eHealth Kerala

State Digital Health Mission

State Digital Health Mission

Performance and Utilization Factsheet

Executive Performance Dashboard,
Utilization Analytics & District Benchmarking

KOLLAM

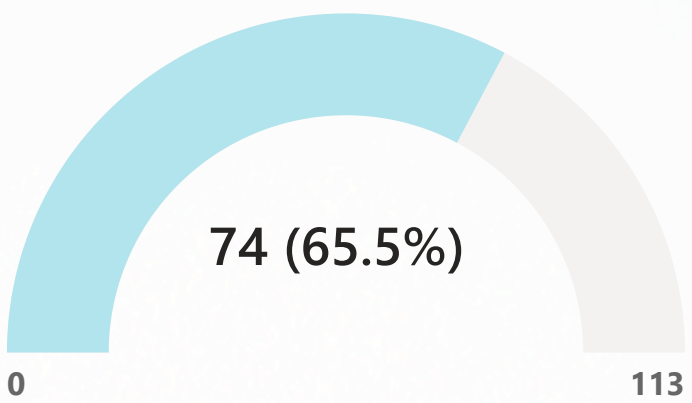
September2026

Infrastructure & Coverage

eHealth Kerala
State Digital Health Mission

74
eHealth Institutions

eHealth Started



39
All Core Modules Available

35
** Reception Only

113
*Total Institutions

89
DHS

24
NHM

***Institutions with Active HMS Module Usage

40	39	38	36
Reception	Consultation	Pharmacy	Lab

* Only institutions under DHS and NHM are considered.

**Reception-only institutions are excluded from KPI and ranking calculations.

***Reception, Consultation, and Pharmacy modules are considered functional if monthly transaction count exceeds 500. Laboratory module is considered functional if monthly lab orders exceeds 100.

Hospital Type	Total Institutions	eHealth Started	All Modules Available	Reception Only
District Hospital	1	1	0	1
TH/THQH	9	9	1	8
BFHC/CHC	14	9	7	2
PHC/FHC	60	30	29	1
UPHC/UCHC	5	5	2	3
UHWC	19	19	0	19
Speciality Hospital	2	1	0	1
Public Health Laboratory	1	0	0	0
Others	2	0	0	0
District Total	**113**	**74**	**39**	**35**

District Performance Rankings

eHealth Kerala
State Digital Health Mission

Primary Level Institutions

Rank	Districts	Overall Score
1	WAYANAD	63.85
2	IDUKKI	60.82
3	ALAPPUZHA	59.40
4	PATHANAMTHITTA	59.36
5	PALAKKAD	55.64
6	KOLLAM	54.70
7	THRISSUR	54.45
8	KOTTAYAM	52.45
9	ERNAKULAM	51.01
10	KOZHIKODE	48.79
11	MALAPPURAM	47.92
12	KASARAGOD	47.49
13	KANNUR	47.25
14	THIRUVANANTHAPURAM	42.31

Secondary Level Institutions

Rank	Districts	Overall Score
1	WAYANAD	48.72
2	KASARAGOD	23.88
3	KOTTAYAM	23.77
4	THRISSUR	22.44
5	PALAKKAD	20.01
6	KOZHIKODE	18.08
7	ALAPPUZHA	17.95
8	KOLLAM	16.03
9	THIRUVANANTHAPURAM	15.79
10	ERNAKULAM	12.82
11	KANNUR	12.22
12	MALAPPURAM	9.00
13	PATHANAMTHITTA	6.26

- Primary care institutions
  - PHC/FHC, BFHC/CHC, UHWC , UHC/UPHC /UCHC
- Secondary care institutions
  - DH , GH , TH ,THQH
- Rank Calculation Formulas:
  - UHID Visits% = UHID Visits / Total Visits
  - Consultation % = Doctor Consultations / OP Visits
  - Pharmacy % = Pharmacy Prescriptions / OP Visits
  - Lab Order by Doctors % = Lab Order by Doctor / Total Lab Orders
  - Online Appointment % = Online Appointments / OP Visits
  - Scan&Book % = Scan&Book Count / OP Visits
  - Primary Score = 0.25(UHID) + 0.25(Consultation) + 0.25(Pharmacy) + 0.15(Online) + 0.10(Scan&Book)
  - Secondary Score= 0.25(UHID) + 0.25(Consultation) + 0.20(Pharmacy) + 0.10(Lab) + 0.10(Online) + 0.10(Scan&Book)
- Note: Districts without fully operational eligible institutions (i.e., institutions functioning only with Reception Module or VPN-based limited services) are excluded from KPI calculation and ranking analysis.

Core Operational KPIs
Primary Vs Secondary Care Institutions

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KPI	Primary Institutions	Secondary Institutions
UHID Visits	62.85%	31.16%
Consultation	83.72%	26.50%
Pharmacy Prescription	72.18%	5.12%
Lab Order by Doctors	64.62%	1.61%
Online Appointments	0.07%	4.26%
Scan N Book	0.01%	0.02%

Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
CHC KALAKKODU	5351	83%	3.54	97%	-0.85	81%	-2.96
CHC OACHIRA	6081	48%	-8.43	68%	-6.44	63%	-6.63
CHC SOORANAD NORTH	6070	46%	-6.04	44%	-5.23	43%	-1.57
FHC ALAPPAD	2535	59%	-0.77	93%	-0.29	79%	-1.35
FHC AZHEEKKAL	3557	49%	-1.74	99%	4.97	71%	1.52
FHC CHATHANNOOR	6540	61%	1.20	41%	-13.99	31%	-6.67
FHC CHAVARA	3528	57%	-0.37	72%	-8.92	60%	-9.32
FHC ELAMPALLOOR	4215	48%	0.16	86%	-3.69	81%	-1.70
FHC EZHUKONE	2827	85%	-1.28	98%	-1.74	90%	-2.37
FHC EZHUKONE PAVITHRESWARAM	1491	80%	-3.17	92%	-8.21	78%	-12.57
FHC ITTIVA	3927	85%	-1.16	99%	-0.42	90%	-2.55
FHC KALLADA EAST	3194	56%	-2.19	99%	0.51	86%	-0.92
FHC KARAVALUR	3317	56%	-3.76	59%	-13.31	56%	-13.34
FHC KULASEKHARAPURAM	3077	79%	-1.86	95%	-1.76	80%	-6.65
FHC MADATHARA	5671	49%	-0.78	64%	-11.77	41%	-5.08
FHC MANCODE CHITHARA	4515	76%	-1.55	98%	-0.75	78%	2.94
FHC MAYYANAD	8123	50%	0.23	79%	-6.96	73%	-6.98
FHC MELILA	2070	76%	-2.85	100%	0.01	92%	2.33
FHC NEDUVATHOOR	2741	51%	0.97	99%	-0.11	93%	0.08
FHC PERINAD	3492	65%	-2.36	96%	1.78	77%	-2.14
FHC PERUMON	3414	67%	0.92	99%	0.02	90%	-0.76
FHC PIRAVANTHOOR	2420	55%	-5.45	96%	0.94	78%	-7.11
FHC POOYAPPALLY	3595	71%	1.62	85%	-3.51	82%	0.05
FHC SAKTHIKULANGARA	3088	60%	-1.39	96%	-2.95	88%	-3.34
FHC SREENARAYANAPURAM	3215	77%	-0.21	93%	-3.56	83%	-2.86

Note: Change % shows the absolute difference between the current month percentage and the previous month percentage.

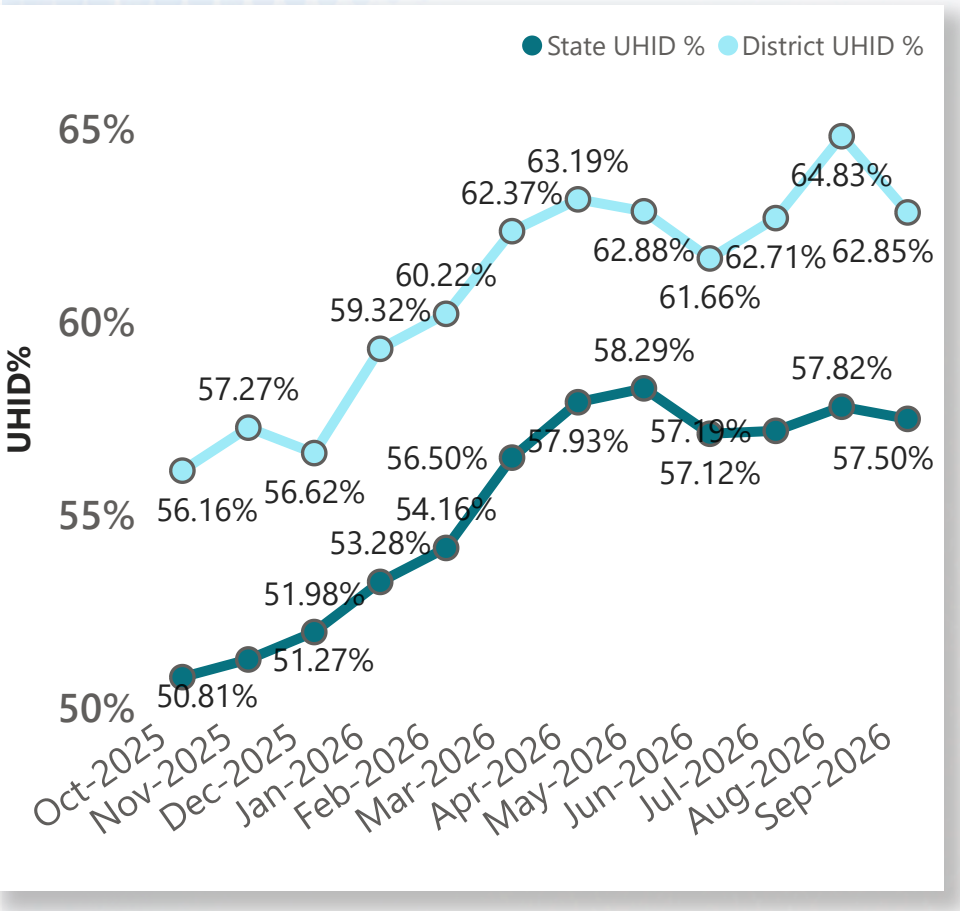
Core Operational KPIs:
Primary and Secondary Care Institutions

