



eHealth Kerala

State Digital Health Mission

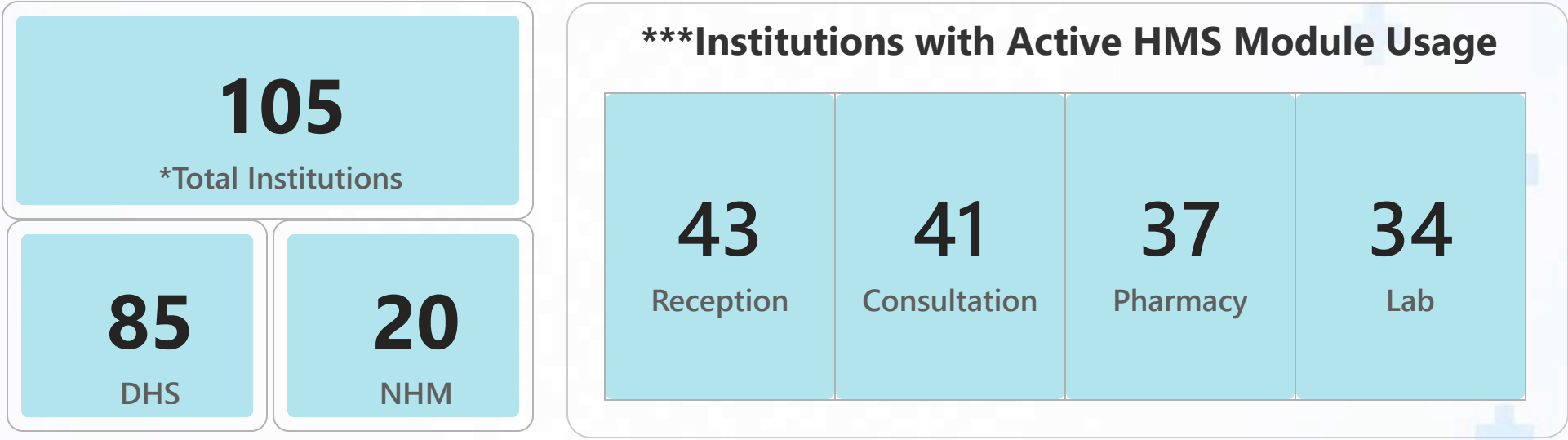
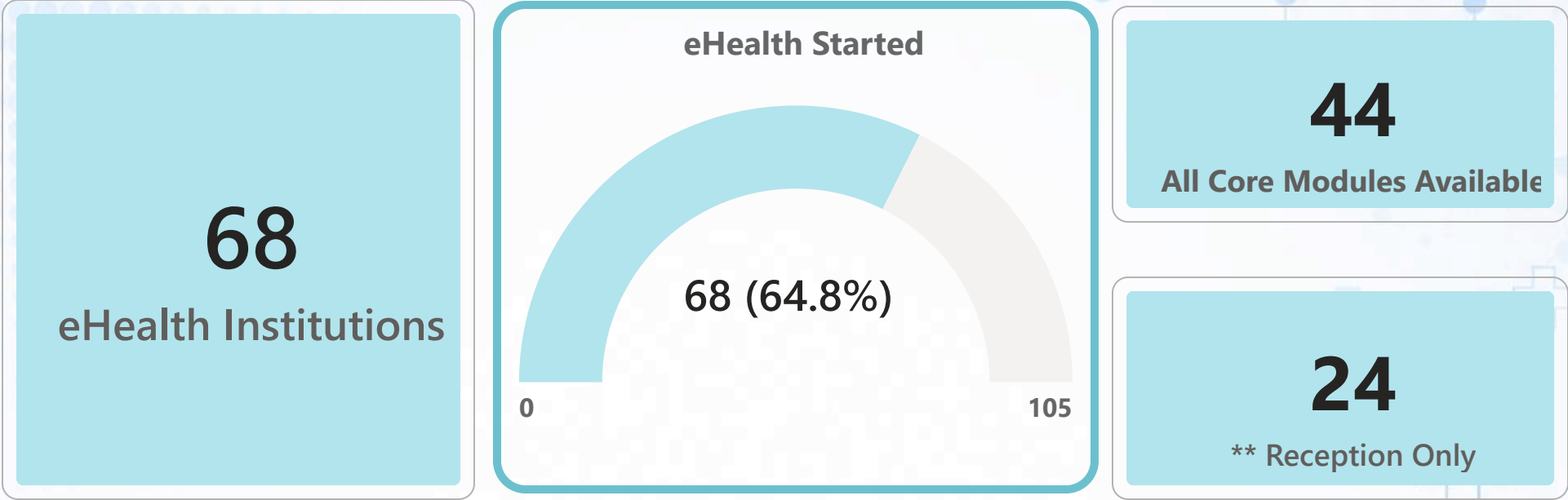
State Digital Health Mission Performance and Utilization Factsheet

Executive Performance Dashboard,
Utilization Analytics & District Benchmarking

KOTTAYAM

September 2026





* Only institutions under DHS and NHM are considered.

**Reception-only institutions are excluded from KPI and ranking calculations.

***Reception, Consultation, and Pharmacy modules are considered functional if monthly transaction count exceeds 500. Laboratory module is considered functional if monthly lab orders exceeds 100.

Hospital Type	Total Institutions	eHealth Started	All Modules Available	Reception Only
General Hospital	4	4	3	1
TH/THQH	3	3	1	2
BFHC/CHC	15	6	6	0
PHC/FHC	60	33	32	1
UPHC/UCHC	3	3	1	2
UHWC	17	17	0	17
Speciality Hospital	2	1	0	1
Others	1	1	1	0
District Total	105	68	44	24

Primary Level Institutions			
▲	Rank	Districts	Overall Score
	1	WAYANAD	63.85
	2	IDUKKI	60.82
	3	ALAPPUZHA	59.40
	4	PATHANAMTHITTA	59.36
	5	PALAKKAD	55.64
	6	KOLLAM	54.70
	7	THRISSUR	54.45
	8	KOTTAYAM	52.45
	9	ERNAKULAM	51.01
	10	KOZHIKODE	48.79
	11	MALAPPURAM	47.92
	12	KASARAGOD	47.49
	13	KANNUR	47.25
	14	THIRUVANANTHAPURAM	42.31

