

eHealth Kerala

State Digital Health Mission

State Digital Health Mission Performance and Utilization Factsheet

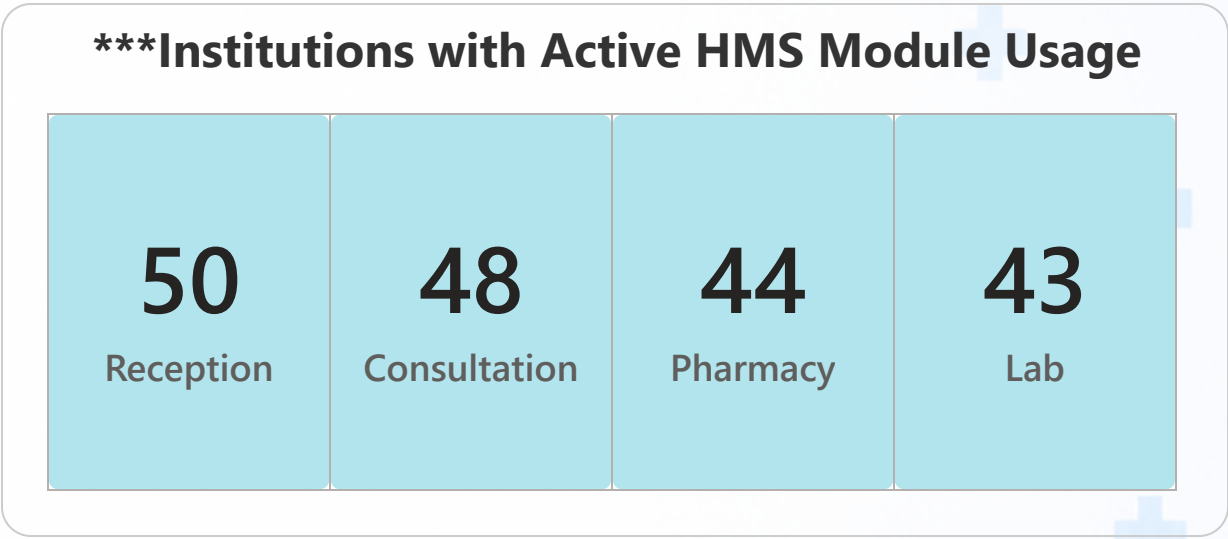
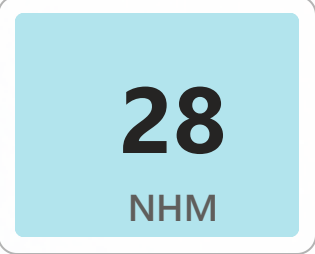
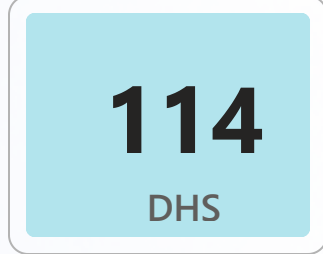
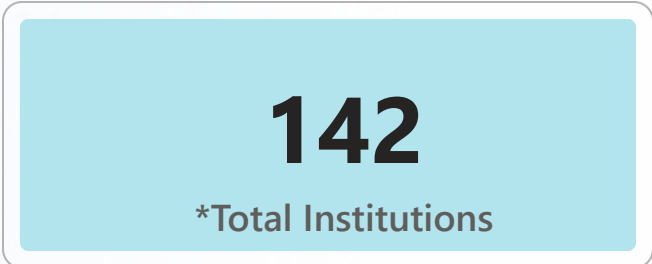
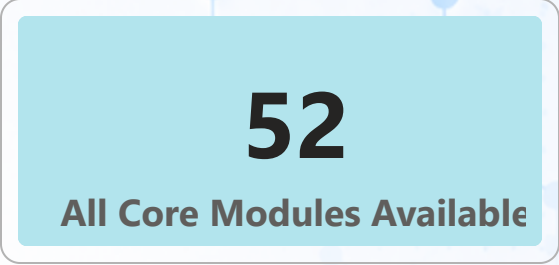
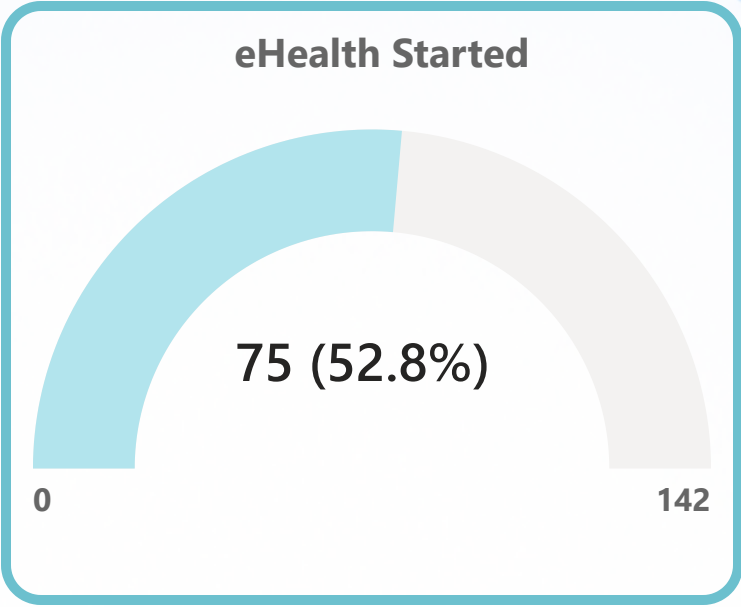
Executive Performance Dashboard,
Utilization Analytics & District Benchmarking

PALAKKAD

May 2026



Infrastructure & Coverage



* Only institutions under DHS and NHM are considered.

**Reception-only institutions are excluded from KPI and ranking calculations.

***Reception, Consultation, and Pharmacy modules are considered functional if monthly transaction count exceeds 500. Laboratory module is considered functional if monthly lab orders exceeds 100.

