% | 51.43% | 38.90% |
| FAMILY HEALTH CENTRE ANAD | 60.63% | 80.21% | 46.25% | 32.73% |
| FAMILY HEALTH CENTRE PARANIYAM | 59.26% | 96.20% | 73.16% | 96.84% |
| COMMUNITY HEALTH CENTRE VELLARADA | 58.95% | 86.02% | 69.16% | 77.91% |
| FAMILY HEALTH CENTRE VETTOOR | 58.65% | 66.99% | 15.59% | 23.89% |
| PRIMARY HEALTH CENTRE OTTOOR | 58.46% | 83.46% | 33.90% | 100.00% |
| COMMUNITY HEALTH CENTRE ANDOORKONAM | 58.30% | 98.92% | 56.86% | 44.04% |

4.3 e-Health Performance Indicators

| Hospital | UHID Visit % | Consultation % | Pharmacy ordered by doctors % | % of Lab Orders given by Doctors |
|--|--------------|----------------|-------------------------------|----------------------------------|
| MENTAL HEALTH CENTRE PEROORKADA | 2.68% | 22.27% | 0.00% | 0.00% |
| FAMILY HEALTH CENTRE POONTHURA | 17.44% | 76.14% | 8.80% | 25.71% |
| FAMILY HEALTH CENTRE VELI | 20.73% | 0.00% | 0.00% | 0.00% |
| COASTAL SPECIALITY HOSPITAL VALIYATHURA | 21.56% | 80.87% | 41.40% | 35.86% |
| TALUK HOSPITAL FORT THIRUVANANTHAPURAM | 23.01% | 0.00% | 0.00% | 0.00% |
| TALUK HEADQUARTERS HOSPITAL CHIRAYINKEEZH | 23.44% | 0.00% | 0.00% | 0.00% |
| TALUK HEADQUARTERS HOSPITAL ATTINGAL | 25.09% | 0.37% | 0.20% | 0.43% |
| COMMUNITY HEALTH CENTRE PUTHENTHOPE | 25.29% | 14.35% | 9.95% | 9.52% |
| DISTRICT HOSPITAL NEDUMANGAD | 26.72% | 7.27% | 0.00% | 0.00% |
| PRIMARY HEALTH CENTRE BHARATHANNOOR | 27.31% | 45.83% | 0.00% | 100.00% |
| TALUK HOSPITAL NEMOM | 28.69% | 20.07% | 12.76% | 4.55% |
| COMMUNITY HEALTH CENTRE IRANIMUTTOM | 30.85% | 68.05% | 46.88% | 16.74% |
| DISTRICT TB CENTRE THIRUVANANTHAPURAM | 31.59% | 89.82% | 14.12% | 100.00% |
| TALUK HEADQUARTERS HOSPITAL VARKALA | 33.77% | 45.79% | 0.00% | 1.27% |
| COMMUNITY HEALTH CENTRE PULLUVILA | 34.53% | 12.94% | 7.47% | 6.81% |
| DISTRICT MODEL HOSPITAL PEROORKADA | 35.41% | 20.74% | 5.71% | 0.11% |
| FAMILY HEALTH CENTRE MANICKAL | 35.42% | 94.69% | 45.29% | 31.83% |
| FAMILY HEALTH CENTRE THONNAKKAL | 35.77% | 98.24% | 77.19% | 59.62% |
| SECRETARIAT HEALTH CENTRE THIRUVANANTHAPURAM | 37.59% | 0.00% | 0.00% | 0.00% |
| FAMILY HEALTH CENTRE KADAKAMPALLY | 37.74% | 99.85% | 85.69% | 70.69% |
| FAMILY HEALTH CENTRE CHETTIVILAKAM | 37.90% | 63.86% | 36.67% | 71.23% |
| FAMILY HEALTH CENTRE JAGATHY | 40.01% | 99.70% | 85.19% | 51.48% |
| GENERAL HOSPITAL THIRUVANANTHAPURAM | 40.29% | 8.08% | 2.22% | 0.15% |
| FAMILY HEALTH CENTRE PUTHUKURICHY | 41.69% | 82.08% | 49.82% | 18.87% |
| WOMEN AND CHILDREN HOSPITAL THYCAUD | 42.62% | 49.46% | 1.12% | 3.46% |
| COMMUNITY HEALTH CENTRE ANCHUTHENGU | 42.74% | 35.18% | 4.86% | 100.00% |
| COMMUNITY HEALTH CENTRE MANAMBOOR | 44.40% | 49.58% | 38.42% | 100.00% |
| FAMILY HEALTH CENTRE PERUMATHURA | 44.50% | 91.58% | 66.46% | 56.28% |
| FAMILY HEALTH CENTRE VATTIYOORKAVU | 44.60% | 63.30% | 55.90% | 24.04% |
| COMMUNITY HEALTH CENTRE KANYAKULANGARA | 44.79% | 10.54% | 1.81% | 2.55% |
| FAMILY HEALTH CENTRE MANGALAPURAM | 46.30% | 80.77% | 61.09% | 47.73% |
| PRIMARY HEALTH CENTRE VELLAYANI | 46.39% | 99.37% | 88.18% | 78.52% |
| COMMUNITY HEALTH CENTRE KESAVAPURAM | 46.57% | 79.41% | 12.59% | 16.45% |
| FAMILY HEALTH CENTRE KULATHOOR | 46.81% | 80.67% | 56.74% | 71.11% |
| COMMUNITY HEALTH CENTRE POOVAR | 46.86% | 8.48% | 0.57% | 0.37% |
| COMMUNITY HEALTH CENTRE PALODE | 47.59% | 65.88% | 2.35% | 0.00% |
| FAMILY HEALTH CENTRE PALLICHAL | 49.04% | 63.92% | 52.21% | 32.03% |
| FAMILY HEALTH CENTRE KARAKULAM | 49.46% | 99.45% | 77.81% | 89.66% |
| COMMUNITY HEALTH CENTRE VILAPPIL | 49.85% | 7.99% | 1.08% | 3.50% |
| PRIMARY HEALTH CENTRE KALLIYOOR | 49.89% | 87.45% | 76.47% | 60.89% |
| COMMUNITY HEALTH CENTRE PERUMKADAVILA | 50.94% | 96.26% | 45.50% | 44.02% |
| FAMILY HEALTH CENTRE MUDAKKAL | 51.24% | 94.81% | 46.26% | 10.96% |
| GENERAL HOSPITAL NEYYATTINKARA | 51.92% | 28.62% | 7.45% | 5.99% |

