

eHealth Kerala

State Digital Health Mission

State Digital Health Mission Performance and Utilization Factsheet

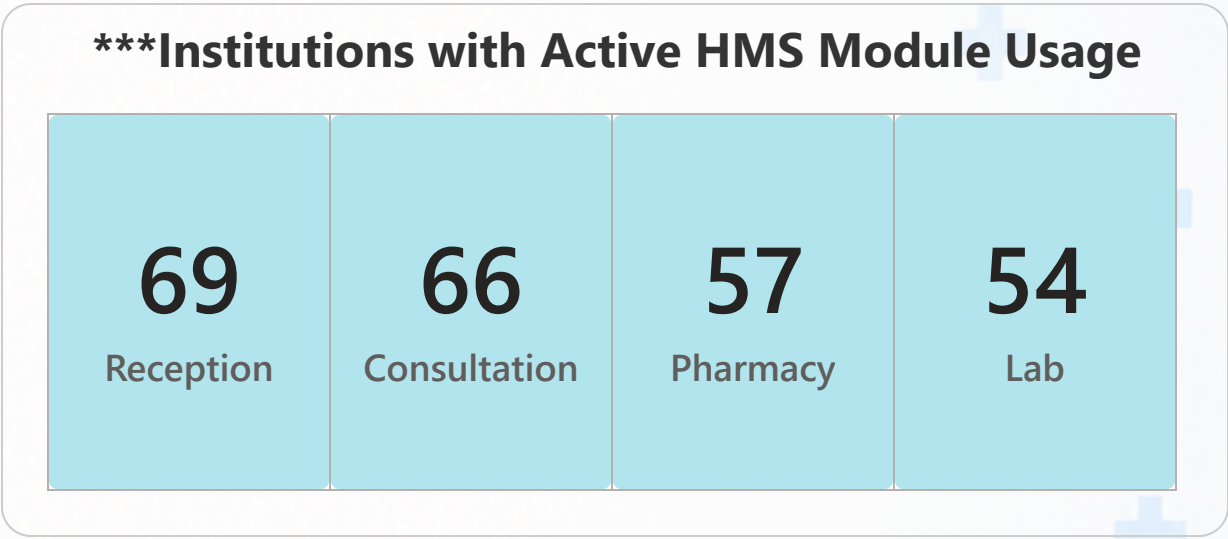
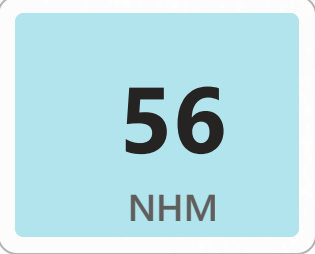
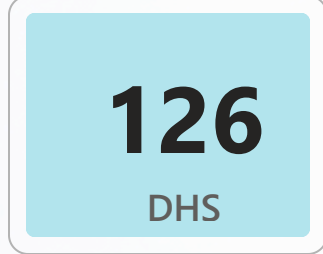
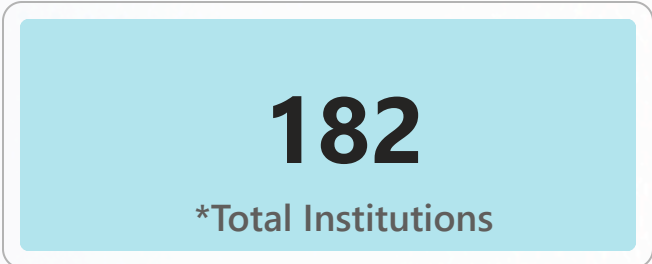
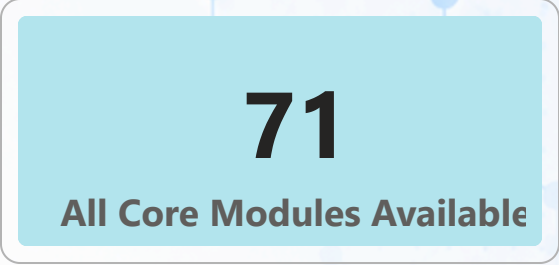
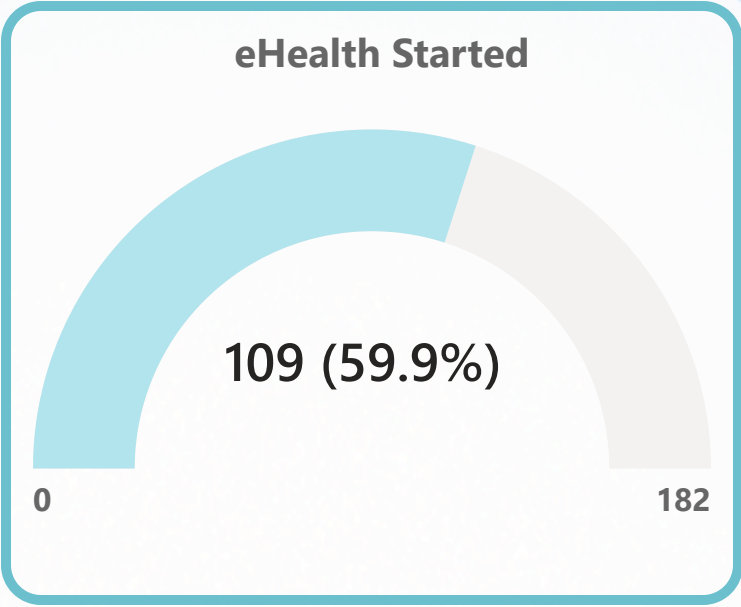
Executive Performance Dashboard,
Utilization Analytics & District Benchmarking

MALAPPURAM

May 2026



Infrastructure & Coverage



* Only institutions under DHS and NHM are considered.

**Reception-only institutions are excluded from KPI and ranking calculations.

***Reception, Consultation, and Pharmacy modules are considered functional if monthly transaction count exceeds 500. Laboratory module is considered functional if monthly lab orders exceeds 100.