Hospital Type	Total Institutions	eHealth Started	All Modules Available	Reception Only
District Hospital	1	1	1	0
TH/THQH	7	7	1	6
BFHC/CHC	18	4	3	1
PHC/FHC	77	45	45	0
UPHC/UHC	5	4	2	2
UHC	23	13	0	13
Speciality Hospital	1	1	0	1
Others	10	0	0	0
District Total	142	75	52	23

District Performance Rankings



eHealth Kerala
State Digital Health Mission

Primary Level Institutions

Rank	Districts	Overall Score
1	WAYANAD	63.87
2	IDUKKI	62.17
3	PATHANAMTHITTA	60.32
4	ALAPPUZHA	57.89
5	KOLLAM	54.34
6	KOTTAYAM	54.17
7	PALAKKAD	53.91
8	THRISSUR	53.85
9	ERNAKULAM	52.53
10	KANNUR	49.47
11	MALAPPURAM	48.18
12	KOZHIKODE	47.89
13	KASARAGOD	47.86
14	THIRUVANANTHAPURAM	42.76

Secondary Level Institutions

Rank	Districts	Overall Score
1	WAYANAD	44.74
2	THRISSUR	24.88
3	KASARAGOD	23.76
4	KOTTAYAM	22.85
5	PALAKKAD	21.85
6	KOZHIKODE	20.00
7	ALAPPUZHA	18.13
8	KOLLAM	15.52
9	ERNAKULAM	14.31
10	THIRUVANANTHAPURAM	14.29
11	MALAPPURAM	10.09
12	KANNUR	9.99
13	PATHANAMTHITTA	6.76

- Primary care institutions
 - PHC/FHC, BFHC/CHC, UHWC, UHC/UPHC /UCHC
- Secondary care institutions
 - DH, GH, TH, THQH
- Rank Calculation Formulas:
 - $\text{UHID Visits\%} = \text{UHID Visits} / \text{Total Visits}$
 - $\text{Consultation \%} = \text{Doctor Consultations} / \text{OP Visits}$
 - $\text{Pharmacy \%} = \text{Pharmacy Prescriptions} / \text{OP Visits}$
 - $\text{Lab Order by Doctors \%} = \text{Lab Order by Doctor} / \text{Total Lab Orders}$
 - $\text{Online Appointment \%} = \text{Online Appointments} / \text{OP Visits}$
 - $\text{Scan\&Book \%} = \text{Scan\&Book Count} / \text{OP Visits}$
 - $\text{Primary Score} = 0.25(\text{UHID}) + 0.25(\text{Consultation}) + 0.25(\text{Pharmacy}) + 0.15(\text{Online}) + 0.10(\text{Scan\&Book})$
 - $\text{Secondary Score} = 0.25(\text{UHID}) + 0.25(\text{Consultation}) + 0.20(\text{Pharmacy}) + 0.10(\text{Lab}) + 0.10(\text{Online}) + 0.10(\text{Scan\&Book})$
- **Note:** Districts without fully operational eligible institutions (i.e., institutions functioning only with Reception Module or VPN-based limited services) are excluded from KPI calculation and ranking analysis.

Core Operational KPIs

Primary Vs Secondary Care Institutions



KPI	Primary Institutions		Secondary Institutions	
UHID Visits		58.67%		54.89%
Consultation		88.46%		18.77%
Pharmacy Prescription		68.38%		10.13%
Lab Order by Doctors		78.18%		7.00%
Online Appointments		0.21%		7.10%
Scan N Book		0.02%		0.03%

Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
FHC KARAKURISSI	3266	25%	0.75	97%	-1.02	88%	2.50
FHC KUTHANUR	3517	84%	-0.35	98%	-1.78	87%	1.19
FHC KANJIRAPUZHA	2592	91%	0.37	97%	2.12	89%	1.11
FHC KAPPOOR	2133	42%	-4.54	99%	-0.19	87%	0.83
FHC KERALASSERY	2422	88%	0.60	94%	-4.47	87%	0.73
CHC KADAMPAZHIPURAM	10209	24%	0.05	98%	0.84	0%	0.02
FHC KOTTOPADAM	0	0%	0.00	0%	0.00	0%	0.00
BFHC KONGAD	8218	90%	0.92	99%	0.15	85%	-0.16
DH PALAKKAD	41141	66%	1.87	8%	-0.19	7%	-0.22
FHC CHALAVARA	3498	46%	0.75	98%	-0.15	84%	-0.54
FHC KOLLENGODE	5894	34%	-0.33	90%	0.40	86%	-0.84
FHC MANKARA	765	73%	6.82	98%	-1.25	90%	-1.23
FHC ELAMBULASSERY	2531	28%	0.49	90%	-2.84	82%	-2.02
FHC KANNAMBRA	3222	82%	-2.45	95%	-2.61	85%	-2.30
FHC KALLADIKODE	3821	59%	2.37	96%	-3.16	87%	-2.52
FHC AYALUR	3269	73%	0.22	97%	-1.67	87%	-2.93
FHC KAVASSERY	2476	95%	-0.14	99%	0.70	89%	-3.20
FHC ADAKKAPUTHUR	2453	44%	2.09	99%	-1.08	89%	-3.25
FHC KUMBIDI	3903	51%	-1.17	98%	-0.34	84%	-3.32
FHC KUMARANELLUR	2253	58%	0.98	83%	-3.72	79%	-3.84
FHC KIZHAKKENCHERRY	4400	83%	0.68	99%	-0.97	87%	-4.37
FHC KUNISSERY	3046	61%	-1.96	92%	-4.50	81%	-4.37
FHC AKATHETHARA	2332	79%	5.65	93%	-4.34	80%	-4.90
CHC NANNIODE	4869	81%	-2.20	80%	-1.55	72%	-4.93
FHC ANAKKATTY	733	82%	1.93	93%	-0.83	75%	-5.29

