

### 1. eHealth Kerala - Vital Statistics

Hospital Type	Live Institutions
Family Health Centre	17
Urban Health Wellness Centre	8
Primary Health Centre	6
Community Health Centre	5
Taluk Headquarters Hospital	2
Urban Primary Health Centre	2
Block Family Health Centre	1
General Hospital	1
<b>Total</b>	<b>42</b>

### 2. Highlights



Wayanad (WYD) district retains position 2 in the overall eHealth service delivery ranking among all DHS and NHM institutions.

UHID percentage increased from 64% (Feb) to 67% (Mar).

All 25 institutions (100%) in Wayanad have reception facilities, achieving full coverage in the district



The district ranks second lowest in the district-wise percentage of online appointments taken for OP visits, at approximately 0.07% .

The percentage of OP Consultation decreased from 97% to 96% .

The percentage of Pharmacy prescriptions remains unchanged compared to the previous month.

Government GH Kalpetta records the lowest UHID percentage , Consultation % , Pharmacy prescriptions% and Lab Orders by Doctors % .

## 3. eHealth - District Ranking Matrix Based on Performance of all Institutions (except Medical Colleges)

The ranking matrix showcases the performance of districts in providing eHealth services through all institutions (excluding Medical Colleges) based on six different parameters.

These parameters include:

1. Percentage of institutions where the reception module is currently being used (except institution started with VPN)
2. Percentage of UHID Visits.
3. Percentage of Doctor Consultations.
4. Percentage of Pharmacy Prescriptions by doctors.
5. Percentage of lab orders by doctors.
6. Percentage of Live Institutions.

Weightage is assigned to the percentages calculated in intervals of 10. The rank is determined based on the sum of these weightages.

The top-performing districts should aim to maintain their positions, while the average and low-performing districts should strive to reach the 'top four' league.

The ranking matrix for the current month, March 2026, along with the previous two months, is provided in the table below.

District	January	February	March
IDUKKI	1	1	1
WAYANAD	2	2	2
ALAPPUZHA	3	3	3
PALAKKAD	5	5	4
THRISSUR	4	4	4
MALAPPURAM	4	5	5
KOLLAM	6	7	6
KOTTAYAM	7	8	6
KASARAGOD	5	6	7
KOZHIKODE	6	7	7
PATHANAMTHITTA	7	9	7
KANNUR	7	9	8
THIRUVANANTHAPURAM	6	9	9
ERNAKULAM	8	10	10

- Best performing
- Average performing
- Low performing

**NB:** Institutions started via VPN (Reception/Advanced Appointment started) are not considered in the rank and usage calculations.