Hospital Type	Total Institutions	eHealth Started	All Modules Available	Reception Only
District Hospital	3	3	1	2
TH/THQH	7	7	2	5
BFHC/CHC	20	10	8	2
PHC/FHC	85	58	53	5
UPHC/UCHC	14	14	5	9
UHWC	42	14	0	14
Speciality Hospital	1	1	1	0
Public Health Laboratory	1	1	1	0
Others	9	1	0	1
District Total	182	109	71	38

District Performance Rankings



eHealth Kerala
State Digital Health Mission

Primary Level Institutions

Rank	Districts	Overall Score
1	WAYANAD	63.87
2	IDUKKI	62.17
3	PATHANAMTHITTA	60.32
4	ALAPPUZHA	57.89
5	KOLLAM	54.34
6	KOTTAYAM	54.17
7	PALAKKAD	53.91
8	THRISSUR	53.85
9	ERNAKULAM	52.53
10	KANNUR	49.47
11	MALAPPURAM	48.18
12	KOZHIKODE	47.89
13	KASARAGOD	47.86
14	THIRUVANANTHAPURAM	42.76

Secondary Level Institutions

Rank	Districts	Overall Score
1	WAYANAD	44.74
2	THRISSUR	24.88
3	KASARAGOD	23.76
4	KOTTAYAM	22.85
5	PALAKKAD	21.85
6	KOZHIKODE	20.00
7	ALAPPUZHA	18.13
8	KOLLAM	15.52
9	ERNAKULAM	14.31
10	THIRUVANANTHAPURAM	14.29
11	MALAPPURAM	10.09
12	KANNUR	9.99
13	PATHANAMTHITTA	6.76

• Primary care institutions

- PHC/FHC, BFHC/CHC, UHWC, UHC/UPHC /UHC

• Secondary care institutions

- DH, GH, TH, THQH

• Rank Calculation Formulas:

- $UHID\ Visits\% = \frac{UHID\ Visits}{Total\ Visits}$
- $Consultation\ \% = \frac{Doctor\ Consultations}{OP\ Visits}$
- $Pharmacy\ \% = \frac{Pharmacy\ Prescriptions}{OP\ Visits}$
- $Lab\ Order\ by\ Doctors\ \% = \frac{Lab\ Order\ by\ Doctor}{Total\ Lab\ Orders}$
- $Online\ Appointment\ \% = \frac{Online\ Appointments}{OP\ Visits}$
- $Scan\&\ Book\ \% = \frac{Scan\&\ Book\ Count}{OP\ Visits}$
- **Primary Score** = $0.25(UHID) + 0.25(Consultation) + 0.25(Pharmacy) + 0.15(Online) + 0.10(Scan\&\ Book)$
- **Secondary Score**= $0.25(UHID) + 0.25(Consultation) + 0.20(Pharmacy) + 0.10(Lab) + 0.10(Online) + 0.10(Scan\&\ Book)$

• **Note:** Districts without fully operational eligible institutions (i.e., institutions functioning only with Reception Module or VPN-based limited services) are excluded from KPI calculation and ranking analysis.

Core Operational KPIs

Primary Vs Secondary Care Institutions



KPI	Primary Institutions	Secondary Institutions
UHID Visits	45.20%	12.63%
Consultation	87.30%	18.22%
Pharmacy Prescription	60.18%	9.68%
Lab Order by Doctors	68.97%	4.08%
Online Appointments	0.06%	0.31%
Scan N Book	0.04%	0.07%