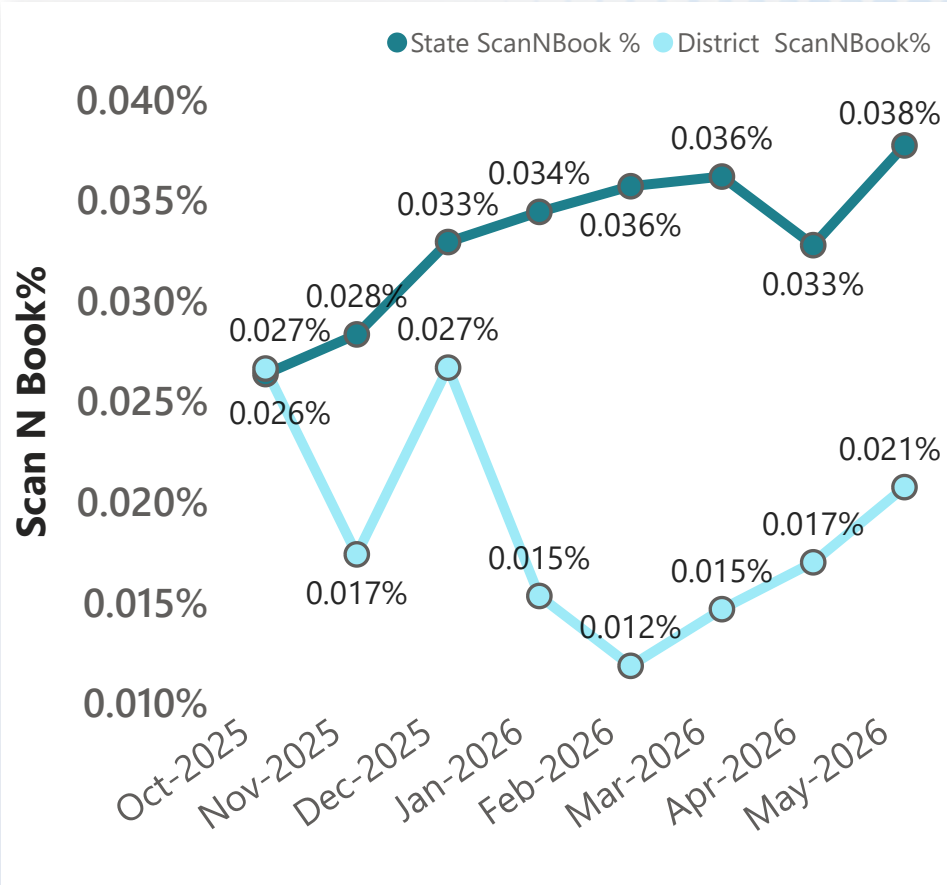
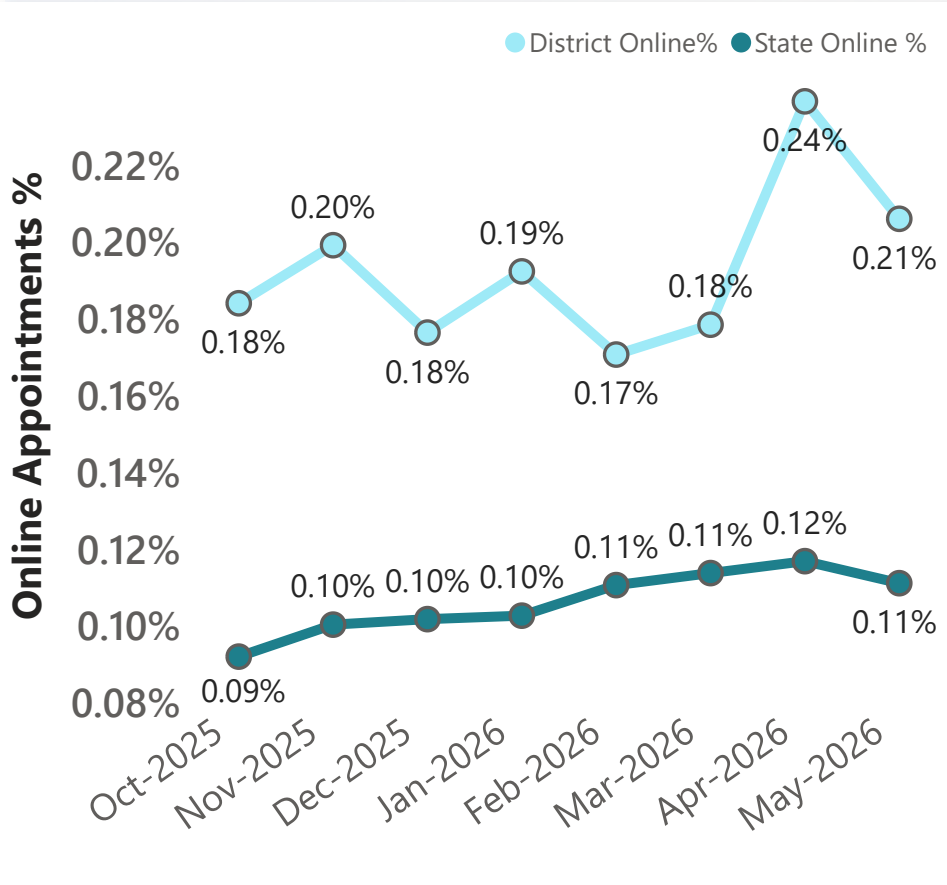
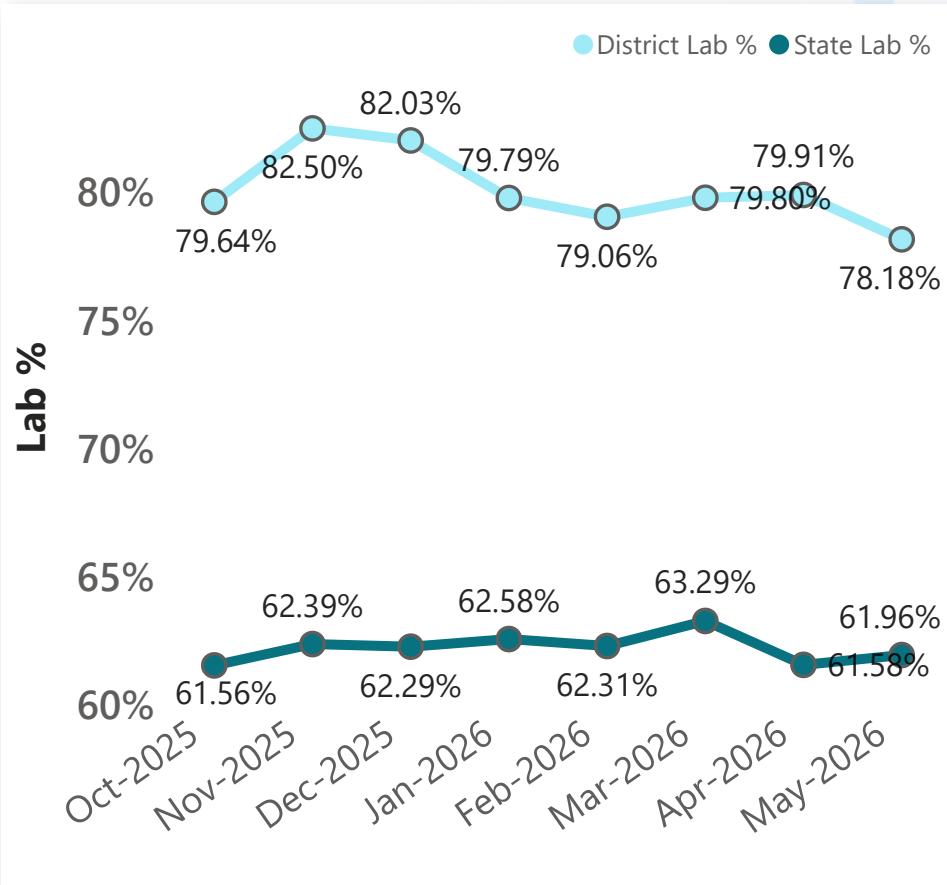
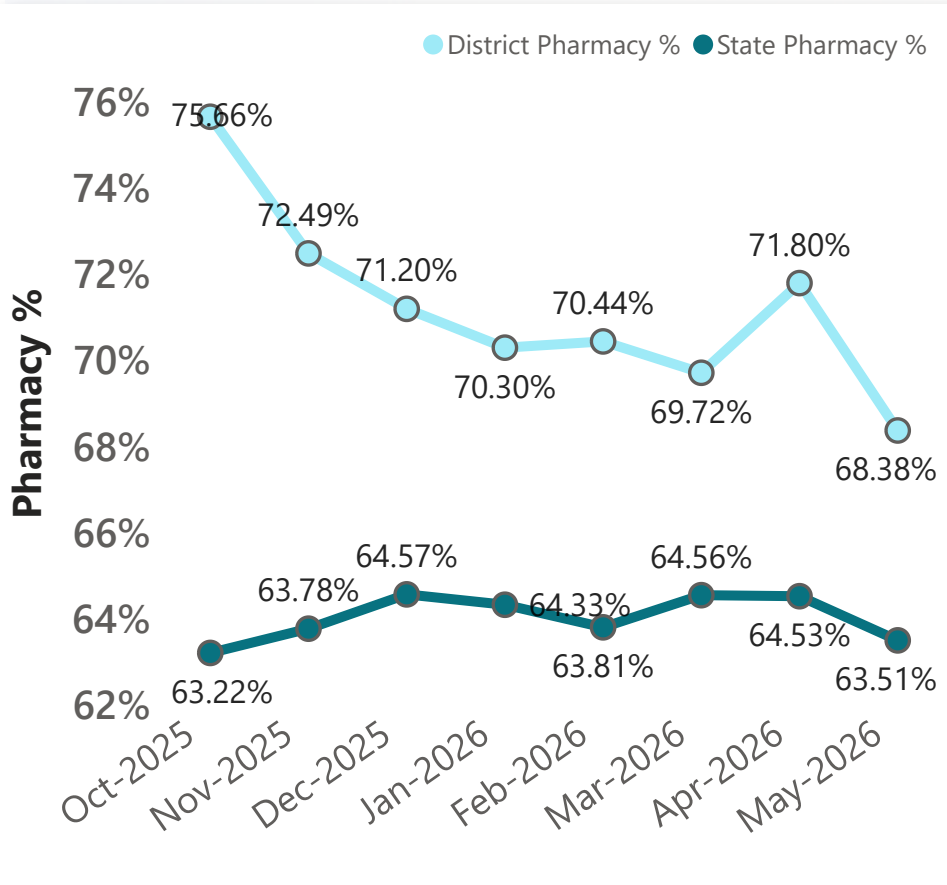