Secondary Level Institutions			
▲	Rank	Districts	Overall Score
	1	WAYANAD	48.72
	2	KASARAGOD	23.88
	3	KOTTAYAM	23.77
	4	THRISSUR	22.44
	5	PALAKKAD	20.01
	6	KOZHIKODE	18.08
	7	ALAPPUZHA	17.95
	8	KOLLAM	16.03
	9	THIRUVANANTHAPURAM	15.79
	10	ERNAKULAM	12.82
	11	KANNUR	12.22
	12	MALAPPURAM	9.00
	13	PATHANAMTHITTA	6.26

- Primary care institutions
 - PHC/FHC, BFHC/CHC, UHWC, UHC/UPHC /UCHC
- Secondary care institutions
 - DH, GH, TH,THQH
- Rank Calculation Formulas:
 - UHID Visits% = UHID Visits / Total Visits
 - Consultation % = Doctor Consultations / OP Visits
 - Pharmacy % = Pharmacy Prescriptions / OP Visits
 - Lab Order by Doctors % = Lab Order by Doctor / Total Lab Orders
 - Online Appointment % = Online Appointments / OP Visits
 - Scan&Book % = Scan&Book Count / OP Visits
 - Primary Score = 0.25(UHID) + 0.25(Consultation) + 0.25(Pharmacy) + 0.15(Online) + 0.10(Scan&Book)
 - Secondary Score= 0.25(UHID) + 0.25(Consultation) + 0.20(Pharmacy) + 0.10(Lab) + 0.10(Online) + 0.10(Scan&Book)
- Note: Districts without fully operational eligible institutions (i.e., institutions functioning only with Reception Module or VPN-based limited services) are excluded from KPI calculation and ranking analysis.

Core Operational KPIs

Primary Vs Secondary Care Institutions



KPI	Primary Institutions		Secondary Institutions	
UHID Visits		62.48%		51.33%
Consultation		83.57%		30.12%
Pharmacy Prescription		63.68%		11.14%
Lab Order by Doctors		62.58%		8.52%
Online Appointments		0.10%		3.16%
Scan N Book		0.04%		0.08%