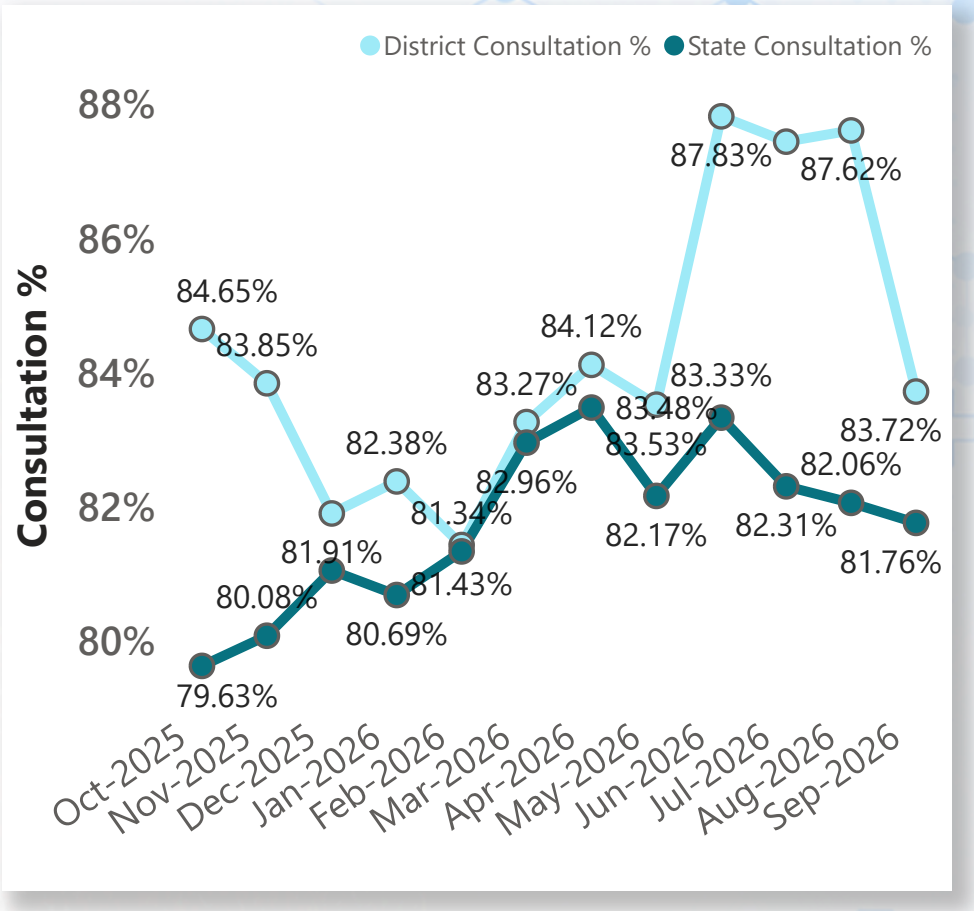
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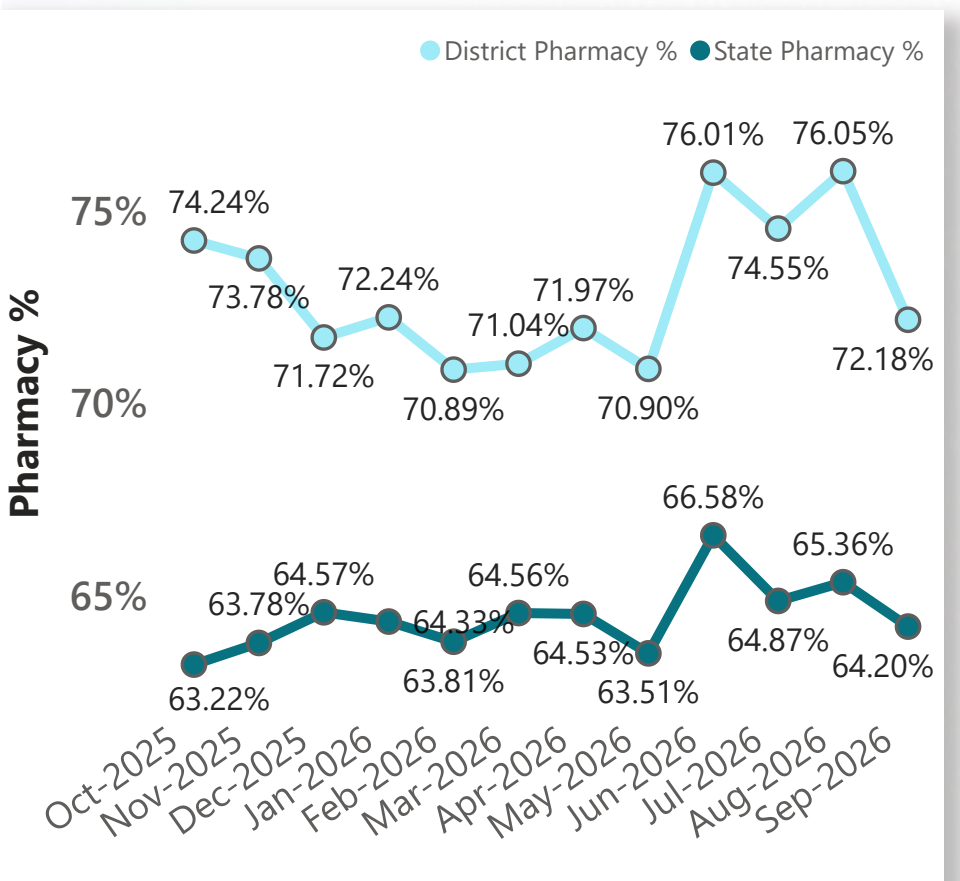
Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
FHC THALAVOOR	2510	66%	-0.06	92%	-0.26	86%	-0.73
FHC THAZHAVA	5422	52%	-2.28	98%	-0.87	86%	-1.02
FHC THEKKUMBHAGAM	5908	59%	-1.16	84%	-2.42	71%	-2.92
FHC THENMALA	1857	76%	-0.69	84%	-7.92	76%	-4.78
FHC UMMANNOOR	3011	88%	-1.80	81%	-9.71	77%	-8.91
FHC VALLIKKAVU	2511	76%	-2.26	99%	4.04	80%	-0.92
FHC VELIYAM	2011	77%	-1.91	90%	-1.98	74%	4.47
FHC VILAKKUDY	4018	70%	-4.20	81%	-7.44	75%	-8.50
FHC WEST KALLADA	2173	89%	-2.91	99%	-0.06	87%	0.54
NEDUMANCAVU CHC	5276	52%	-4.20	97%	-1.57	80%	-4.11
THQH PUNALUR	60089	31%	0.64	27%	3.49	5%	1.47
UHWC ARUMPUNNA	793	16%	1.35	0%	0.00	0%	0.00
UPHC MUNDAKKAL	2639	54%	-15.08	85%	7.93	62%	-0.63
UPHC ULIYAKOVIL	3279	84%	-3.24	93%	-0.32	72%	-2.88