## 4. eHealth - Institution Level Ranking (except Medical Colleges)

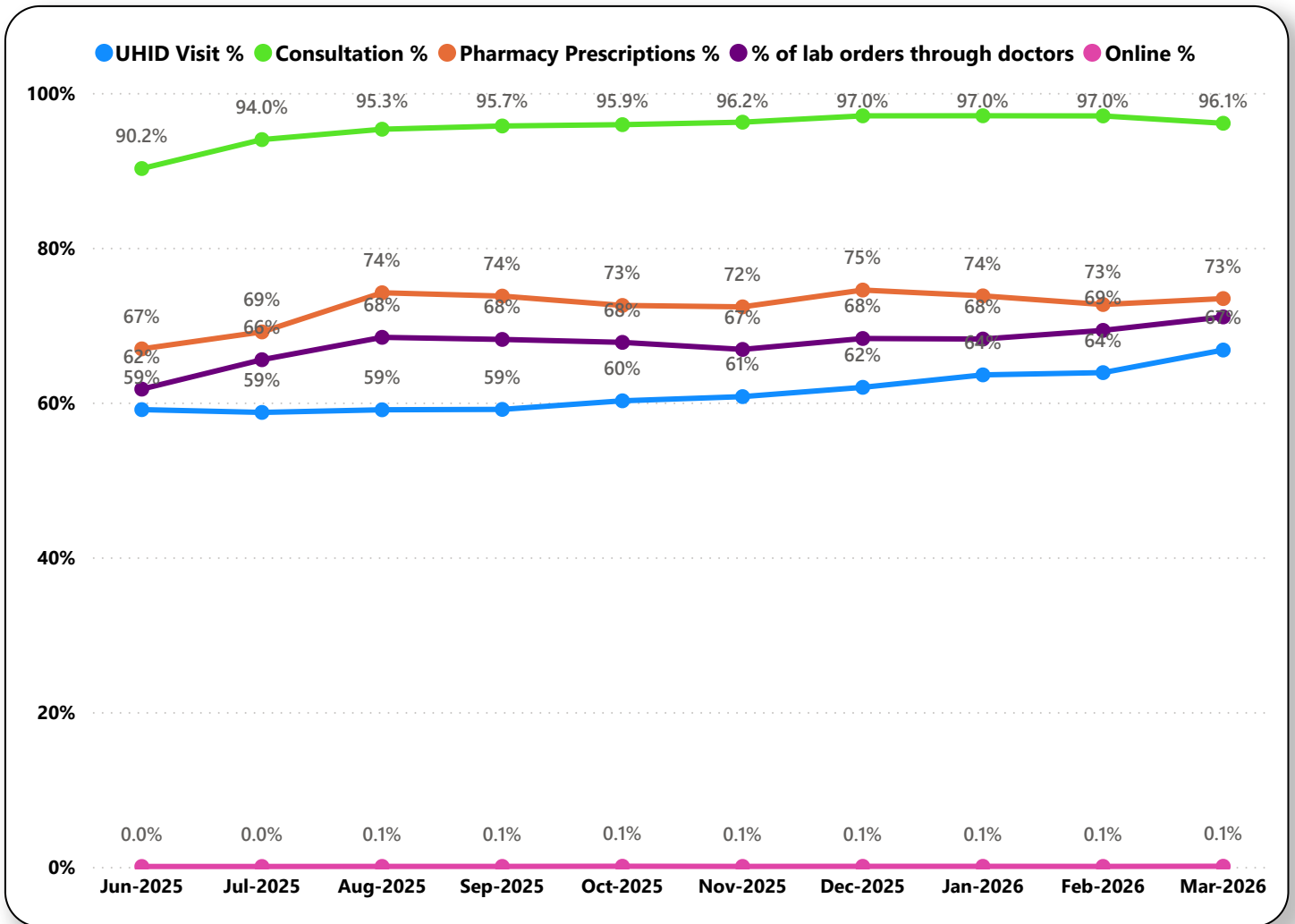
Hospital	Rank
FAMILY HEALTH CENTRE POZHUTHANA	1
FAMILY HEALTH CENTRE CHETHALAYAM	2
FAMILY HEALTH CENTRE POOTHADI	2
FAMILY HEALTH CENTRE VARADOOR	2
URBAN HEALTH AND WELLNESS CENTRE PAYYAMPALLY	2
COMMUNITY HEALTH CENTRE THARIODE	3
FAMILY HEALTH CENTER NOOLPUZHA	3
FAMILY HEALTH CENTRE BEGUR	3
FAMILY HEALTH CENTRE CHEERAL	3
FAMILY HEALTH CENTRE CHULLIODE	3
FAMILY HEALTH CENTRE EDAVAKA	3
FAMILY HEALTH CENTRE KOTTATHARA	3
FAMILY HEALTH CENTRE PADINJARATHARA	3
FAMILY HEALTH CENTRE THONDERNAD	3
PRIMARY HEALTH CENTRE KAPPUKUNNU	3
COMMUNITY HEALTH CENTRE PANAMARAM	4
FAMILY HEALTH CENTRE APPAPARA	4
FAMILY HEALTH CENTRE VAZHAVATTA	4
FAMILY HEALTH CENTRE VENGAPALLY	4
URBAN PRIMARY HEALTH CENTRE MUNDERI	4
FAMILY HEALTH CENTRE AMBALAVAYAL	5
FAMILY HEALTH CENTRE VELLAMUNDA	5
PRIMARY HEALTH CENTRE MULLANKOLLY	6
FAMILY HEALTH CENTRE MEPPADY	7
M S PADMAIAH GOWDER MEMORIAL GOVERNMENT GENERAL HOSPITAL KALPETTA	8

## 4.1 eHealth Performance - Reception Module

Reception Module is considered to be functional in an institution only if the number of total visits for the month is of minimum 500.