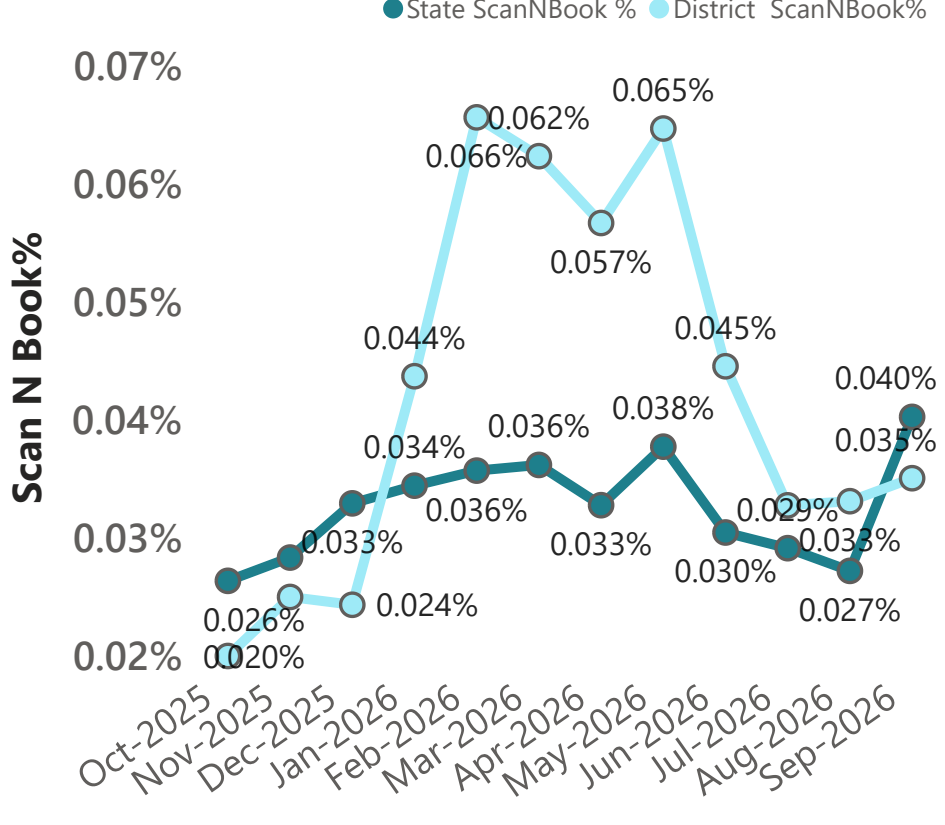
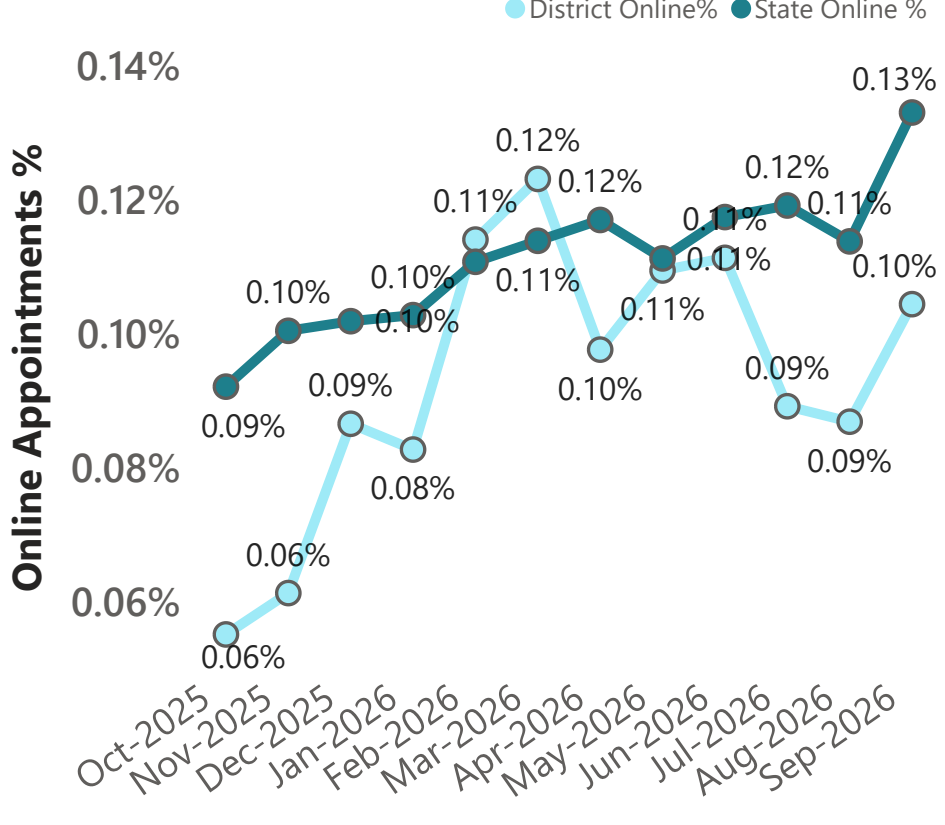
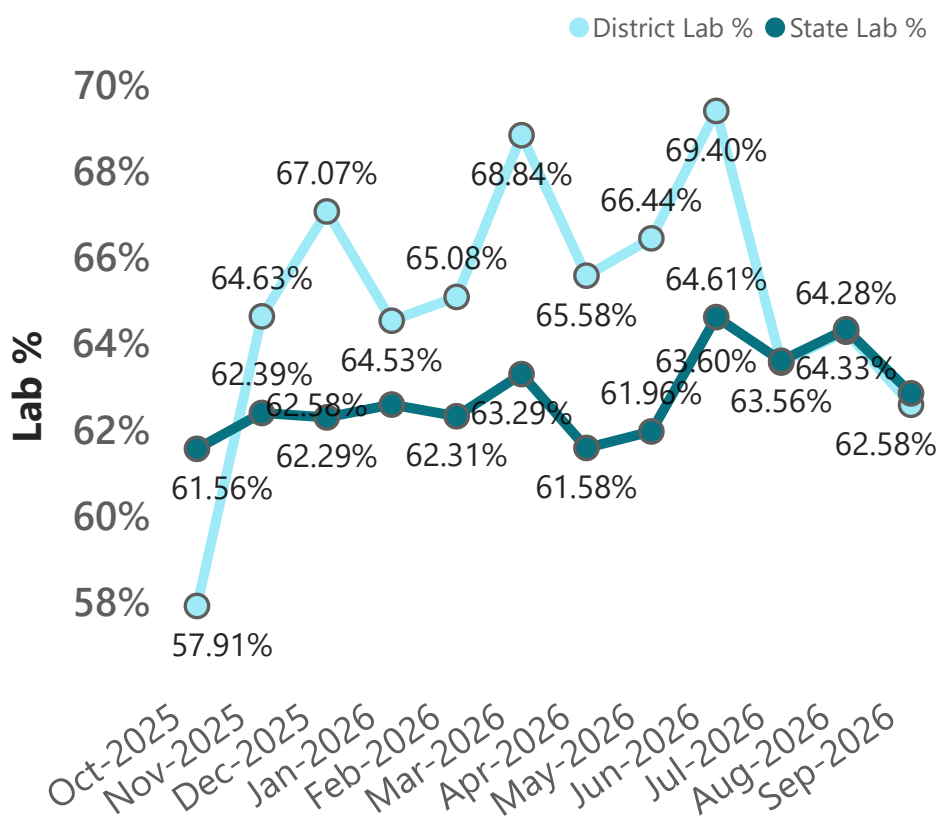
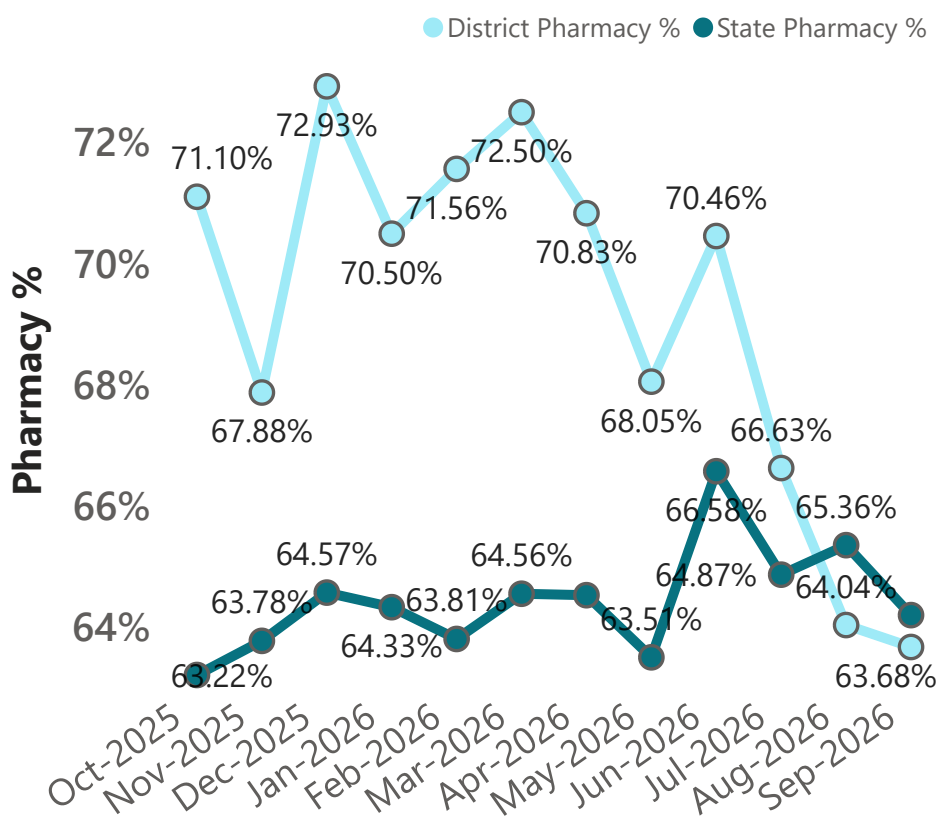
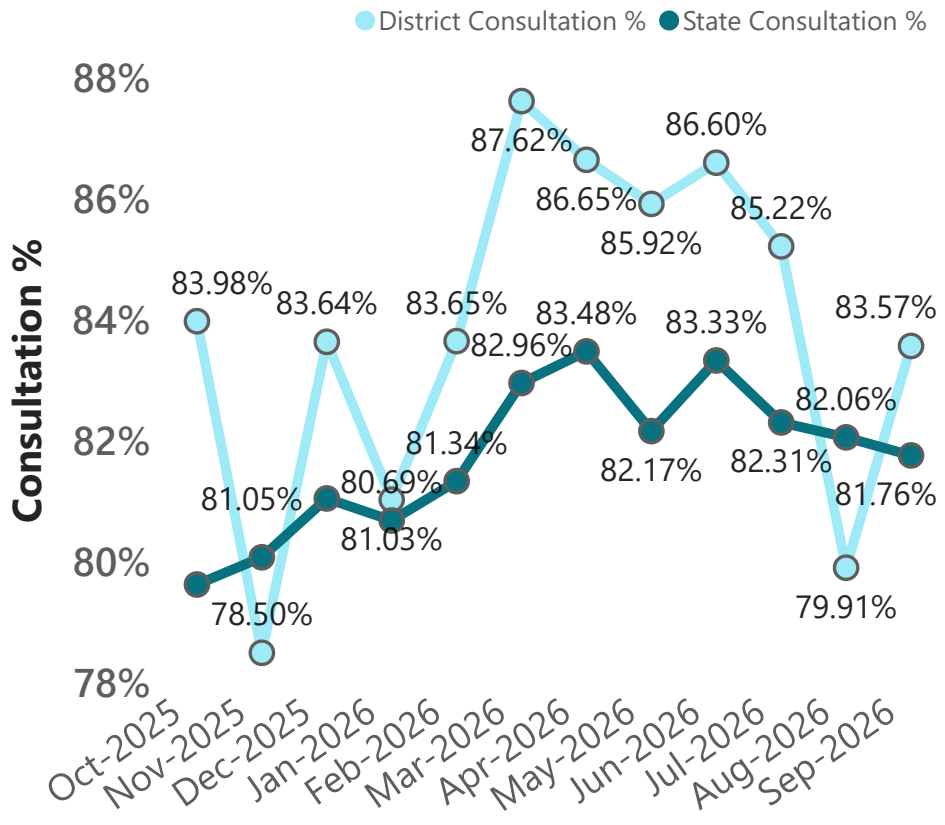
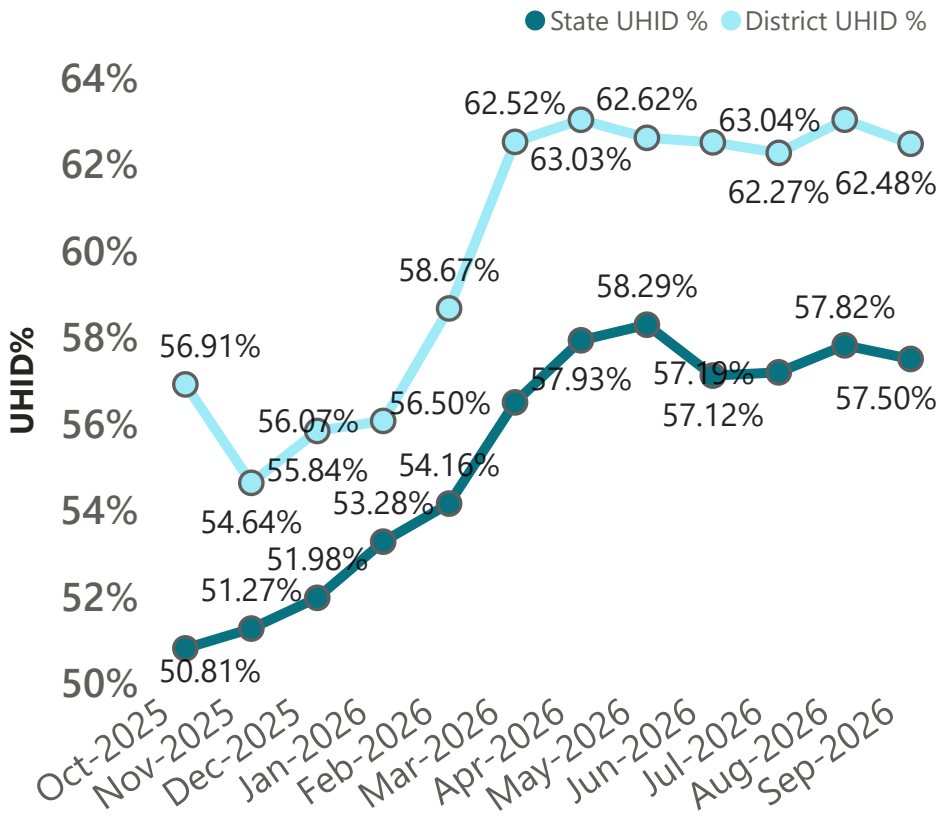
Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
ARUNOOTTIMANGALAM FHC	4964	86%	-1.28	98%	-1.05	82%	1.48
AYMANAM FHC	2109	88%	-1.82	97%	-1.55	88%	-3.62
CHC RAMAPURAM	5724	49%	2.26	98%	1.25	74%	1.58
ERUMELY CHC	10718	47%	-0.29	53%	41.14	19%	15.60
FHC BRAHMAMANGALAM	4505	74%	-0.30	100%	-0.29	89%	-2.36
FHC ERATTUPETTA	6825	47%	1.89	96%	-1.61	76%	-1.95
FHC KADUTHURUTHY	2695	76%	0.94	99%	-0.67	90%	-2.14
FHC KALLARA	1924	86%	-1.43	99%	-0.12	91%	-2.33
FHC KURUPPANTHARA	3890	82%	-0.56	100%	0.01	86%	-3.45