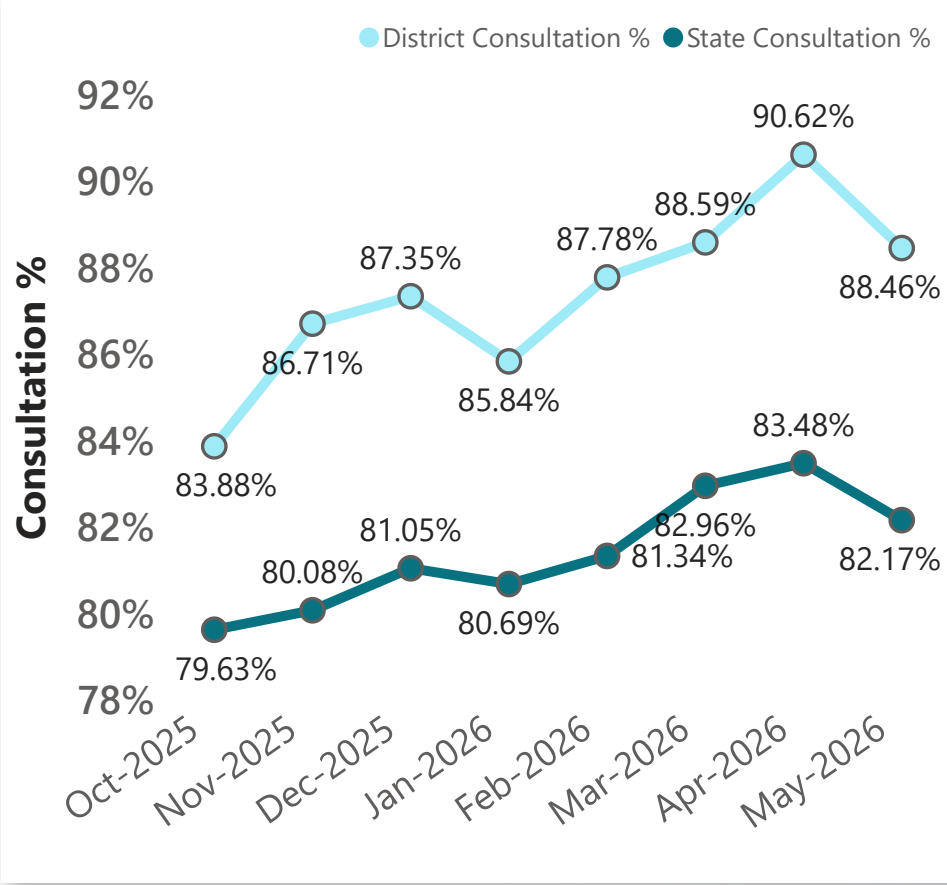
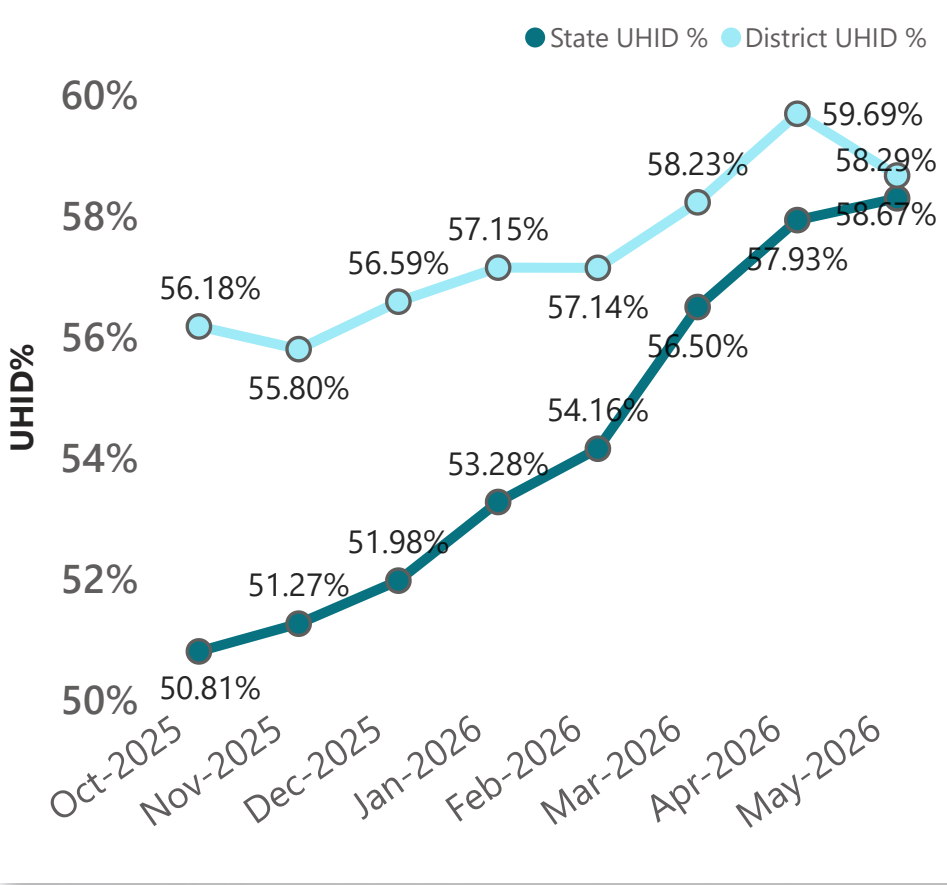
Note: Change % shows the absolute difference between the current month percentage and the previous month percentage.