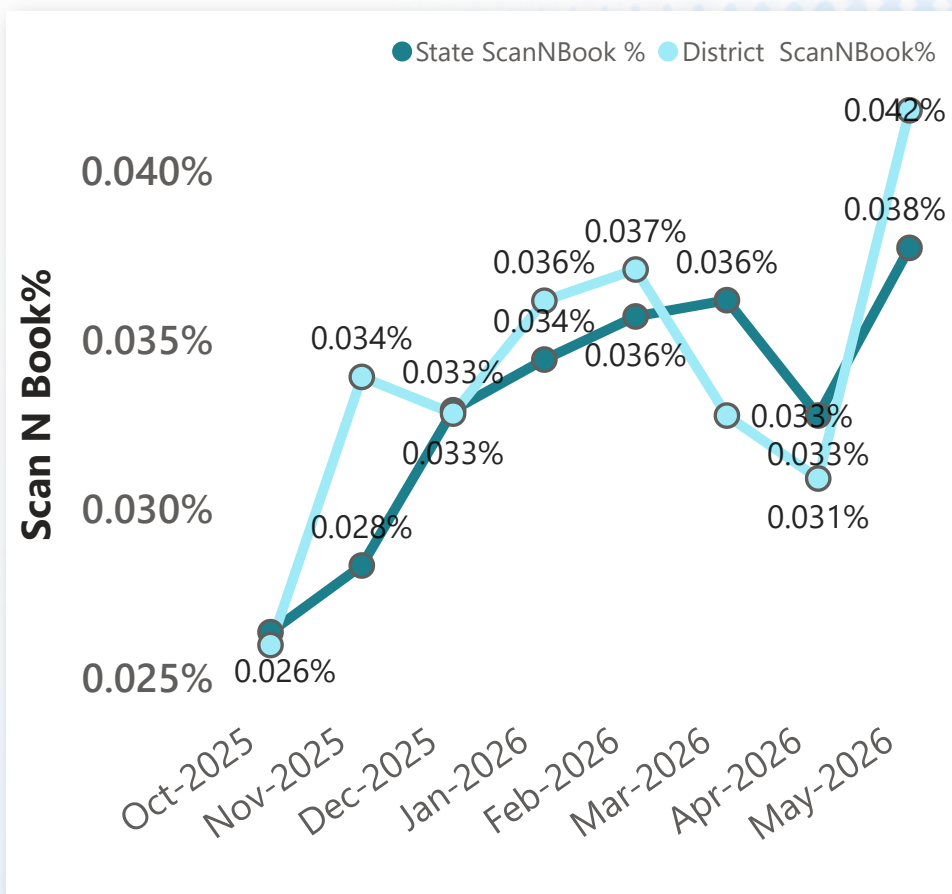
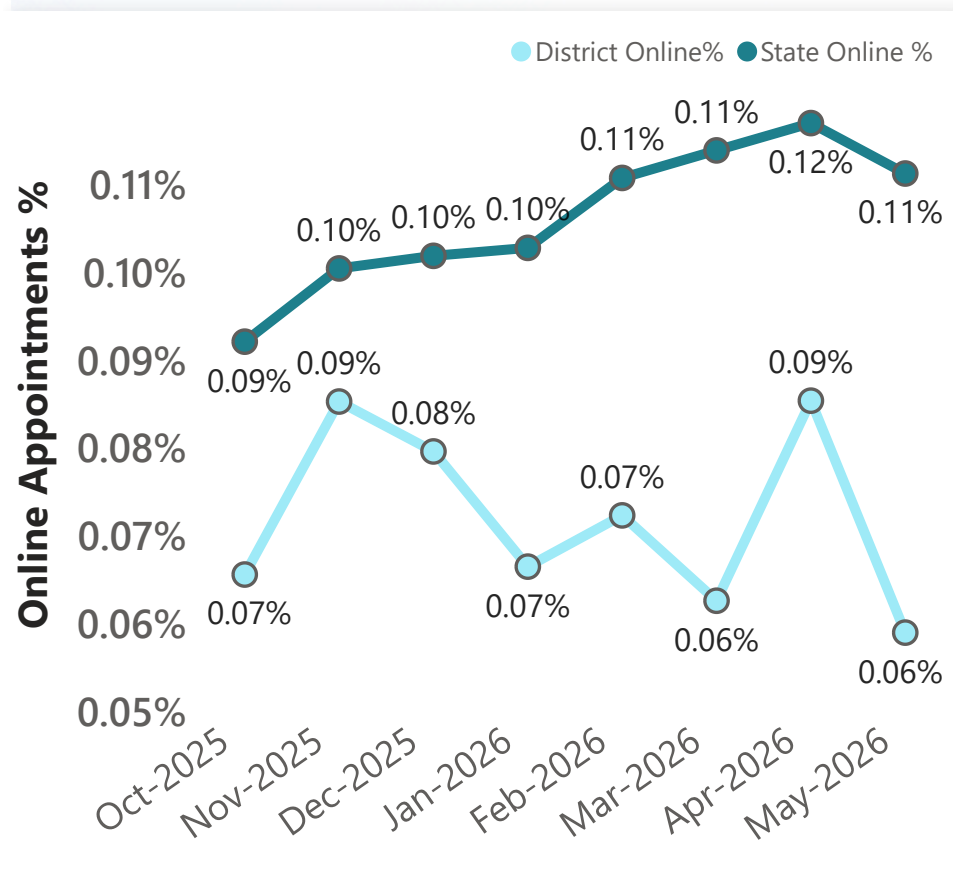
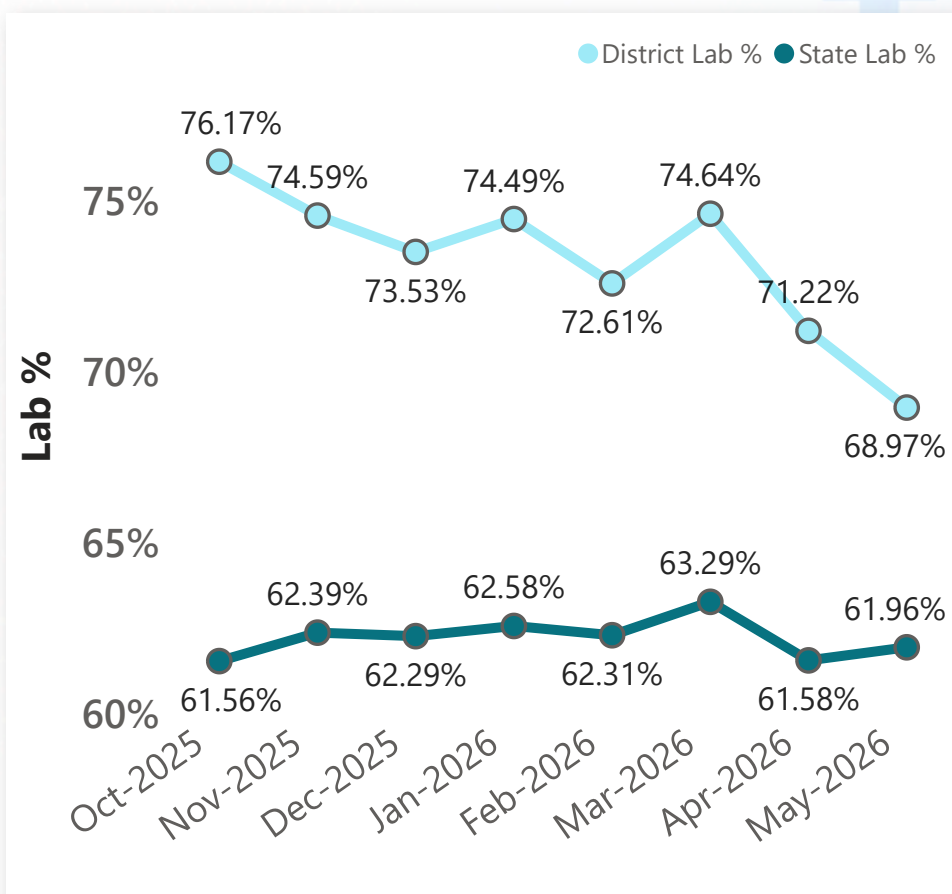
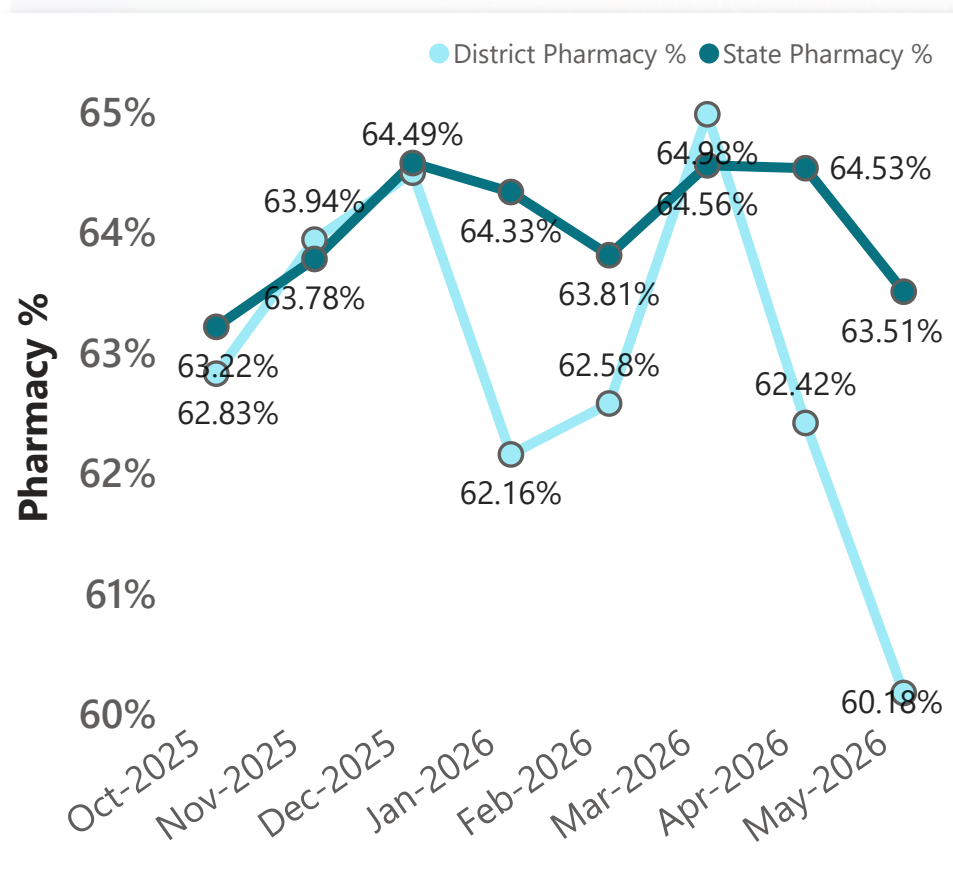
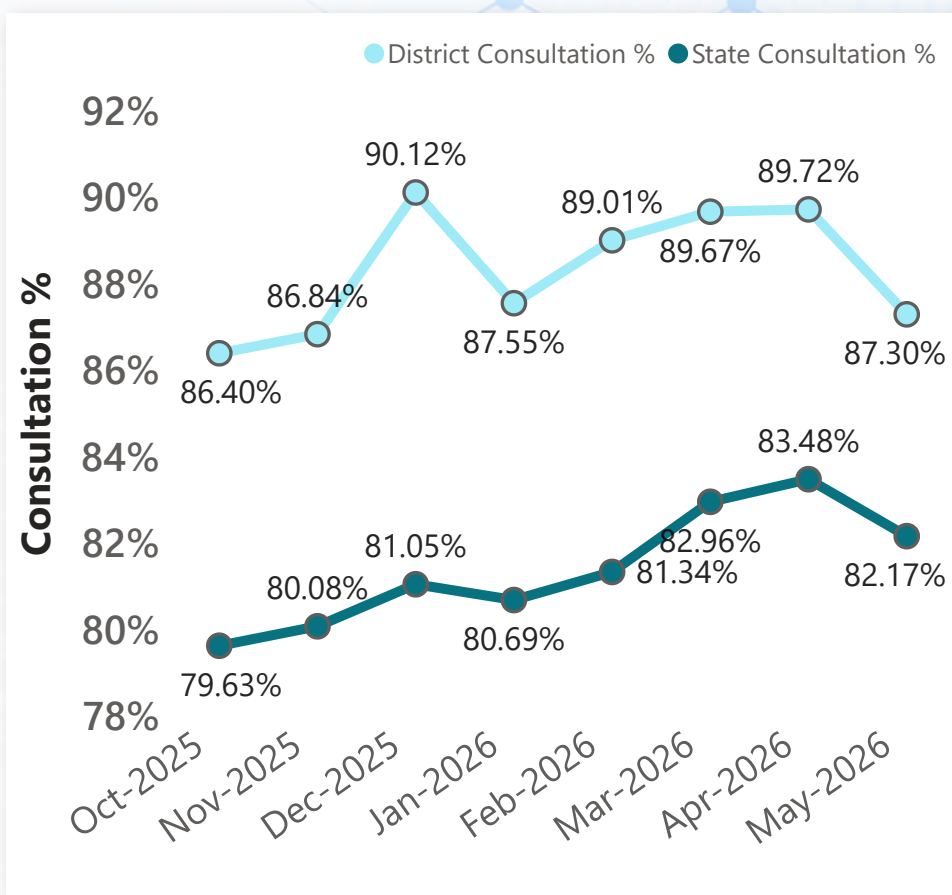
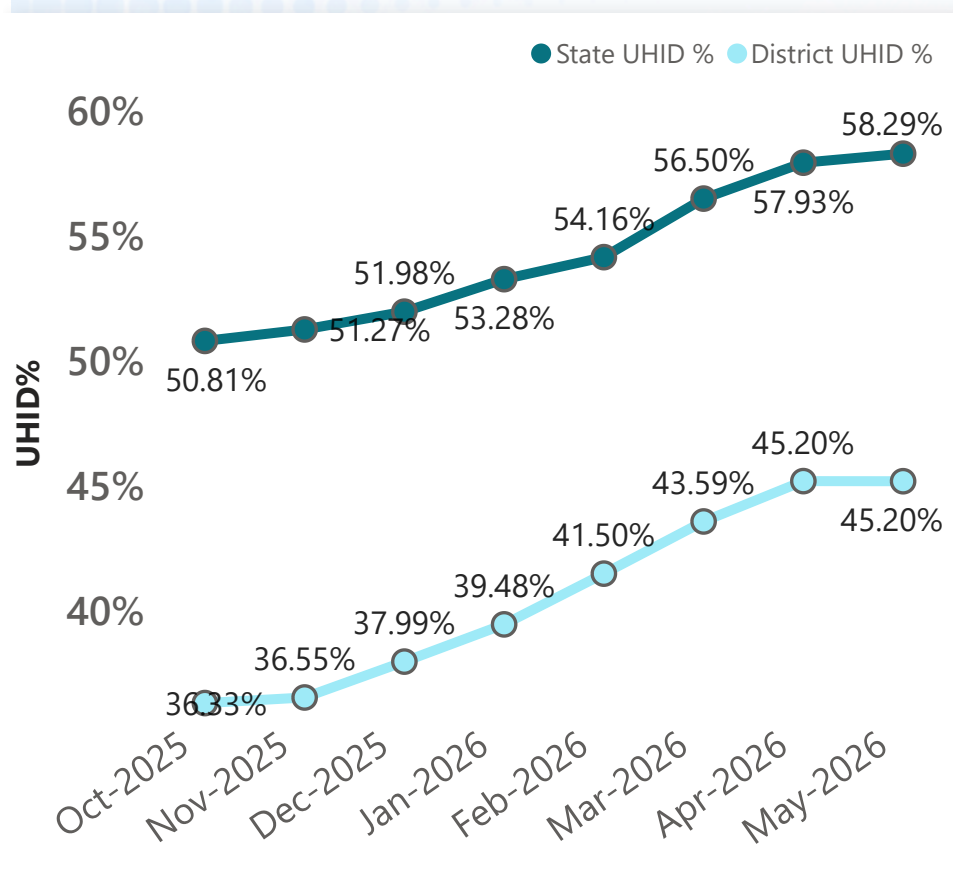
Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
BFHC VALAVANNUR	8043	17%	-2.39	90%	-1.36	85%	0.19
BFHC VETOM	8504	14%	-2.02	1%	0.64	0%	0.00
BLOCK FHC MARANCHERY	6815	0%	0.02	99%	-0.37	17%	-9.20
BLOCK FHC POOKKOTTUR	7549	45%	-1.10	90%	-3.35	73%	-4.34
BLOCK FHC THIRUVALI	2623	80%	5.75	83%	-4.95	76%	-2.09
BLOCK FHC VENGARA	13894	28%	1.15	96%	-4.07	67%	-2.22
CHC KARUVARAKUNDU	5646	87%	2.19	97%	-1.28	72%	-1.55
CHC OMANOOR	9111	31%	2.50	97%	0.48	0%	-0.01
CHC PURATHUR	10564	38%	1.26	94%	-1.26	0%	-1.19