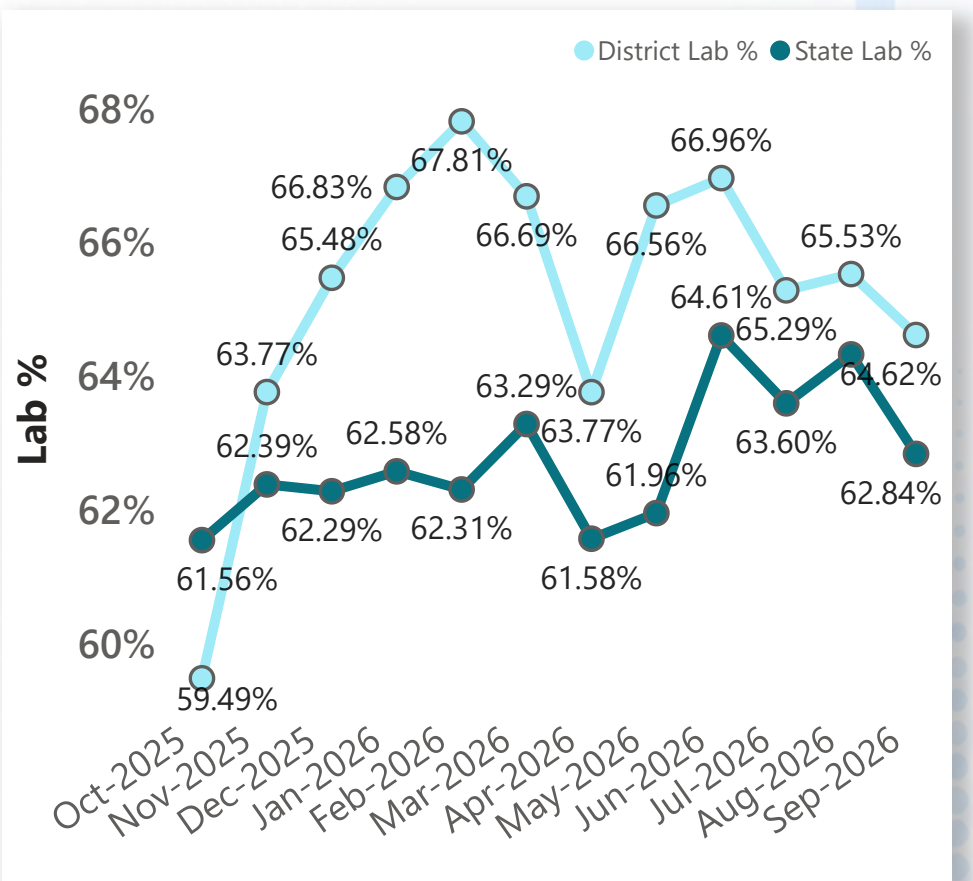
Trends of Core KPIs in Primary Care Institutions
District vs State

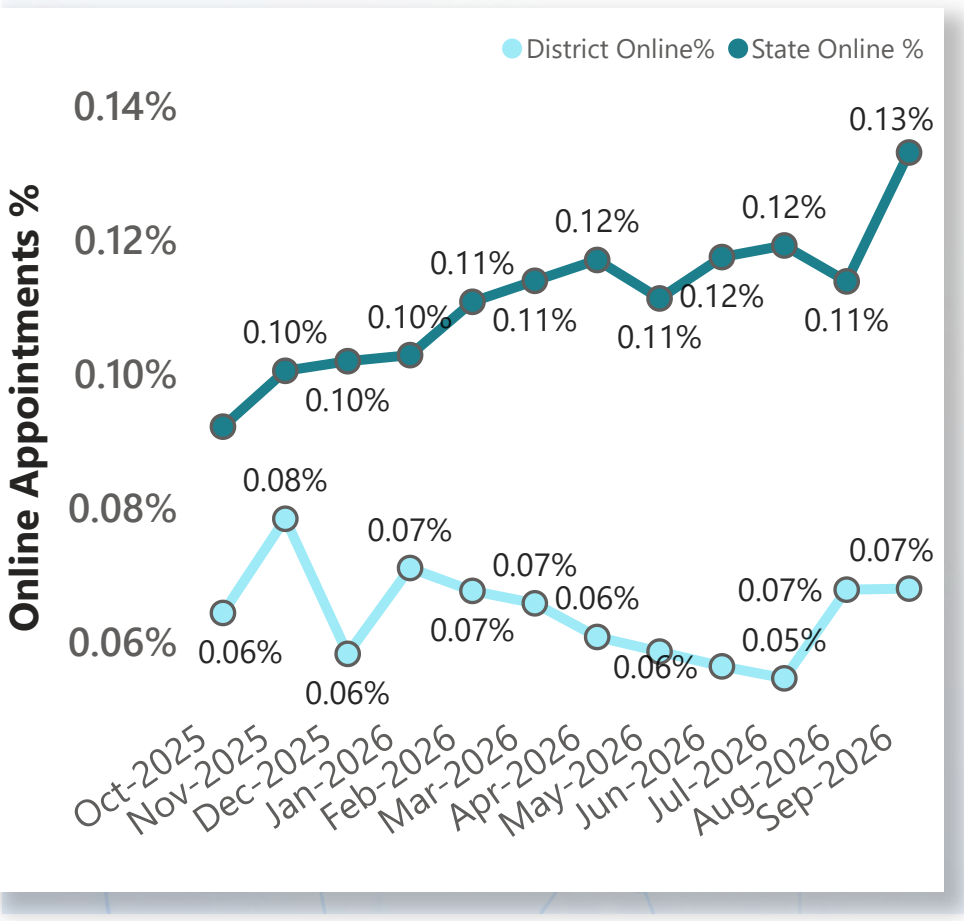
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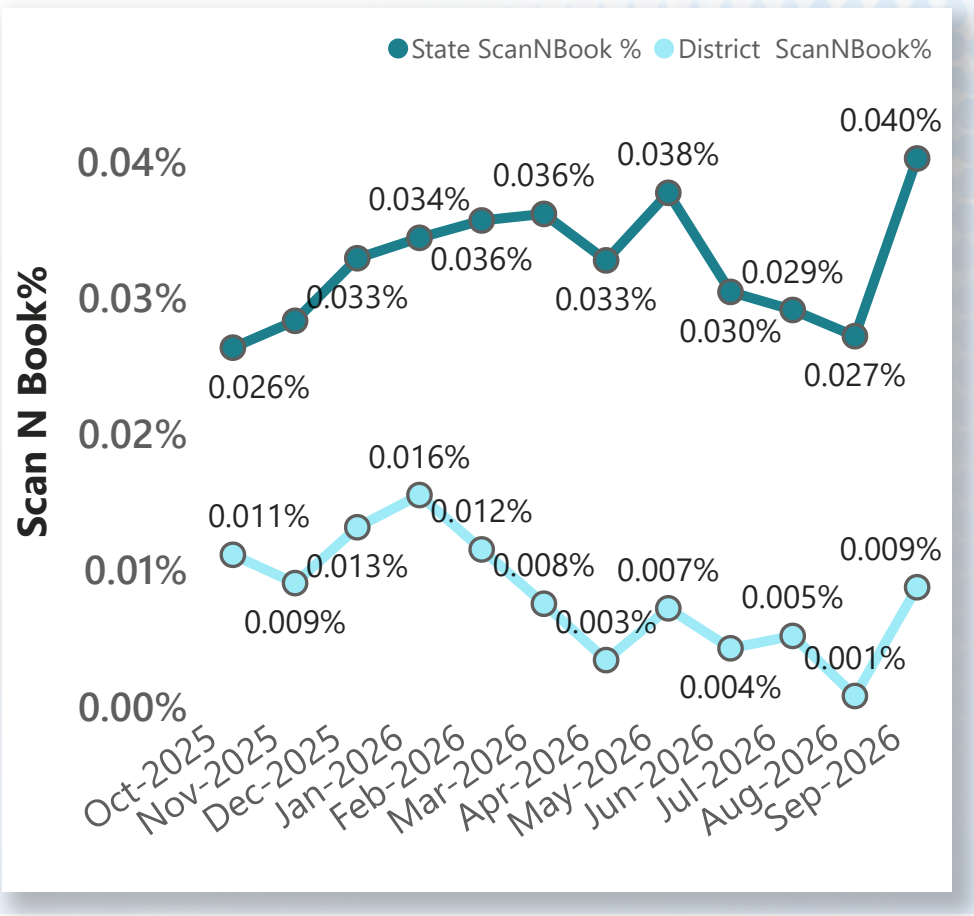