Core Operational KPIs: Primary and Secondary Care Institutions							
Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
FHC MANNUR	2490	87%	0.39	100%	-0.16	86%	2.64
FHC MARUTHARODE	2492	71%	4.55	94%	-1.72	81%	-0.42
FHC MATHUR	2153	75%	-3.53	98%	1.83	79%	0.98
FHC MUNDUR PKD	1508	81%	-3.67	84%	14.45	69%	2.53
FHC MUTHALAMADA	6033	21%	0.35	21%	-1.67	3%	-1.14
FHC NELLAYA	3813	50%	-0.56	99%	-0.35	86%	-1.48
FHC ONGALLUR	3955	43%	-4.14	95%	-0.17	0%	0.00
FHC OZHALAPATHY	2554	85%	1.77	96%	-1.66	86%	0.15
FHC PALLASSANA	2439	20%	0.47	68%	-16.38	0%	0.00
FHC PALLIPPURAM	0	0%	0.00	0%	0.00	0%	0.00
FHC PARALI	4187	71%	1.63	93%	-0.96	87%	-0.92
FHC PATTITHARA	2913	24%	0.34	0%	0.00	0%	0.00
FHC PERINGOTTUKURISSI	2981	67%	-0.83	30%	-35.10	19%	-3.29
FHC PERUVEMBA	3968	59%	-0.07	98%	-1.24	83%	-2.82
FHC POOKKOTTUKAVU	2484	44%	4.36	99%	-0.65	88%	1.08
FHC PUDUPPARIYARAM	4693	70%	-2.26	88%	-3.80	75%	-2.56
FHC PUDUR	0	0%	-100.00	0%	0.00	0%	0.00
FHC PUTHUCODE	3286	54%	-0.81	74%	-13.98	66%	-10.13
FHC SREEKRISHNAPURAM	4584	38%	1.24	99%	-0.61	84%	-1.15
FHC VADAVANNUR	1680	41%	-0.33	96%	0.51	90%	-1.02
FHC VANDAZHY	3205	65%	1.12	95%	-2.01	85%	-4.12
FHC VANIYAMKULAM	4098	72%	0.36	100%	-0.12	85%	-2.08
FHC VANNAMADA	2513	56%	-0.54	91%	-4.82	82%	-3.01
FHC VELLINEZHI	1665	67%	4.80	93%	-1.90	81%	-5.97
GTSH KOTTATHARA	12782	18%	0.89	56%	-3.69	23%	1.50
UPHC DIARA STREET	3750	67%	1.52	95%	-1.13	77%	1.13
UPHC KULAPPULLY	1830	74%	-0.59	96%	6.49	76%	-1.81