DH TIRUR	28334	3%	1.41	4%	-0.53	1%	-1.16
FHC A R NAGAR	8339	48%	-2.00	99%	0.77	91%	-0.26
FHC AMARAMBALAM	3719	83%	0.48	100%	0.68	94%	2.46
FHC ANGADIPPURAM	2782	14%	-0.27	30%	25.69	1%	-0.01
FHC ATHANIKKAL	4095	76%	1.47	77%	-10.49	70%	-10.25
FHC ATHAVANAD	3299	22%	-3.99	93%	2.42	14%	9.44
FHC CHALIYAR	5255	54%	-0.70	30%	-7.49	26%	-7.00
FHC CHELEMBRA	4722	78%	0.44	98%	-1.57	86%	-5.70
FHC CHEMMALASSERY	6050	67%	-0.87	91%	-5.56	1%	-3.72
FHC CHERUKAVU	2819	83%	1.85	99%	0.66	72%	-0.61
FHC CHOKKAD	4280	66%	-0.73	100%	-0.16	93%	-2.10
FHC EDAPATTA	2713	36%	-2.42	97%	-2.02	82%	-2.34
FHC EDAYUR	3558	45%	-1.56	25%	-29.58	5%	-6.54
FHC ELAMKULAM	1296	80%	0.64	94%	-2.65	91%	-2.52
FHC KALADI	2546	45%	2.19	90%	-3.45	80%	-5.06
FHC KARULAI	2	100%	43.64	0%	-76.00	0%	-59.00