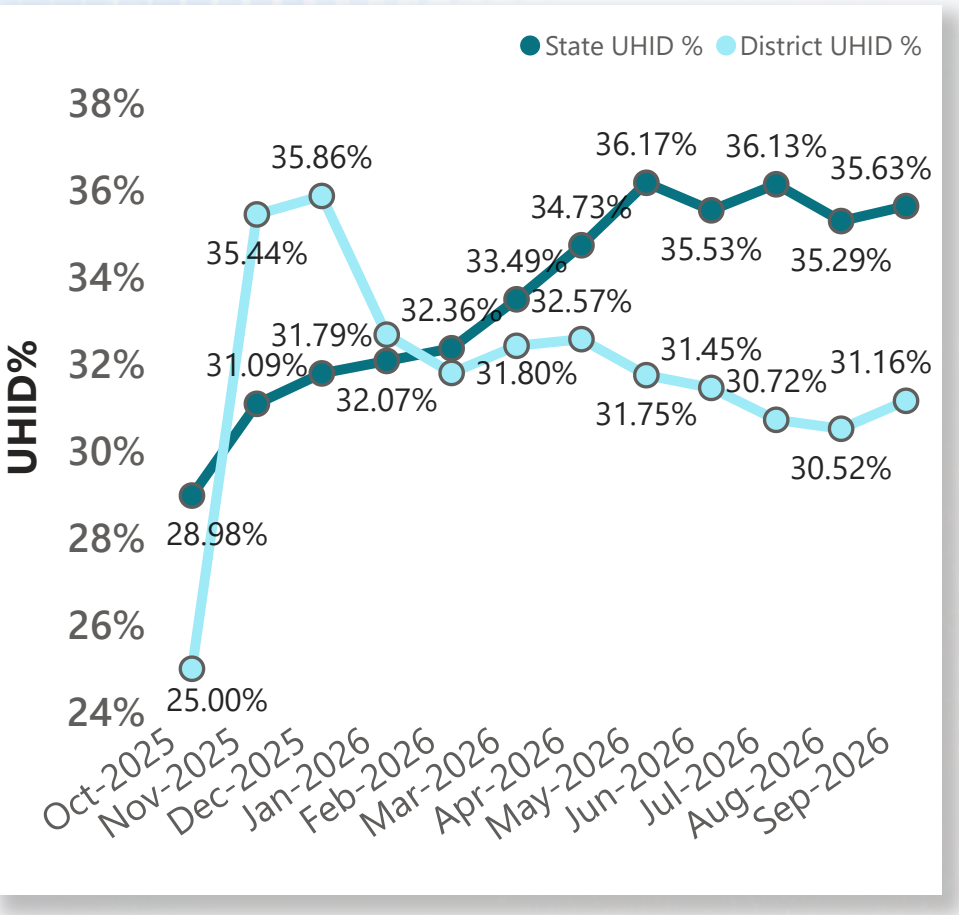


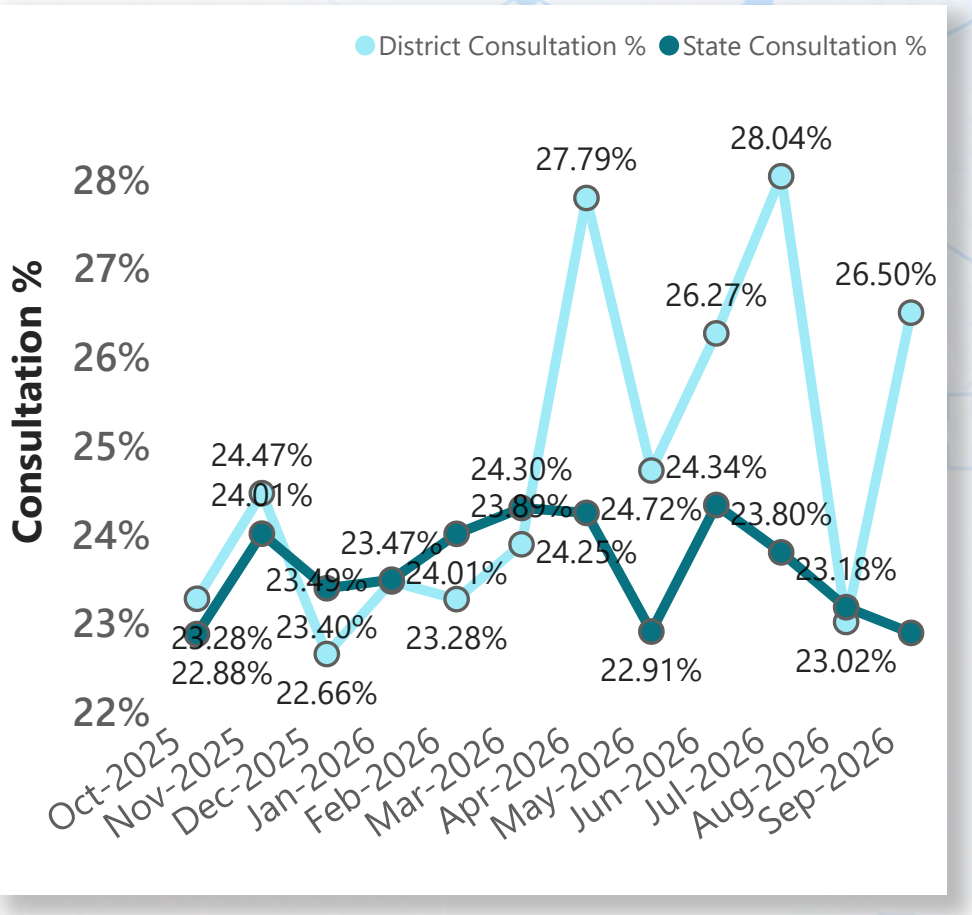


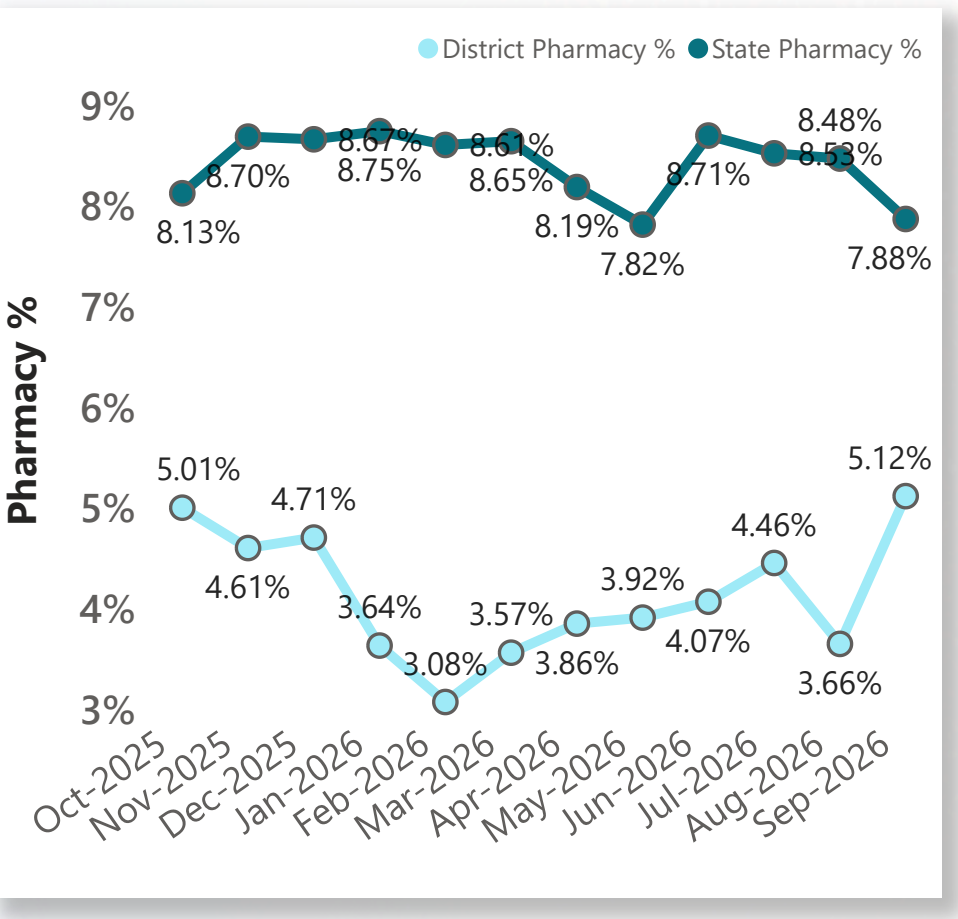