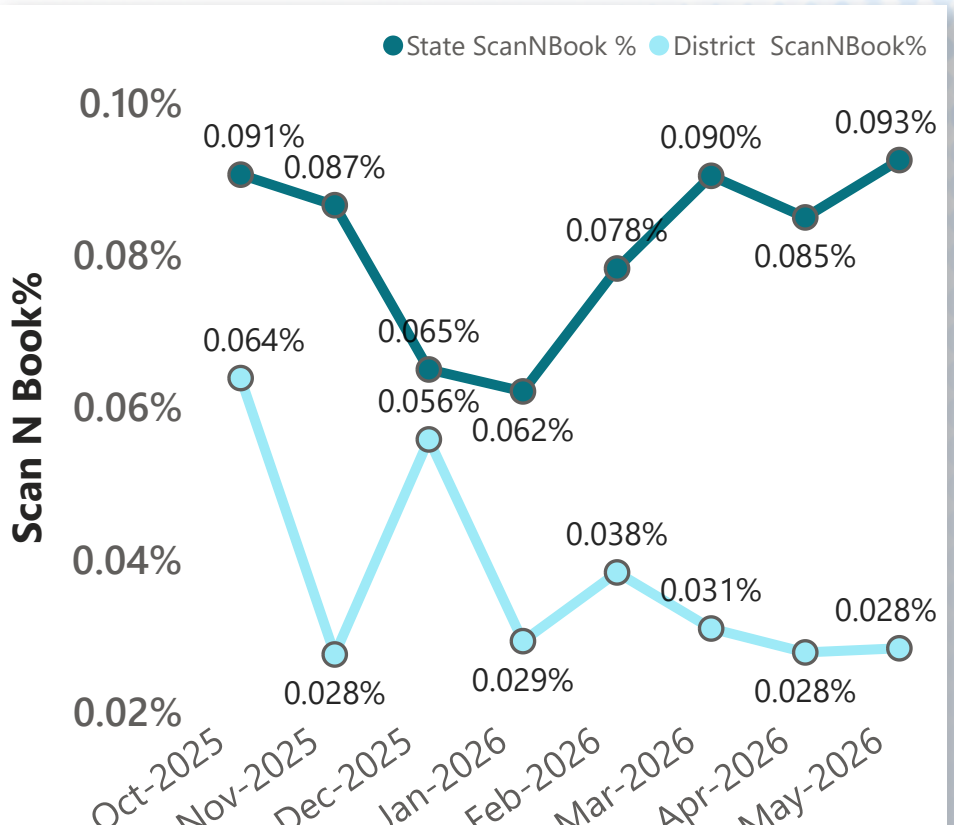
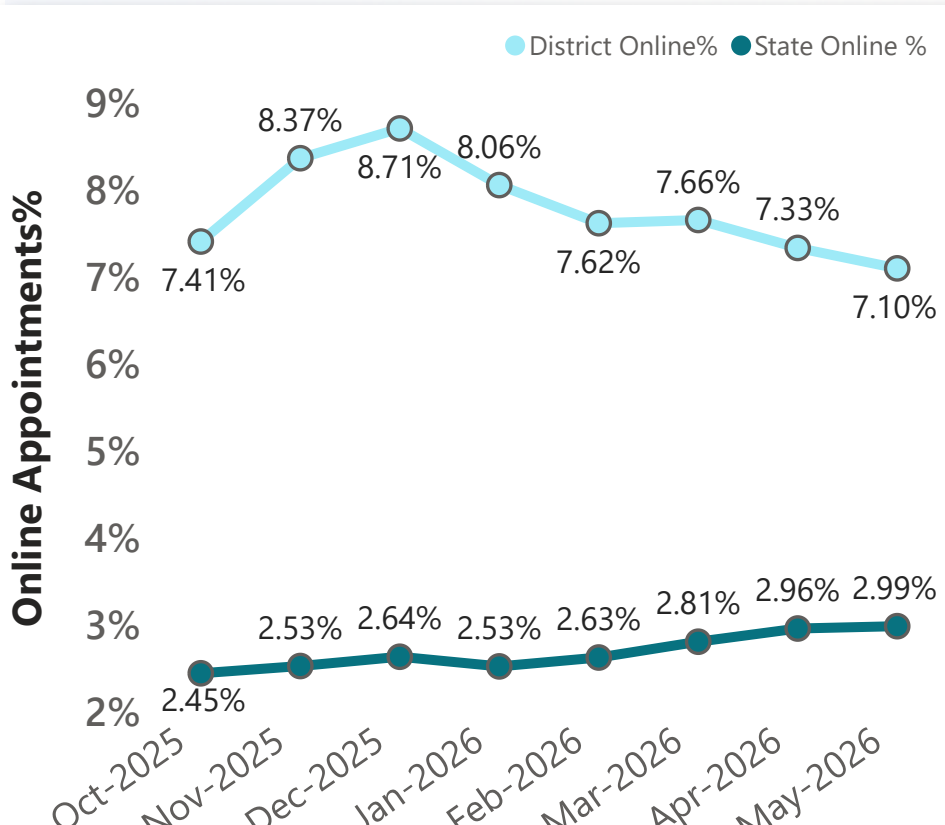
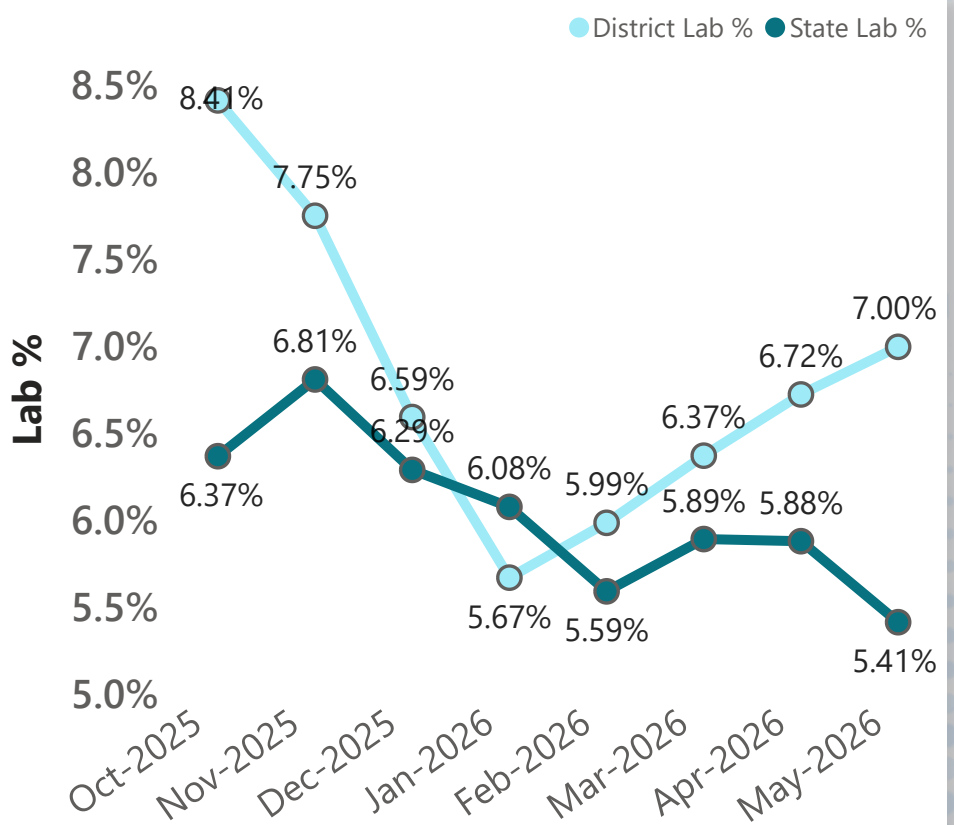
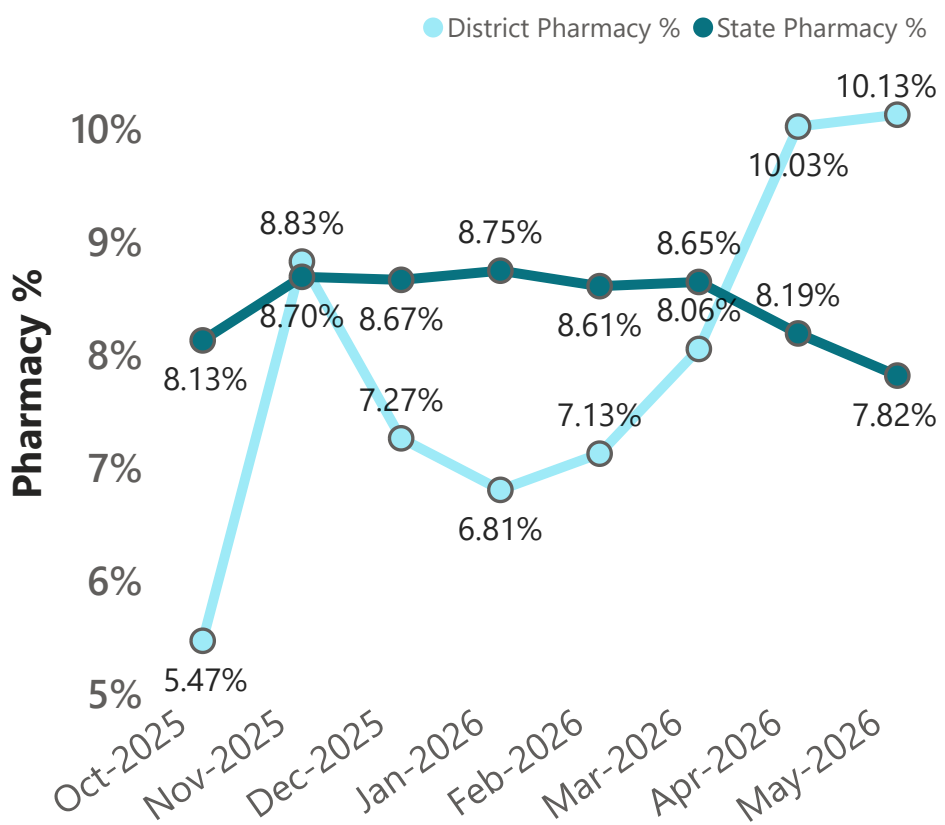