Note: Change % shows the absolute difference between the current month percentage and the previous month percentage.

Core Operational KPIs: Primary and Secondary Care Institutions							
Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
FHC KOOTTAYI	2288	43%	0.94	97%	-2.84	55%	1.88
FHC KOTTAKKAL	4795	34%	-1.89	99%	0.69	82%	0.05
FHC KUZHIMANNA	8048	21%	-4.57	98%	-1.91	78%	-1.35
FHC MARAKKARA	4053	28%	1.05	95%	-4.18	52%	0.04
FHC MARANCHERY	1897	15%	5.10	96%	-1.31	70%	-2.03
FHC MOONNIYUR	3527	68%	3.45	99%	-0.88	89%	-3.12
FHC MOORKKANAD	4546	75%	1.29	96%	-1.22	86%	-0.56
FHC MORAYUR	5544	60%	2.09	100%	0.34	85%	1.61
FHC MUTHUVALLUR VILAYIL	2274	71%	-0.59	98%	-1.03	56%	-10.31
FHC NANNAMBRA	7296	42%	-0.54	100%	-0.09	89%	0.27
FHC OORAKAM	2991	9%	1.39	100%	-0.30	56%	2.93
FHC OZHUR	3219	14%	-1.36	48%	-18.67	12%	-9.83
FHC PALAPPETTY	2606	44%	-0.57	86%	0.39	67%	0.39
FHC PANDIKKAD	6605	75%	2.87	70%	-16.45	57%	-7.87
FHC PANG	7275	37%	2.29	96%	-2.30	91%	-1.15
FHC PARAPPANANGADI	4655	66%	1.39	95%	-5.26	86%	-5.53
FHC PONMALA	4407	84%	0.81	100%	-0.27	89%	-1.82
FHC POOVATHIKKAL	3700	14%	-3.42	87%	-13.22	27%	-15.85
FHC PORUR	4174	68%	0.08	100%	0.27	88%	-2.03
FHC POTHUKAL	5911	62%	2.29	100%	-0.05	85%	-2.10
FHC PULIKKAL	4463	72%	-1.71	98%	-0.15	93%	-1.37
FHC PUZHAKKATTIRI	4625	6%	0.53	79%	4.57	62%	7.65
FHC THALAKKAD	4	25%	22.69	0%	-91.83	0%	-49.03
FHC THANALUR	5094	49%	-2.12	89%	-10.94	72%	-9.45
FHC THAZHEKKODE	5519	37%	-1.08	99%	-0.32	83%	-7.74
FHC THENHIPALAM	4493	83%	1.81	96%	-3.47	84%	0.87
FHC THIRUNAVAYA	5726	80%	2.93	100%	-0.05	99%	-0.27
FHC THRIKKALANGODE	4019	59%	-1.71	87%	0.54	45%	-2.08
FHC THUVVUR	5443	25%	1.39	59%	11.18	44%	8.80
FHC TRIPPANACHI	4914	66%	1.35	85%	-7.75	65%	-14.36
FHC TRIPRANGODE	3793	59%	-0.31	93%	-3.63	35%	-8.70
FHC VATTAMKULAM	5946	23%	0.98	98%	-1.18	0%	0.00
FHC VAZHAKKAD	5411	51%	4.42	94%	-3.12	76%	-2.80
FHC VAZHAYOOR	3930	69%	-0.26	100%	-0.05	93%	0.59
FHC VAZHIKKADAVU	7991	44%	-2.07	100%	0.32	91%	-1.69
FHC VELIYANCODE	2024	0%	-0.11	0%	0.00	0%	0.00
THQH MALAPPURAM	29602	1%	0.31	7%	-5.64	2%	-3.95
THQH TANUR	12274	12%	-0.97	0%	0.00	0%	0.00
THQH TIRURANGADI	33654	31%	0.42	47%	2.40	27%	2.79
UPHC BIYYAM	1933	14%	-6.41	72%	4.54	64%	5.73
UPHC MANGALASSERY	2862	13%	-1.48	92%	-3.90	65%	-2.44
UPHC NILAMBUR	3758	40%	-2.76	90%	-2.00	55%	-1.70
UPHC PERINTHALMANNA	2492	28%	11.11	91%	-1.45	60%	-4.58
UPHC VETTEKODE	3038	27%	6.12	84%	-2.34	68%	-4.68