District	Institution Count	Institutions with Reception	% of institutions with Reception
THIRUVANANTHAPURAM	105	102	97.14%
THRISSUR	74	71	95.95%
ERNAKULAM	73	70	95.89%
MALAPPURAM	70	69	98.57%
KOZHIKODE	69	69	100.00%
PALAKKAD	52	49	94.23%
KANNUR	51	47	92.16%
ALAPPUZHA	44	44	100.00%
KOTTAYAM	43	40	93.02%
KOLLAM	38	37	97.37%
KASARAGOD	26	25	96.15%
WAYANAD	25	25	100.00%
IDUKKI	23	21	91.30%
PATHANAMTHITTA	23	23	100.00%

## 4.2 e-Health Performance Trend



- UHID Visit % is calculated as  $(UHID\ Visits / Total\ Visit) * 100$
- Consultation % is calculated as  $(Doctor\ Consultation / OP\ Visits) * 100$
- Pharmacy % is calculated as  $(Pharmacy\ Prescriptions / Total\ OP\ Visits) * 100$
- Lab % is calculated as  $(Lab\ orders\ given\ by\ doctors / Total\ Lab\ Orders) * 100$
- Online % is calculated as  $(Online\ appointments\ via\ web\ portal / Total\ OP\ Visits) * 100$

## 4.3 e-Health Performance Indicators

Hospital	UHID Visit %	Consultation %	Pharmacy orders by doctors %	% of Lab Orders given by Doctors
PRIMARY HEALTH CENTRE MULLANKOLLY	87.92%	99.43%	57.33%	83.79%
FAMILY HEALTH CENTER NOOLPUZHA	87.02%	98.29%	79.93%	96.04%
FAMILY HEALTH CENTRE CHETHALAYAM	86.71%	99.94%	88.41%	92.15%
FAMILY HEALTH CENTRE CHEERAL	83.17%	99.30%	79.60%	91.75%
FAMILY HEALTH CENTRE POOTHADI	82.63%	99.94%	86.85%	94.17%
FAMILY HEALTH CENTRE POZHUTHANA	82.26%	99.10%	90.02%	94.11%
FAMILY HEALTH CENTRE PADINJARATHARA	81.98%	99.82%	92.70%	79.21%
FAMILY HEALTH CENTRE EDAVAKA	81.75%	99.82%	89.89%	84.28%
FAMILY HEALTH CENTRE VARADOOR	80.77%	99.72%	85.90%	99.59%
PRIMARY HEALTH CENTRE KAPPUKUNNU	79.62%	94.39%	87.41%	94.87%
FAMILY HEALTH CENTRE VENGAPALLY	78.26%	99.48%	90.52%	79.77%
FAMILY HEALTH CENTRE KOTTATHARA	77.75%	99.57%	92.97%	86.65%
URBAN HEALTH AND WELLNESS CENTRE PAPPAMPALLY	75.76%	98.26%	90.77%	100.00%
FAMILY HEALTH CENTRE THONDERNAD	74.74%	98.27%	91.05%	84.16%
COMMUNITY HEALTH CENTRE THARIODE	73.80%	96.30%	85.12%	90.20%
FAMILY HEALTH CENTRE BEGUR	72.86%	100.00%	85.67%	92.99%
FAMILY HEALTH CENTRE CHULLIODE	71.09%	95.72%	88.98%	91.47%
URBAN PRIMARY HEALTH CENTRE MUNDERI	69.15%	96.19%	85.91%	93.56%
COMMUNITY HEALTH CENTRE PANAMARAM	67.81%	98.73%	83.94%	99.56%
FAMILY HEALTH CENTRE MEPPADY	66.06%	97.31%	71.89%	64.25%
FAMILY HEALTH CENTRE APPAPARA	65.63%	99.27%	81.56%	98.80%
FAMILY HEALTH CENTRE VAZHAVATTA	64.73%	96.67%	86.28%	95.84%
FAMILY HEALTH CENTRE AMBALAVAYAL	62.84%	98.91%	88.46%	82.16%
FAMILY HEALTH CENTRE VELLAMUNDA	60.35%	99.96%	91.22%	76.69%
M S PADMAIAH GOWDER MEMORIAL GOVERNMENT GENERAL HOSPITAL KALPETTA	43.57%	87.04%	31.37%	34.04%