6. Status of Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

| District | Live Institutions | Reception | Consultation | Pharmacy ordered by doctors | Lab ordered by doctors |
|--------------------|-------------------|------------------|------------------|-----------------------------|------------------------|
| THIRUVANANTHAPURAM | 105 | 102 (97%) | 96 (91%) | 83 (79%) | 88 (84%) |
| THRISSUR | 74 | 71 (96%) | 69 (93%) | 67 (91%) | 66 (89%) |
| ERNAKULAM | 73 | 70 (96%) | 61 (84%) | 57 (78%) | 56 (77%) |
| MALAPPURAM | 70 | 69 (99%) | 66 (94%) | 60 (86%) | 56 (80%) |
| KOZHIKODE | 69 | 69 (100%) | 61 (88%) | 56 (81%) | 57 (83%) |
| PALAKKAD | 52 | 49 (94%) | 48 (92%) | 43 (83%) | 45 (87%) |
| KANNUR | 51 | 47 (92%) | 42 (82%) | 39 (76%) | 40 (78%) |
| ALAPPUZHA | 44 | 44 (100%) | 43 (98%) | 41 (93%) | 37 (84%) |
| KOTTAYAM | 43 | 40 (93%) | 38 (88%) | 37 (86%) | 34 (79%) |
| KOLLAM | 38 | 37 (97%) | 35 (92%) | 35 (92%) | 34 (89%) |
| KASARAGOD | 26 | 25 (96%) | 21 (81%) | 20 (77%) | 19 (73%) |
| WAYANAD | 25 | 25 (100%) | 25 (100%) | 25 (100%) | 24 (96%) |
| IDUKKI | 23 | 21 (91%) | 21 (91%) | 20 (87%) | 20 (87%) |
| PATHANAMTHITTA | 23 | 23 (100%) | 21 (91%) | 21 (91%) | 19 (83%) |
| Total | 716 | 692 (97%) | 647 (90%) | 604 (84%) | 595 (83%) |

Note : The operational status of modules shall be determined based on the following minimum activity thresholds:

- **Reception:** Minimum **500 patient visits recorded**
- **OP Module:** Minimum **500 consultations completed**
- **Pharmacy:** Minimum **100 doctor-generated pharmacy orders**
- **Laboratory:** Minimum **100 doctor-generated laboratory orders**

7. Status of Modules Used in Hospitals

| District | Live Institutions | Reception Started | Consultation Started | Pharmacy Started | Billing Started | Lab Started |
|--------------------|-------------------|-------------------|----------------------|------------------|-----------------|-------------|
| THIRUVANANTHAPURAM | 105 | 102 | 96 | 87 | 80 | 81 |
| THRISSUR | 74 | 71 | 69 | 68 | 61 | 64 |
| ERNAKULAM | 73 | 70 | 61 | 59 | 49 | 46 |
| MALAPPURAM | 70 | 69 | 66 | 62 | 38 | 54 |
| KOZHIKODE | 69 | 69 | 61 | 56 | 61 | 52 |
| PALAKKAD | 52 | 49 | 48 | 45 | 42 | 43 |
| KANNUR | 51 | 47 | 42 | 40 | 32 | 33 |
| ALAPPUZHA | 44 | 44 | 43 | 43 | 36 | 32 |
| KOTTAYAM | 43 | 40 | 38 | 38 | 31 | 29 |
| KOLLAM | 38 | 37 | 35 | 35 | 35 | 34 |
| KASARAGOD | 26 | 25 | 21 | 22 | 17 | 17 |
| WAYANAD | 25 | 25 | 25 | 25 | 24 | 24 |
| IDUKKI | 23 | 21 | 21 | 22 | 14 | 18 |
| PATHANAMTHITTA | 23 | 23 | 21 | 21 | 18 | 17 |
| Total | 716 | 692 | 647 | 623 | 538 | 544 |

8. Online Appointment Booking in Hospitals (except Medical Colleges)