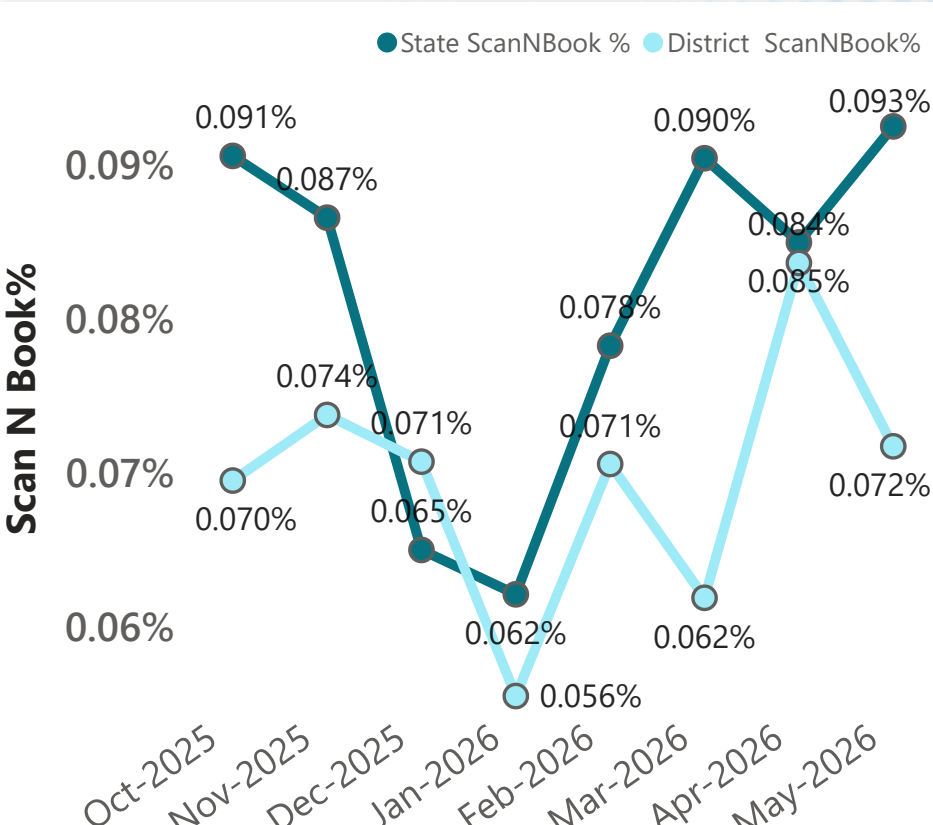
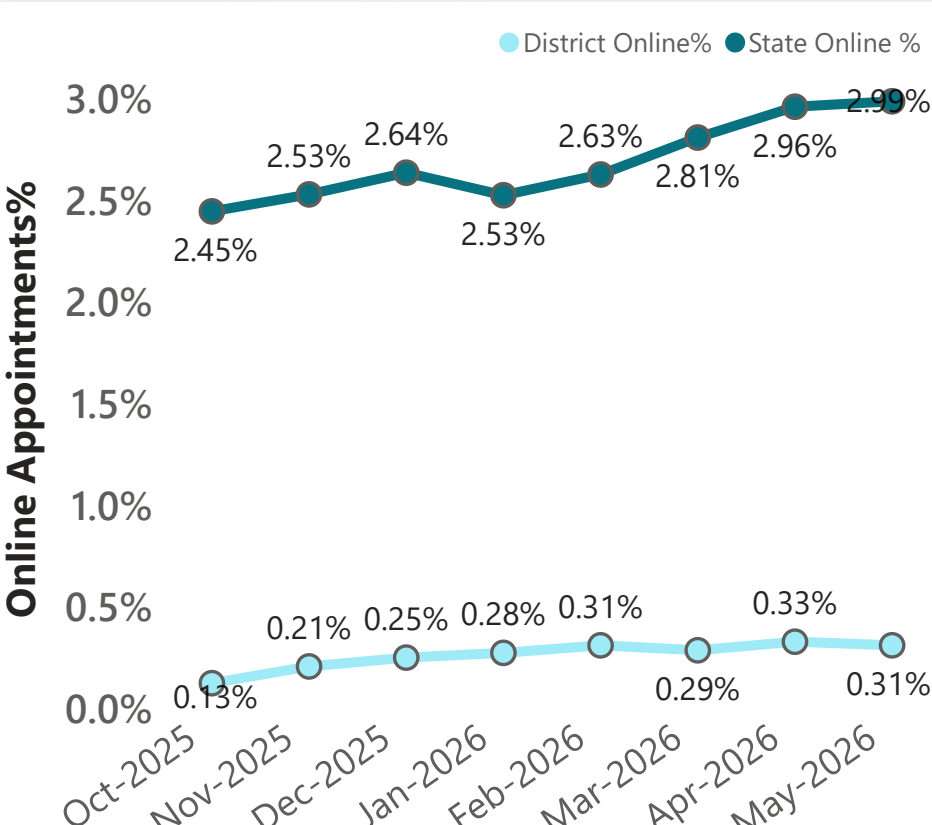
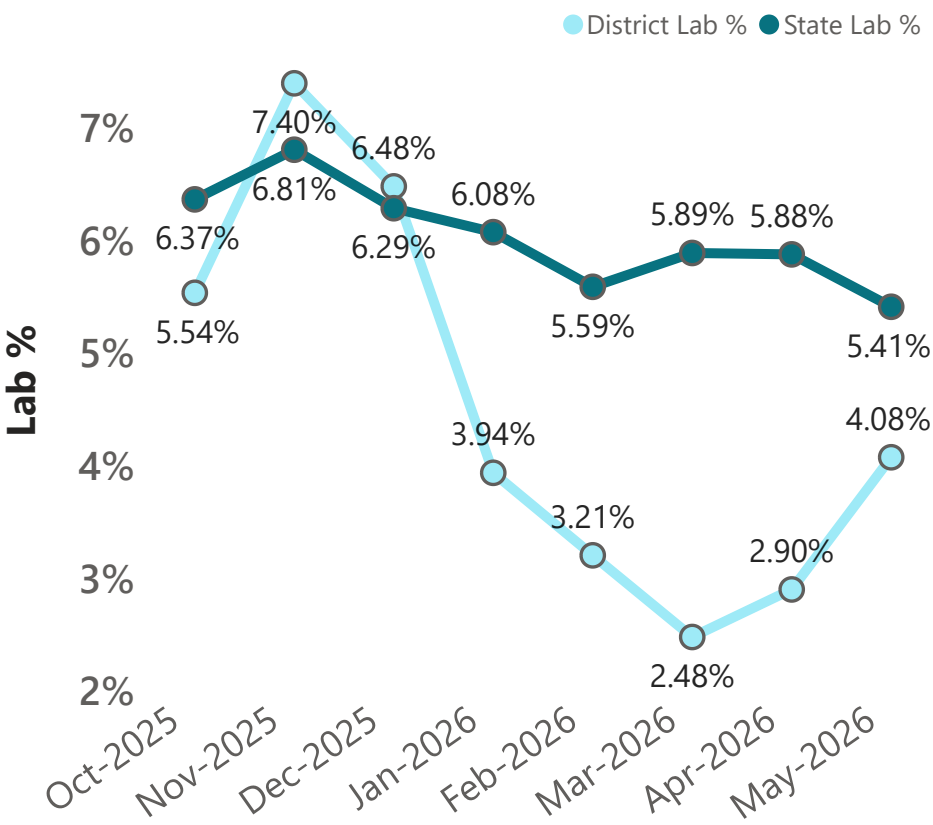
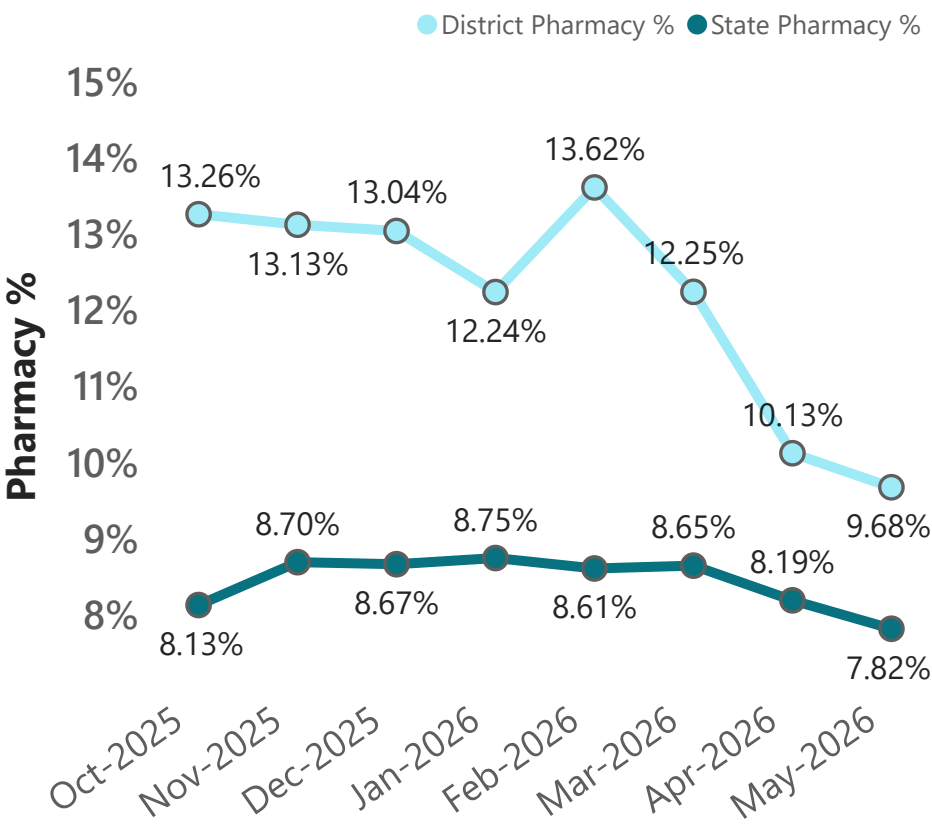