## 6. Status of Usage in Hospitals

District wise status of live institutions and the count of various modules [Reception, OP Consultation, Lab, Pharmacy] started / functional.

District	Live Institutions	Reception	Consultation	Pharmacy ordered by doctors	Lab ordered by doctors
THIRUVANANTHAPURAM	105	102 (97%)	96 (91%)	83 (79%)	88 (84%)
THRISSUR	74	71 (96%)	69 (93%)	67 (91%)	66 (89%)
ERNAKULAM	73	70 (96%)	61 (84%)	57 (78%)	56 (77%)
MALAPPURAM	70	69 (99%)	66 (94%)	60 (86%)	56 (80%)
KOZHIKODE	69	69 (100%)	61 (88%)	56 (81%)	57 (83%)
PALAKKAD	52	49 (94%)	48 (92%)	43 (83%)	45 (87%)
KANNUR	51	47 (92%)	42 (82%)	39 (76%)	40 (78%)
ALAPPUZHA	44	44 (100%)	43 (98%)	41 (93%)	37 (84%)
KOTTAYAM	43	40 (93%)	38 (88%)	37 (86%)	34 (79%)
KOLLAM	38	37 (97%)	35 (92%)	35 (92%)	34 (89%)
KASARAGOD	26	25 (96%)	21 (81%)	20 (77%)	19 (73%)
WAYANAD	25	25 (100%)	25 (100%)	25 (100%)	24 (96%)
IDUKKI	23	21 (91%)	21 (91%)	20 (87%)	20 (87%)
PATHANAMTHITTA	23	23 (100%)	21 (91%)	21 (91%)	19 (83%)
<b>Total</b>	<b>716</b>	<b>692 (97%)</b>	<b>647 (90%)</b>	<b>604 (84%)</b>	<b>595 (83%)</b>

**Note :** The operational status of modules shall be determined based on the following minimum activity thresholds:

- **Reception:** Minimum **500 patient visits recorded**
- **OP Module:** Minimum **500 consultations completed**
- **Pharmacy:** Minimum **100 doctor-generated pharmacy orders**
- **Laboratory:** Minimum **100 doctor-generated laboratory orders**

## 7. Status of Modules Used in Hospitals

District	Live Institutions	Reception Started	Consultation Started	Pharmacy Started	Billing Started	Lab Started
THIRUVANANTHAPURAM	105	102	96	87	80	81
THRISSUR	74	71	69	68	61	64
ERNAKULAM	73	70	61	59	49	46
MALAPPURAM	70	69	66	62	38	54
KOZHIKODE	69	69	61	56	61	52
PALAKKAD	52	49	48	45	42	43
KANNUR	51	47	42	40	32	33
ALAPPUZHA	44	44	43	43	36	32
KOTTAYAM	43	40	38	38	31	29
KOLLAM	38	37	35	35	35	34
KASARAGOD	26	25	21	22	17	17
WAYANAD	25	25	25	25	24	24
IDUKKI	23	21	21	22	14	18
PATHANAMTHITTA	23	23	21	21	18	17
<b>Total</b>	<b>716</b>	<b>692</b>	<b>647</b>	<b>623</b>	<b>538</b>	<b>544</b>

## 8. Online Appointment Booking in Hospitals (except Medical Colleges)