FHC MARANGATTUPALLY	3374	61%	-0.68	97%	2.31	85%	0.17
FHC MARAVANTHURUTHU	2900	77%	-0.60	88%	-4.07	77%	-6.28
FHC MEENACHIL	3256	87%	-1.60	99%	0.42	89%	-0.42
FHC MEENADOM	1638	74%	0.52	76%	3.82	59%	0.98
FHC MOONNILAVU	0	0%	0.00	0%	0.00	0%	0.00
FHC NATTAKOM	4408	56%	-2.34	87%	4.23	43%	4.86
FHC PAIPPAD	3610	56%	-0.30	100%	-0.02	91%	-0.50
FHC PANACHIKKADU	3837	79%	-0.27	91%	3.32	84%	-2.69
FHC PARAMPUZHA	1	100%	0.00	0%	0.00	0%	0.00
FHC POONJAR	4355	80%	-0.93	95%	3.26	67%	-9.08
FHC THOTTACKAD	4899	67%	-1.34	98%	2.90	79%	2.45
FHC UDAYANAPURAM	2739	64%	-3.05	99%	-0.53	90%	-3.13
FHC VAZHOOR	2925	99%	-0.79	78%	-8.33	48%	-7.03
FHC VELIYANNOOR	1605	66%	-2.17	100%	-0.24	89%	-0.42
FHC VELLAVOOR	2315	88%	-3.84	96%	-1.89	85%	-2.11
GH KANJIRAPALLY	33172	50%	-2.55	27%	4.66	4%	1.14