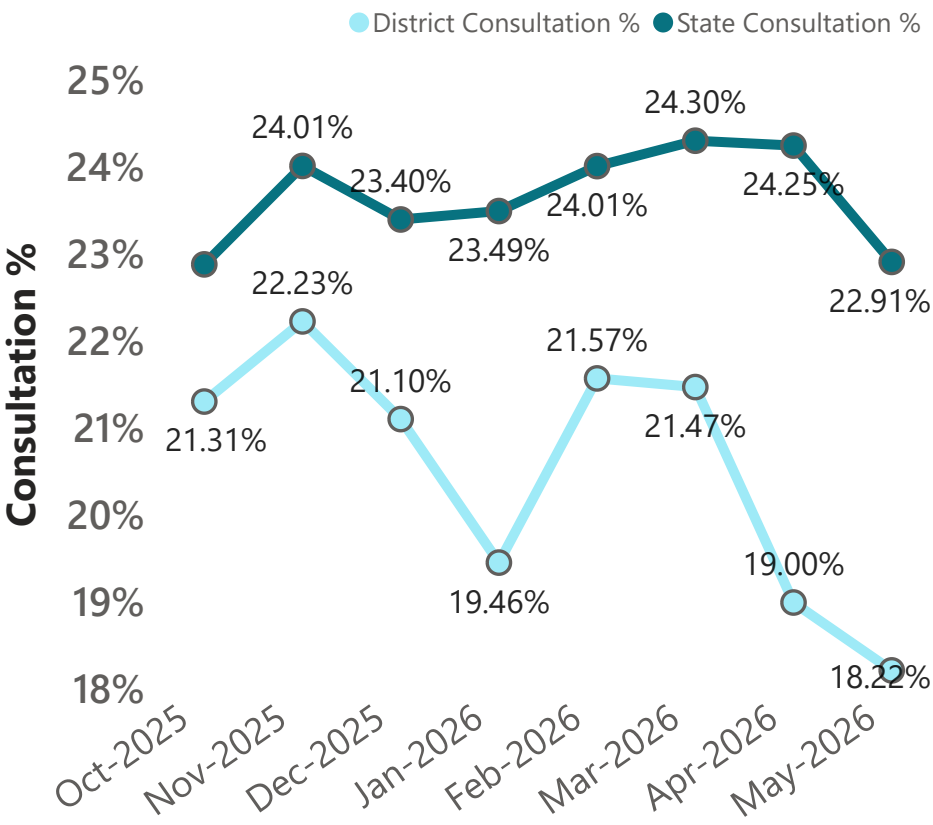
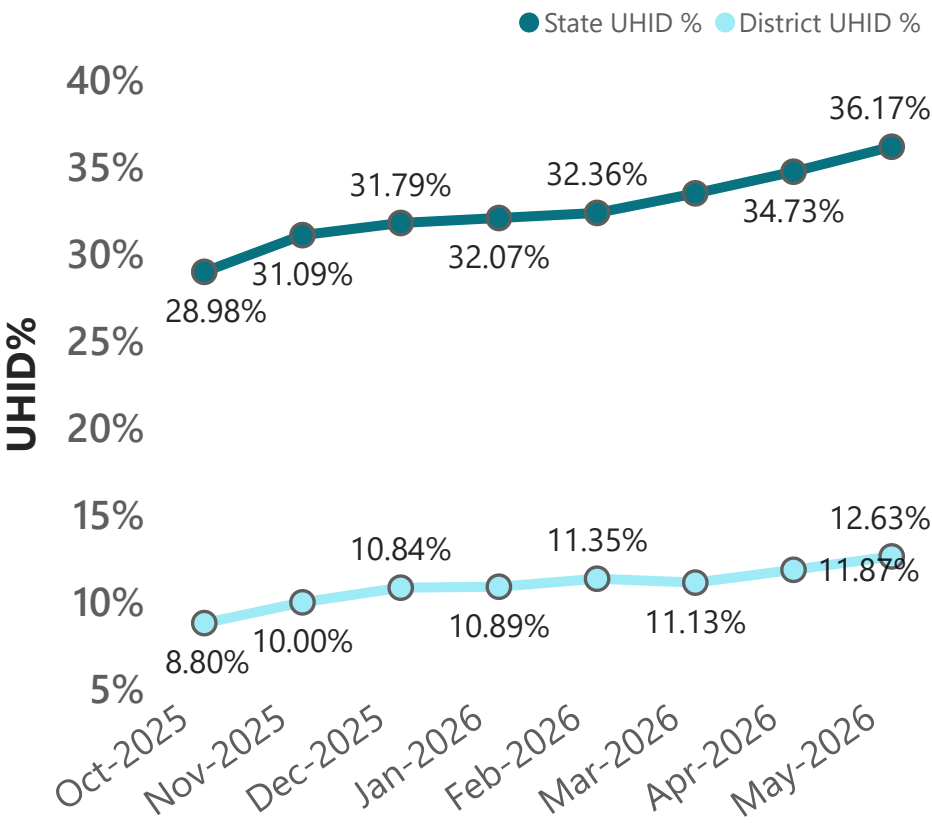
Trends of Core KPIs in Primary Care Institutions