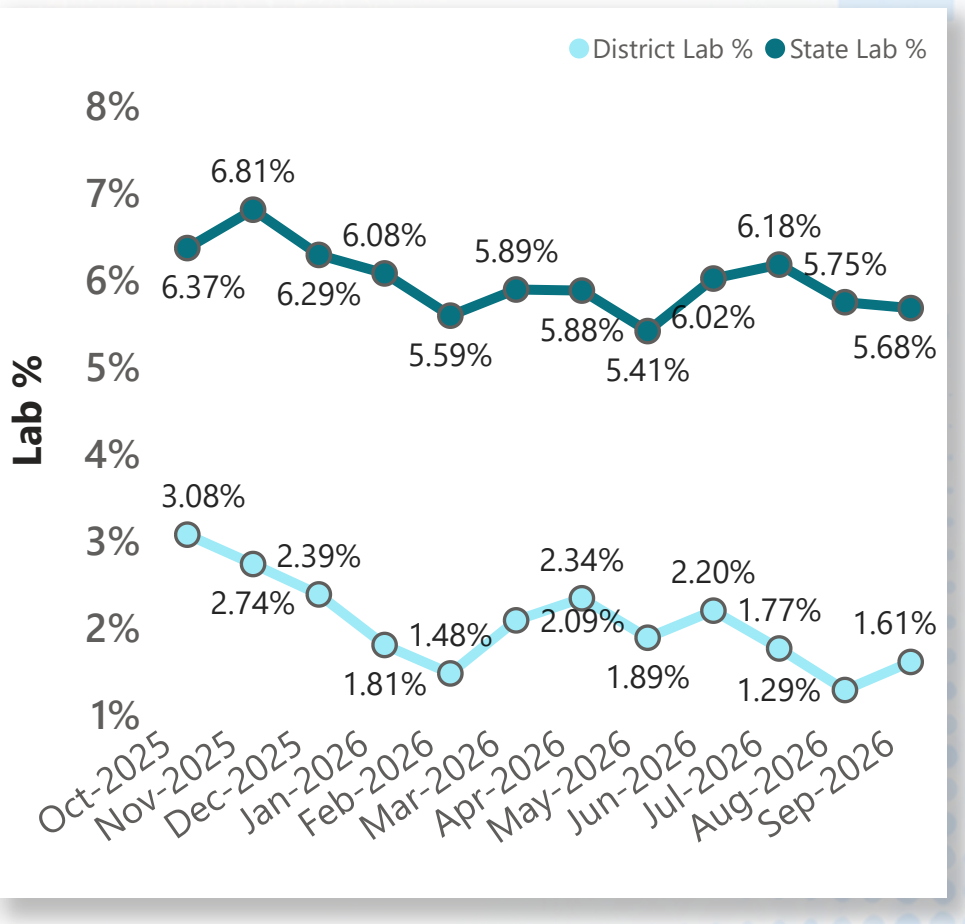
Trends of Core KPIs in Secondary Institutions
District vs State