Note: Change % shows the absolute difference between the current month percentage and the previous month percentage.

Institutions	Total Visits	UHID %	Change%	Consultation %	Change %	Pharmacy %	Change %
GH KOTTAYAM	50064	44%	3.09	23%	-0.04	11%	-1.28
GH PALA	28722	78%	-2.49	48%	-2.89	24%	-1.23
GVR POONJAR PHC	1551	23%	-8.17	85%	0.59	46%	-0.33
KARUKACHAL FHC	5148	53%	-0.49	89%	6.87	38%	-0.90
KOODALLOOR CHC	3492	63%	-2.59	95%	-3.28	86%	-4.63
KOTTAYAM DTBC	879	38%	-10.88	65%	26.09	18%	3.07
KOZHUVANAL PHC	2091	67%	-2.79	91%	10.93	82%	7.87
KUMARAKOM BFHC	784	25%	-3.95	0%	0.00	0%	0.00
MANARCAD FHC	3231	90%	-3.56	100%	-0.37	92%	-1.49
MUNDAKAYAM CHC	11261	38%	1.87	2%	0.48	0%	0.00
MUNDANKUNNU FHC	4516	34%	1.50	91%	-8.57	8%	-12.99
MUTHOLY FHC	2917	63%	-3.21	96%	1.73	86%	-0.88
ONAMTHURUTH FHC	2414	68%	-0.10	99%	-0.21	89%	-2.46
PAIKA CHC	6856	65%	-0.13	98%	-0.15	82%	0.44
PAMPADY THQH	19722	34%	1.39	28%	-0.40	5%	0.61
UPHC PERUNNA	2022	46%	-2.42	96%	-0.03	77%	-2.87
VELLOOR FHC	3731	68%	0.01	96%	-0.45	85%	-2.69
VIZHIKKATHODU FHC	3039	61%	-2.27	99%	-1.04	86%	-2.76