District vs State



Trends of Core KPIs in Secondary Institutions

District vs State



Top Institutions-Primary Care



Institutions	UHD%
CHC KARUVARAKUNDU	87%
FHC PONMALA	84%
FHC AMARAMBALAM	83%
FHC THENHIPALAM	83%
FHC CHERUKAVU	83%
FHC ELAMKULAM	80%
BLOCK FHC THIRUVALI	80%
FHC THIRUNAVAYA	80%
FHC CHELEMBRA	78%
FHC ATHANIKKAL	76%

Institutions	Consultation%
FHC POTHUKAL	100%
FHC VAZHAYOOR	100%
FHC THIRUNAVAYA	100%
FHC NANNAMBRA	100%
FHC VAZHIKKADAVU	100%
FHC CHOKKAD	100%
FHC MORAYUR	100%
FHC PORUR	100%
FHC PONMALA	100%
FHC OORAKAM	100%

Institutions	Pharmacy%
FHC THIRUNAVAYA	99%
FHC AMARAMBALAM	94%
FHC PULIKKAL	93%
FHC VAZHAYOOR	93%
FHC CHOKKAD	93%
FHC PANG	91%
FHC ELAMKULAM	91%
FHC A R NAGAR	91%
FHC VAZHIKKADAVU	91%
FHC NANNAMBRA	89%

Note : Institutions with at least 500 total visits during the reporting period are included .

Top Institutions-Secondary Care

Institutions	UHD %
THQH TIRURANGADI	31%
THQH TANUR	12%
DH TIRUR	3%
THQH MALAPPURAM	1%

Institutions	Pharmacy %
THQH TIRURANGADI	27%
THQH MALAPPURAM	2%
DH TIRUR	1%
THQH TANUR	0%

Institutions	Consultation %
THQH TIRURANGADI	47%
THQH MALAPPURAM	7%
DH TIRUR	4%
THQH TANUR	0%

Institutions	Online %
DH TIRUR	0.718%
THQH TIRURANGADI	0.341%
THQH MALAPPURAM	0.032%
THQH TANUR	0.000%

Note : Institutions with at least 500 total visits during the reporting period are included .



Public Health Survey Statistics



HOUSES

8,63,810
Houses Enrolled

197,048 (23%)
Survey Completed

MEMBERS

37,98,965
Members Enrolled

593,366 (16%)
Survey Completed

2,01,091
Families Grouped

Health Block	Houses Completed
HEALTH BLOCK NEDUVA	26,864 (38%)
HEALTH BLOCK MELATTUR	19,505 (32%)
HEALTH BLOCK CHUNGATHARA	20,416 (30%)
HEALTH BLOCK WANDOOOR	19,778 (26%)
HEALTH BLOCK KONDOTTY	14,547 (26%)
HEALTH BLOCK OMANOOR	10,701 (24%)
HEALTH BLOCK POOKKOTTUR	15,438 (24%)
HEALTH BLOCK VENGARA	12,545 (22%)
HEALTH BLOCK EDAVANNA	9,958 (20%)
HEALTH BLOCK MANKADA	11,663 (17%)
HEALTH BLOCK TRIKKANAPURAM	6,637 (16%)
HEALTH BLOCK VALAVANNUR	10,690 (16%)
HEALTH BLOCK KUTTIPPURAM	6,856 (15%)
HEALTH BLOCK VETOM	7,537 (14%)
HEALTH BLOCK MARANCHERY	3,913 (11%)

Health Block	Members Completed
HEALTH BLOCK NEDUVA	102,358 (33%)
HEALTH BLOCK MELATTUR	61,966 (23%)
HEALTH BLOCK KONDOTTY	48,177 (19%)
HEALTH BLOCK CHUNGATHARA	44,974 (16%)
HEALTH BLOCK OMANOOR	31,941 (16%)
HEALTH BLOCK WANDOOOR	47,082 (15%)
HEALTH BLOCK POOKKOTTUR	43,483 (15%)
HEALTH BLOCK VALAVANNUR	41,088 (14%)
HEALTH BLOCK EDAVANNA	28,772 (13%)
HEALTH BLOCK VENGARA	32,839 (12%)
HEALTH BLOCK TRIKKANAPURAM	20,272 (11%)
HEALTH BLOCK MANKADA	31,884 (11%)
HEALTH BLOCK KUTTIPPURAM	21,841 (11%)
HEALTH BLOCK VETOM	24,750 (10%)
HEALTH BLOCK MARANCHERY	11,939 (8%)