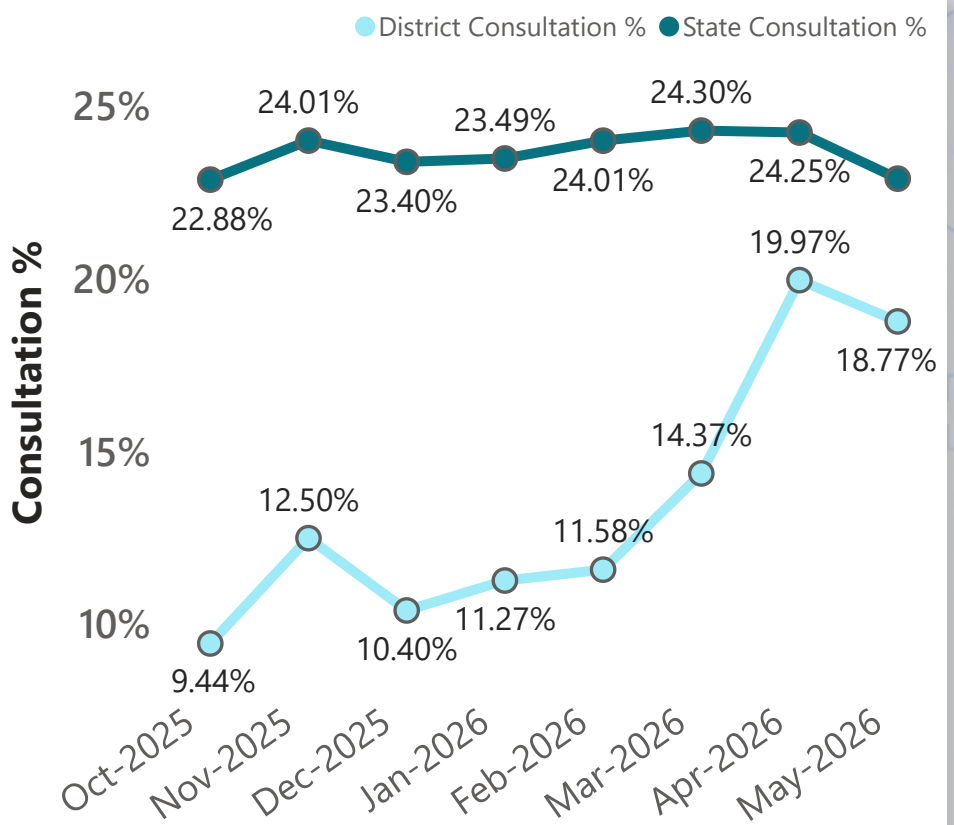
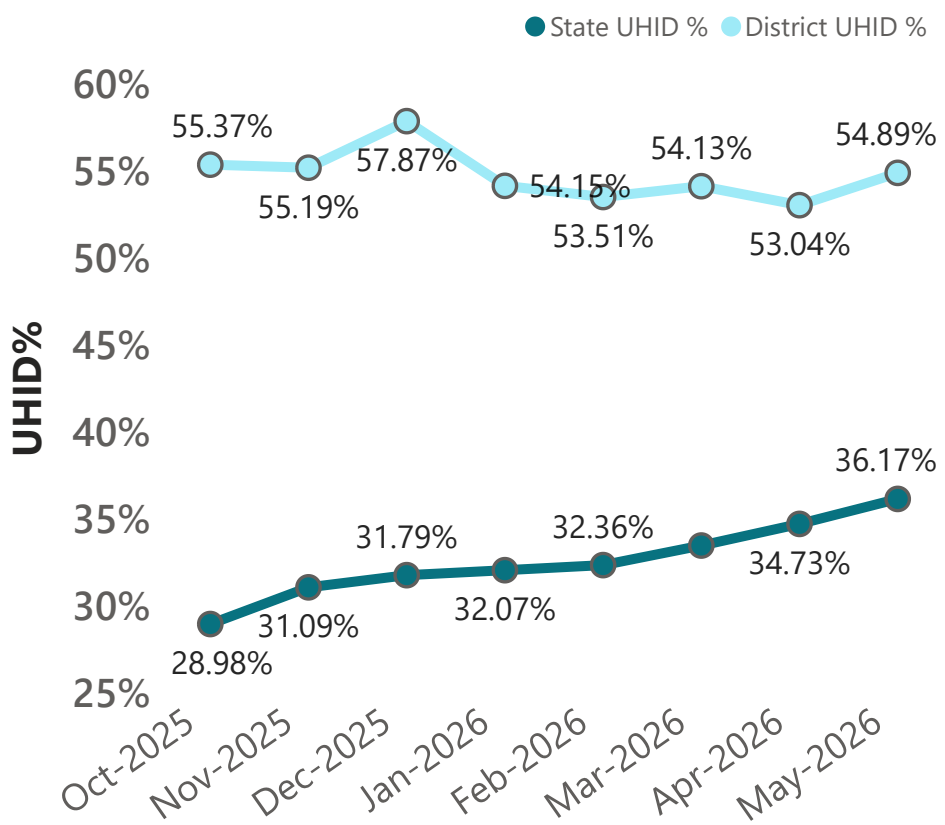
Trends of Core KPIs in Primary Care Institutions