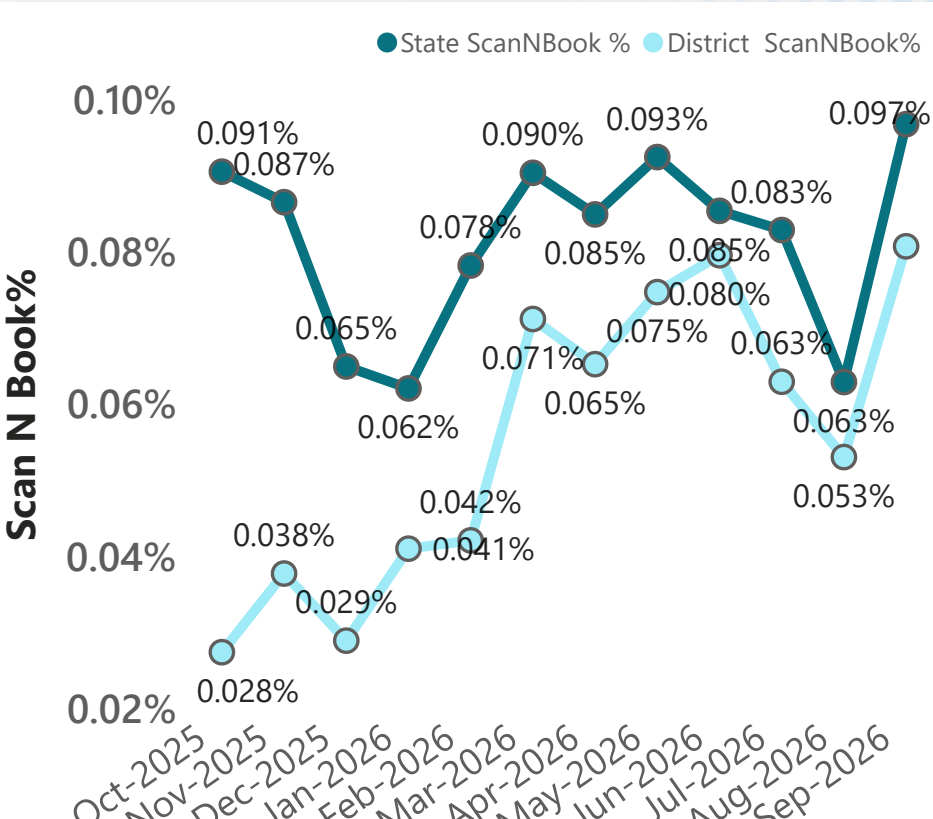
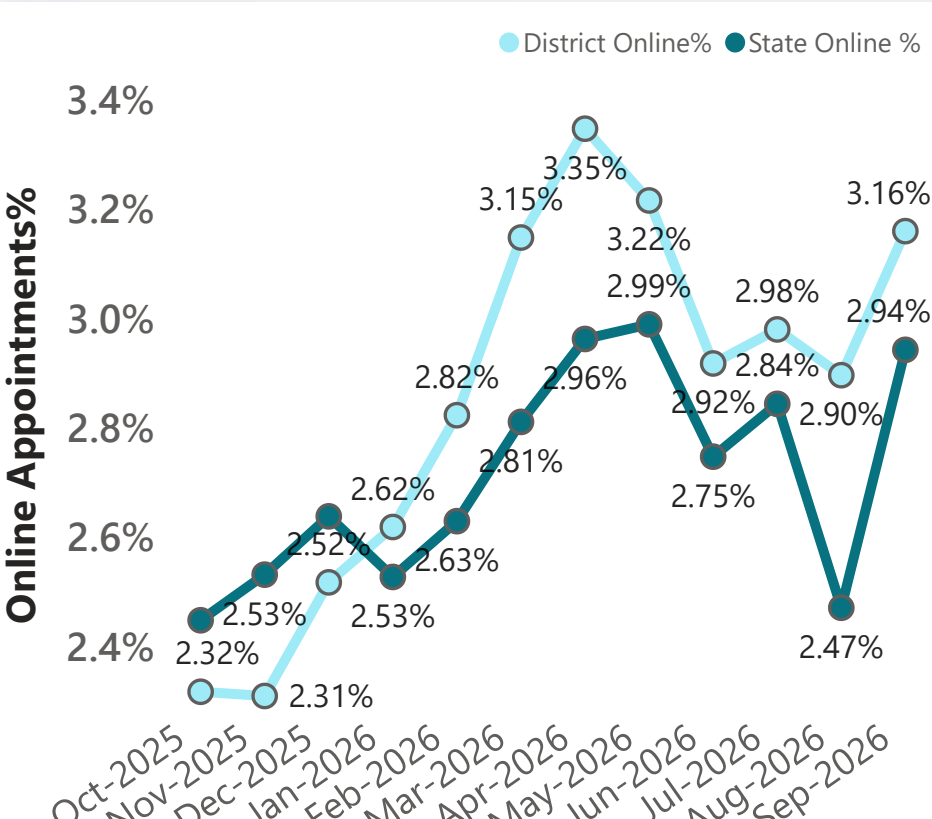
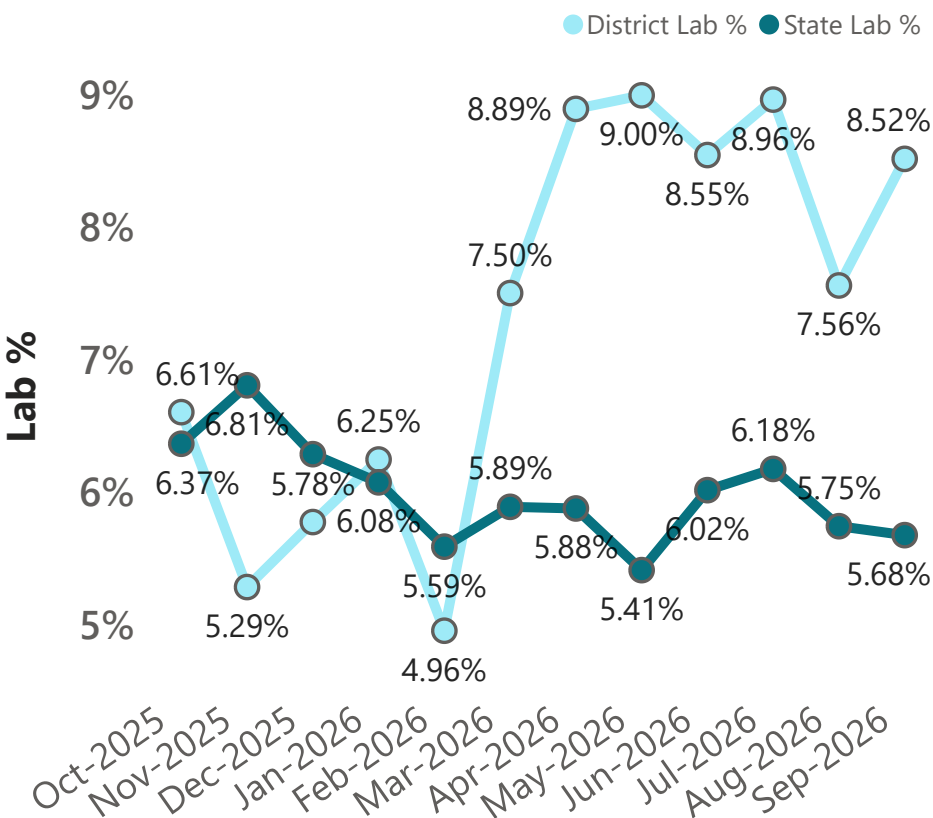
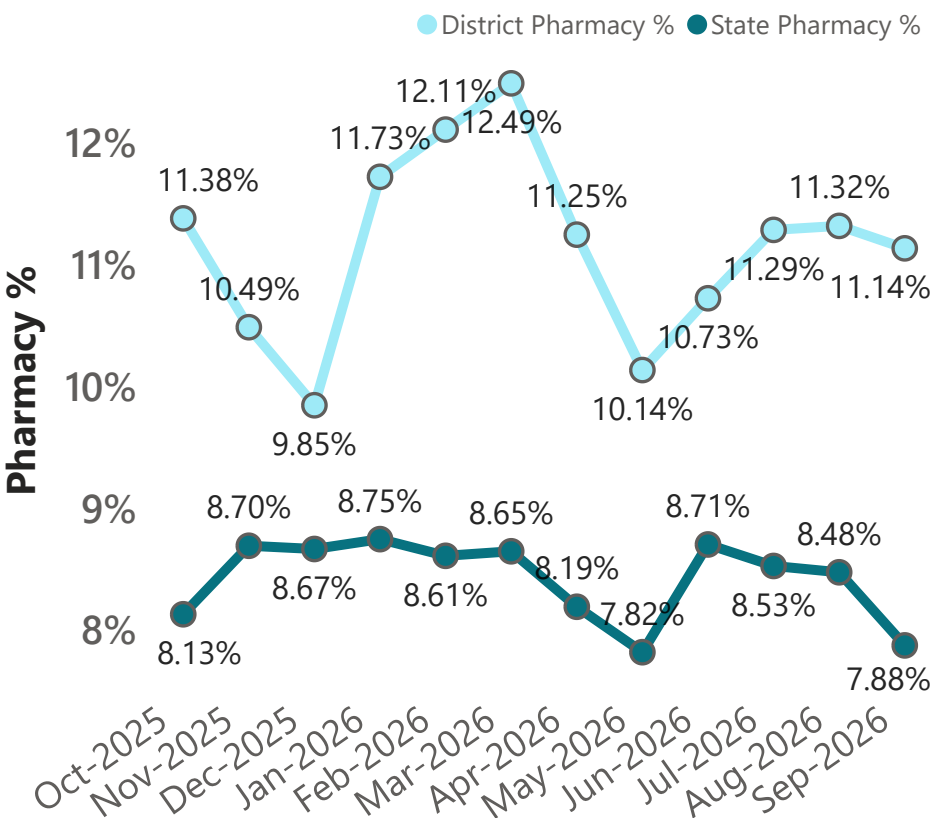
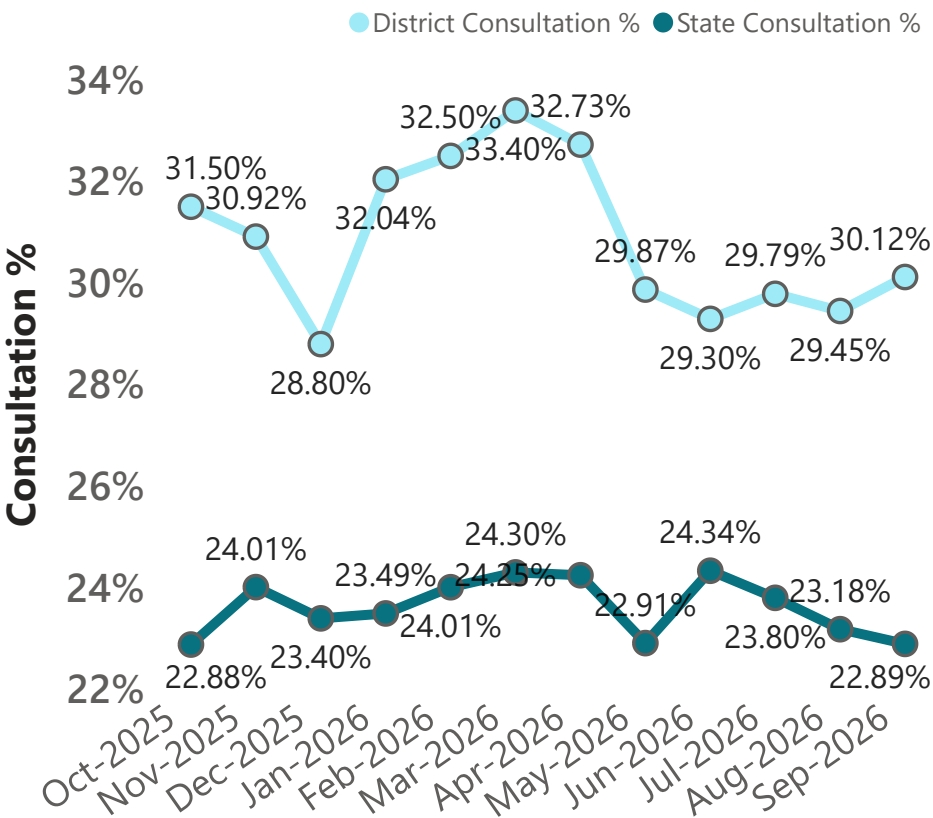
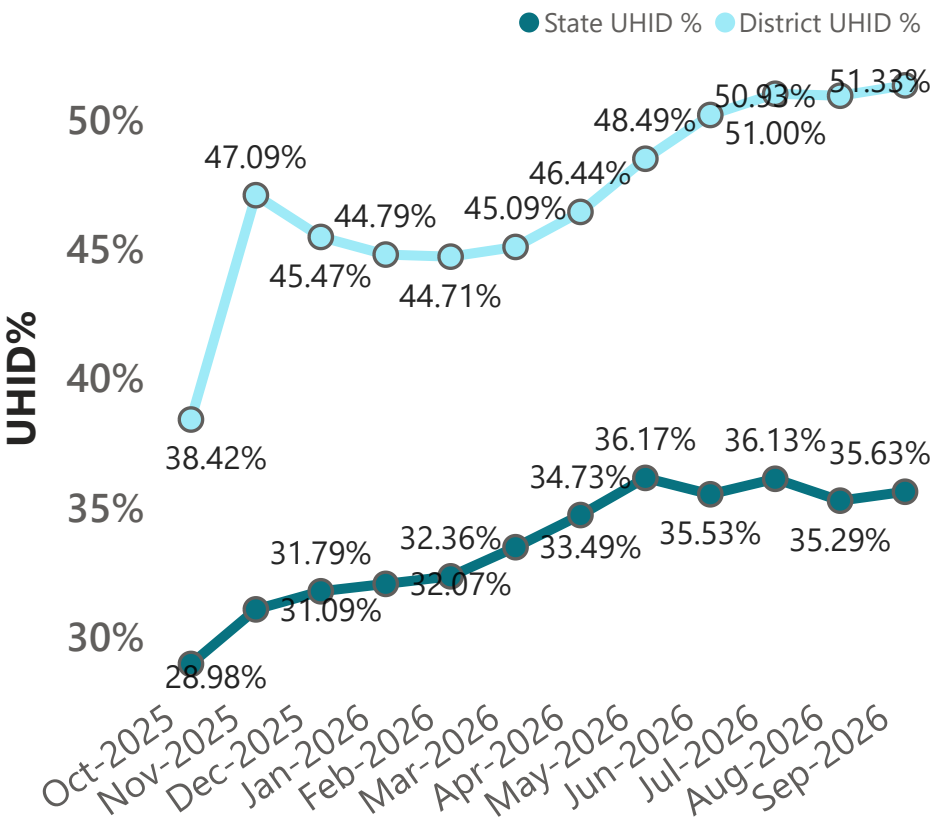
Trends of Core KPIs in Primary Care Institutions