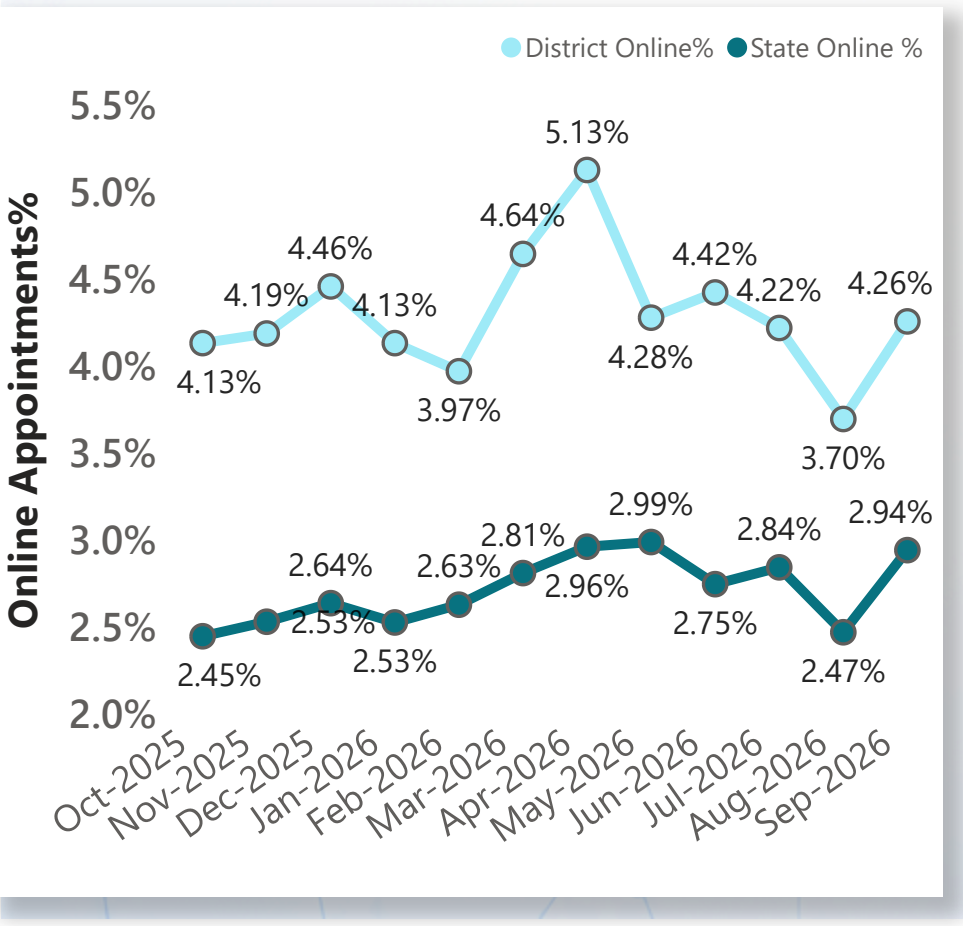
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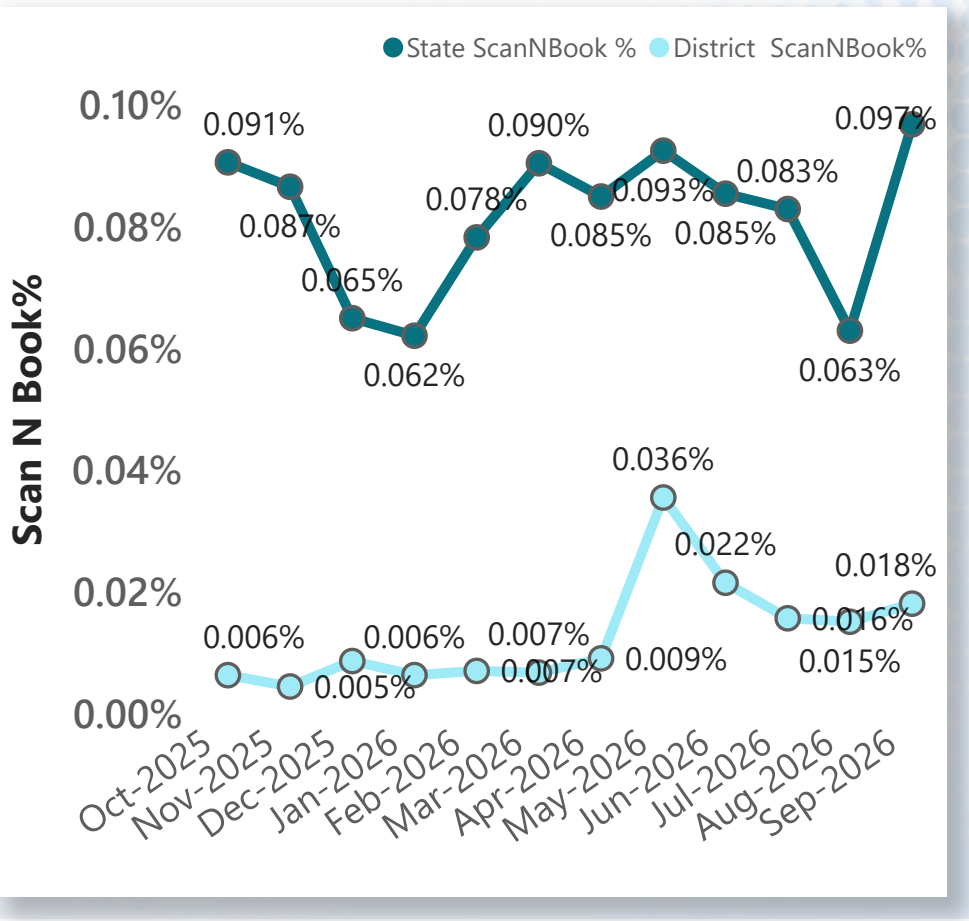