District vs State



Trends of Core KPIs in Secondary Institutions

District vs State



Top Institutions-Primary Care



Institutions	UHD%
FHC KAVASSERY	95%
FHC KANJIRAPUZHA	91%
BFHC KONGAD	90%
FHC KERALASSERY	88%
FHC MANNUR	87%
FHC OZHALAPATHY	85%
FHC KUTHANUR	84%
FHC KIZHAKKENCHERRY	83%
FHC ANAKKATTY	82%
FHC KANNAMBRA	82%

Institutions	Consultation%
FHC VANIYAMKULAM	100%
FHC MANNUR	100%
FHC KAPPOOR	99%
FHC KAVASSERY	99%
FHC POOKKOTTUKAVU	99%
BFHC KONGAD	99%
FHC NELLAYA	99%
FHC ADAKKAPUTHUR	99%
FHC SREEKRISHNAPURAM	99%
FHC KIZHAKKENCHERRY	99%

Institutions	Pharmacy%
FHC MANKARA	90%
FHC VADAVANNUR	90%
FHC KAVASSERY	89%
FHC KANJIRAPUZHA	89%
FHC ADAKKAPUTHUR	89%
FHC POOKKOTTUKAVU	88%
FHC KARAKURISSI	88%
FHC KERALASSERY	87%
FHC KUTHANUR	87%
FHC AYALUR	87%

Note : Institutions with at least 500 total visits during the reporting period are included .

Top Institutions-Secondary Care



Institutions	UHID %
DH PALAKKAD	66%
GTSH KOTTATHARA	18%

Institutions	Consultation %
GTSH KOTTATHARA	56%
DH PALAKKAD	8%

Institutions	Pharmacy %
GTSH KOTTATHARA	23%
DH PALAKKAD	7%

Institutions	Online %
DH PALAKKAD	9.112%
GTSH KOTTATHARA	0.135%

Note : Institutions with at least 500 total visits during the reporting period are included .



HOUSES

6,16,178
Houses Enrolled

140,546 (23%)
Survey Completed

MEMBERS

23,02,362
Members Enrolled

285,412 (12%)
Survey Completed

1,11,833

Families Grouped

Health Block	Houses Completed
HEALTH BLOCK ALANALLUR	1,898 (3%)
HEALTH BLOCK KUZHALMANNAM	12,880 (22%)
HEALTH BLOCK NANNIODE	16,154 (37%)
HEALTH BLOCK AGALI	2,799 (17%)
HEALTH BLOCK PARLI	2,827 (12%)
HEALTH BLOCK PALAKKAD MUNICIPALITY	283 (88%)
HEALTH BLOCK VADAKKENCHERRY	4,830 (11%)
HEALTH BLOCK KODUVAYUR	45,615 (75%)
HEALTH BLOCK AMBALAPARA	6,441 (17%)
HEALTH BLOCK CHALISSERY	6,766 (15%)
HEALTH BLOCK PAZHAMBALACODE	7,030 (17%)
HEALTH BLOCK CHALAVARA	7,270 (26%)
HEALTH BLOCK KONGAD	8,423 (15%)
HEALTH BLOCK KOPPAM	8,470 (16%)
HEALTH BLOCK KATAMPAZHIPURAM	8,860 (20%)

Health Block	Members Completed
HEALTH BLOCK PALAKKAD MUNICIPALITY	832 (80%)
HEALTH BLOCK KODUVAYUR	69,775 (33%)
HEALTH BLOCK NANNIODE	37,971 (26%)
HEALTH BLOCK CHALAVARA	17,351 (15%)
HEALTH BLOCK KUZHALMANNAM	27,380 (13%)
HEALTH BLOCK AGALI	5,512 (11%)
HEALTH BLOCK CHALISSERY	19,298 (11%)
HEALTH BLOCK KOPPAM	23,133 (11%)
HEALTH BLOCK KATAMPAZHIPURAM	17,451 (10%)
HEALTH BLOCK KONGAD	21,148 (10%)
HEALTH BLOCK PAZHAMBALACODE	12,223 (8%)
HEALTH BLOCK AMBALAPARA	10,975 (8%)
HEALTH BLOCK VADAKKENCHERRY	11,723 (7%)
HEALTH BLOCK PARLI	5,089 (6%)
HEALTH BLOCK ALANALLUR	5,551 (2%)