District vs State



Trends of Core KPIs in Secondary Institutions

District vs State



Top Institutions-Primary Care

Institutions	UHID%
FHC VAZHOOR	99%
MANARCAD FHC	90%
FHC VELLAVOOR	88%
AYMANAM FHC	88%
FHC MEENACHIL	87%
ARUNOOTTIMANGALAM FHC	86%
FHC KALLARA	86%
FHC KURUPPANTHARA	82%
FHC POONJAR	80%
FHC PANACHIKKADU	79%

Institutions	Consultation%
FHC KURUPPANTHARA	100%
FHC PAIPPAD	100%
FHC VELIYANNOOR	100%
FHC BRAHMAMANGALAM	100%
MANARCAD FHC	100%
FHC KALLARA	99%
FHC UDAYANAPURAM	99%
FHC MEENACHIL	99%
VIZHIKKATHODU FHC	99%
FHC KADUTHURUTHY	99%

Institutions	Pharmacy%
MANARCAD FHC	92%
FHC PAIPPAD	91%
FHC KALLARA	91%
FHC KADUTHURUTHY	90%
FHC UDAYANAPURAM	90%
FHC VELIYANNOOR	89%
FHC BRAHMAMANGALAM	89%
FHC MEENACHIL	89%
ONAMTHURUTH FHC	89%
AYMANAM FHC	88%

Note : Institutions with at least 500 total visits during the reporting period are included .