Top Institutions-Primary Care

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Institutions	UHID%
FHC WEST KALLADA	89%
FHC UMMANNOOR	88%
FHC EZHUKONE	85%
FHC ITTIVA	85%
UPHC ULIYAKOVIL	84%
CHC KALAKKODU	83%
FHC EZHUKONE PAVITHRESWARAM	80%
FHC KULASEKHARAPURAM	79%
FHC VELIYAM	77%
FHC SREENARAYANAPURAM	77%

Institutions	Consultation%
FHC MELILA	100%
FHC PERUMON	99%
FHC NEDUVATHOOR	99%
FHC KALLADA EAST	99%
FHC WEST KALLADA	99%
FHC VALLIKKAVU	99%
FHC AZHEEKKAL	99%
FHC ITTIVA	99%
FHC MANCODE CHITHARA	98%
FHC EZHUKONE	98%

Institutions	Pharmacy%
FHC NEDUVATHOOR	93%
FHC MELILA	92%
FHC PERUMON	90%
FHC ITTIVA	90%
FHC EZHUKONE	90%
FHC SAKTHIKULANGARA	88%
FHC WEST KALLADA	87%
FHC THAZHAVA	86%
FHC KALLADA EAST	86%
FHC THALAVOOR	86%

Note : Institutions with at least 500 total visits during the reporting period are included .

Top Institutions-Secondary Care

Institutions	UHID %
THQH PUNALUR	31%

Institutions	Consultation %
THQH PUNALUR	27%

Institutions	Pharmacy%
THQH PUNALUR	5%

Institutions	Online %
THQH PUNALUR	4.257%

Note : Institutions with at least 500 total visits during the reporting period are included .

Public Health Survey Statistics

eHealth Kerala
State Digital Health Mission

HOUSES

6,58,202
Houses Enrolled

442,245 (67%)
Survey Completed

MEMBERS

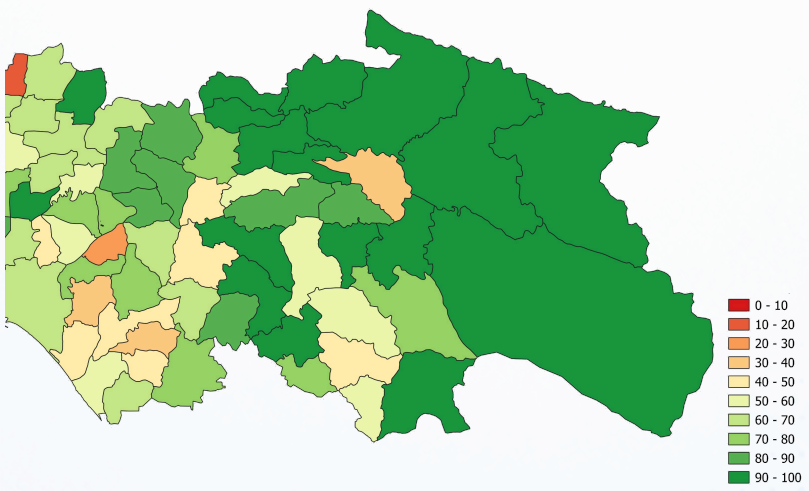
20,60,701
Members Enrolled

1,067,279 (52%)
Survey Completed

3,25,086
Families Grouped

Health Block	Houses Completed
HEALTH BLOCK THEKKUMBHAGAM	12,786 (77%)
HEALTH BLOCK CHAVARA	13,876 (50%)
HEALTH BLOCK OACHIRA	15,378 (57%)
HEALTH BLOCK KULATHUPUZHA	17,964 (98%)
HEALTH BLOCK KUNDARA	19,354 (60%)
HEALTH BLOCK NILAMEL	23,196 (72%)
HEALTH BLOCK MYNAGAPALLY	24,581 (49%)
HEALTH BLOCK VELINALLOOR	25,035 (79%)
HEALTH BLOCK THRIKKADAVOOR	28,657 (65%)
HEALTH BLOCK SOORANAD NORTH	28,778 (70%)
HEALTH BLOCK NEDUMANCAVU	29,112 (64%)
HEALTH BLOCK PALATHARA	35,875 (52%)
HEALTH BLOCK ANCHAL	37,280 (68%)
HEALTH BLOCK KALAKKODU	38,682 (58%)
HEALTH BLOCK KULAKKADA	43,972 (83%)
HEALTH BLOCK PATHANAPURAM	47,719 (99%)

House Survey Completion Status



Public Health Survey Statistics

eHealth Kerala
State Digital Health Mission

Health Block	Members Completed
HEALTH BLOCK PATHANAPURAM	103,643 (72%)
HEALTH BLOCK KULAKKADA	114,697 (71%)
HEALTH BLOCK THEKKUMBHAGAM	34,978 (68%)
HEALTH BLOCK VELINALLOOR	66,366 (67%)
HEALTH BLOCK KULATHUPUZHA	32,808 (63%)
HEALTH BLOCK NILAMEL	58,517 (62%)
HEALTH BLOCK SOORANAD NORTH	73,668 (56%)
HEALTH BLOCK THRIKKADAVOOR	73,855 (56%)
HEALTH BLOCK ANCHAL	92,426 (55%)
HEALTH BLOCK NEDUMANCAVU	71,503 (50%)
HEALTH BLOCK OACHIRA	43,695 (48%)
HEALTH BLOCK KALAKKODU	95,795 (46%)
HEALTH BLOCK KUNDARA	42,914 (43%)
HEALTH BLOCK CHAVARA	35,404 (41%)
HEALTH BLOCK MYNAGAPALLY	63,266 (38%)
HEALTH BLOCK PALATHARA	63,744 (28%)

Member Survey Completion Status