Top Institutions-Secondary Care

Institutions	▼UHID %
GH PALA	78%
GH KANJIRAPALLY	50%
GH KOTTAYAM	44%
PAMPADY THQH	34%

Institutions	▼Consultation %
GH PALA	48%
PAMPADY THQH	28%
GH KANJIRAPALLY	27%
GH KOTTAYAM	23%

Institutions	▼Pharmacy%
GH PALA	24%
GH KOTTAYAM	11%
PAMPADY THQH	5%
GH KANJIRAPALLY	4%

Note : Institutions with at least 500 total visits during the reporting period are included .



HOUSES

4,32,585
Houses Enrolled

427,622 (99%)
Survey Completed

MEMBERS

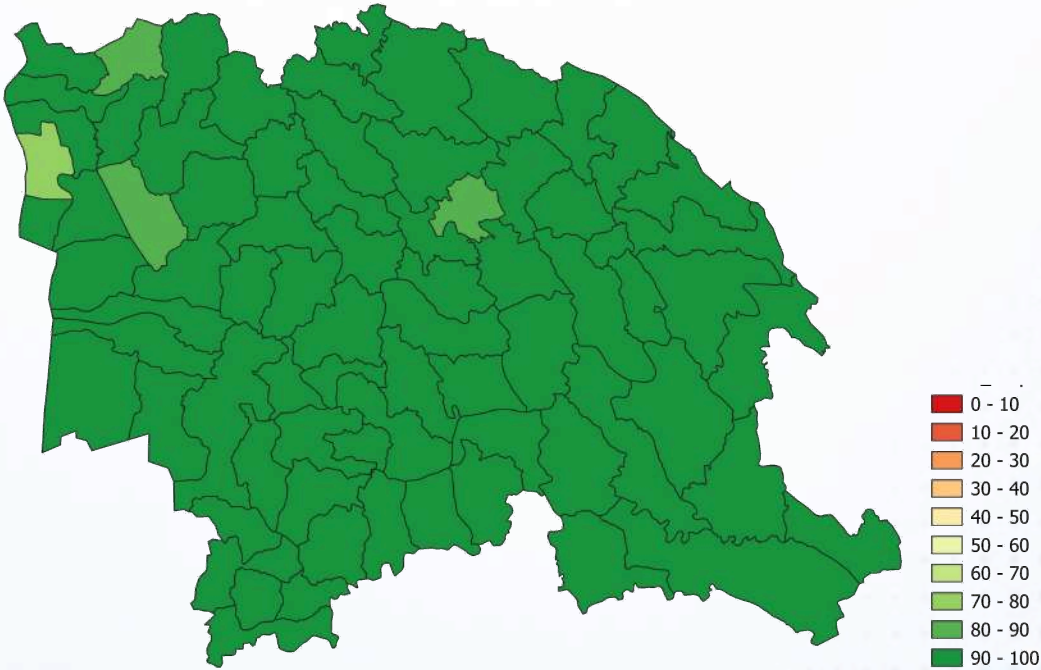
14,22,442
Members Enrolled

931,009 (65%)
Survey Completed

1,22,351
Families Grouped

Health Block	Houses Completed
HEALTH BLOCK PAIKA	10,105 (100%)
HEALTH BLOCK KUMARAKOM	37,236 (100%)
HEALTH BLOCK UZHAVOOR	14,171 (100%)
HEALTH BLOCK MUNDANKUNNU	20,762 (100%)
HEALTH BLOCK EDAYARIKKAPUZHA	24,745 (100%)
HEALTH BLOCK EDAMARUKU	28,013 (100%)
HEALTH BLOCK ATHIRAMPUZHA	29,063 (100%)
HEALTH BLOCK KARUKACHAL	63,616 (100%)
HEALTH BLOCK ULLANAD	25,596 (99%)
HEALTH BLOCK EDAYAZHAM	33,518 (99%)
HEALTH BLOCK ERUMELI	44,427 (98%)
HEALTH BLOCK KOODALLOOR	23,304 (98%)
HEALTH BLOCK ETTUMANOOR	10,721 (98%)
HEALTH BLOCK THALAYOLAPARAMBU	23,740 (97%)
HEALTH BLOCK ARUNOOTTIMANGALAM	14,695 (97%)
HEALTH BLOCK PANACHIKKADU	23,910 (95%)

House Survey Completion Status



Public Health Survey Statistics

Health Block	Members Completed
HEALTH BLOCK PAIKA	32,477 (93%)
HEALTH BLOCK EDAYARIKKAPUZHA	76,478 (90%)
HEALTH BLOCK UZHAVOOR	39,962 (86%)
HEALTH BLOCK MUNDANKUNNU	56,294 (80%)
HEALTH BLOCK ULLANAD	65,208 (78%)
HEALTH BLOCK THALAYOLAPARAMBU	63,097 (76%)
HEALTH BLOCK EDAYAZHAM	83,335 (74%)
HEALTH BLOCK KUMARAKOM	86,509 (71%)
HEALTH BLOCK EDAMARUKU	62,771 (66%)
HEALTH BLOCK ETTUMANOOR	21,231 (66%)
HEALTH BLOCK ERUMELI	89,198 (61%)
HEALTH BLOCK KOODALLOOR	46,434 (59%)
HEALTH BLOCK ATHIRAMPUZHA	49,837 (54%)
HEALTH BLOCK ARUNOOTTIMANGALAM	27,856 (54%)
HEALTH BLOCK PANACHIKKADU	41,810 (49%)
HEALTH BLOCK KARUKACHAL	88,512 (44%)

Member Survey Completion Status

